Master of Business Administration (MBA) - Revised Syllabus 2019

2 year, 4 Semester Full time Programme Choice Based Credit System (CBCS) and Grading System Outcome Based Education Pattern

> MBA I effective from AY 2019-20 MBA II effective from AY 2020-21

- 1.0 Preamble: The revised MBA Curriculum 2019 builds on the implementation of the Choice Based Credit System (CBCS) and Grading System initiated in the AY 2013. The curriculum takes the MBA programme to the next level in terms of implementing Outcome Based Education along with the Choice Based Credit System (CBCS) and Grading System.
- 2.0 Definitions:
- 2.1 Outcome Based Education:
- 2.1.1 Outcome Based Education (OBE) Approach: Outcomes are about performance, and this implies:
  - a) There must be a performer the student (learner), not only the teacher
  - b) There must be something performable (thus demonstrable or assessable) to perform
  - c) The focus is on the performance, not the activity or task to be performed
- 2.1.2 Programme Educational Objectives (PEOs): Programme Educational Objectives are a set of broad futurefocused student performance outcomes that explicitly identify what students will be able to do with what they have learned, and what they will be like after they leave school and are living full and productive lives. Thus PEOs are what the programme is preparing graduates for in their career and professional life (to attain within a few years after graduation).
- 2.1.3 Graduate Attributes (GAs): Graduate Attributes (GAs) are the qualities, knowledge and capabilities that students are encouraged to take responsibility for developing throughout their studies and are the defining characteristics of the students passing out of the MBA program. These attributes include, but go beyond, the disciplinary expertise or technical knowledge.
- 2.1.4 Programme Outcomes (POs): Programme Outcomes are a set of narrow statements that describes what students (learners) of the programme are expected to know and be able to perform or attain by the time of graduation.
- 2.1.5 Programme Specific Outcomes (PSOs): Programme Outcomes are a set of narrow statements that describes what students (learners) of a particular specialization of the programme are expected to know and be able to perform or attain by the time of graduation. PSOs are also a function of the various course combinations offered by the Institute.
- 2.1.6 Learning Outcomes: A learning outcome is what a student CAN DO as a result of a learning experience. It describes a specific task that he/she is able to perform at a given level of competence under a certain situation. The three broad types of learning outcomes are:
  - a) Disciplinary knowledge and skills
  - b) Generic skills
  - c) Attitudes and values
- 2.1.7 Course Outcomes (COs): A set of specific statements that describes the complex performances a student should be capable of as a result of learning experiences within a course.
- 2.1.8 Teaching and Learning Activities (TLAs): The set of pedagogical tools and techniques or the teaching and learning activities that aim to help students to attain the intended learning outcomes and engage them in these learning activities through the teaching process.
- 2.1.9 Outcome Based Assessment (OBA): An assessment system that asks course teachers to first identify what it is that we expect students to be able to do once they have completed a course or program. It then asks course teachers to provide evidence that they are able to do so. In other words, how will each learning outcome be assessed? What evidence of student learning is most relevant for each learning outcome and what standard or criteria will be used to evaluate that evidence? Assessment is therefore a key part of outcome-based education and used to determine whether or not a qualification has been achieved.
- 2.2 Credit: In terms of credits, for a period of one semester of 15 weeks:
  - a) every ONE hour session per week of L amounts to 1 credit per semester

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b) a minimum of TWO hours per week of T amounts to 1 credit per semester, S. No. 10/1, Ambegaun (El...), Fune 411 041

c) a minimum of TWO hours per week of P amounts to 1 credit per semester,

Graduation refers to passing out of the MBA programme. Graduation does NOT refer to 10+2+3/4 degrees

Each credit is a combination of 3 components viz. Lecture (L) + Tutorials (T) + Practice (Practical / Project Work / Self Study) (P) i.e. LTP Pattern. Indicative LTP, for each course, is documented in the syllabus.

The course teacher may modify the LTP of the course in view of the course requirements, nature of the course, the level of learners and the type of pedagogy and assessment tools proposed. The modified LTP shall have to be approved by the Director / Head of the Department / Designated academic authority of the Institute.

- 2.3 Session: Each teaching-learning, evaluation session shall be of 60 minutes. However, institutes shall have the flexibility to define their time slots in a manner as to use their faculty and infrastructure resources in the best possible way and ensur! effective learning.
- 2.4 Course Announcement: The institute shall announce the elective courses and specializations it proposes to offer the students out of the wider course basket. It is not mandatory to offer all the specializations and all the electives. The decision of the Director shall be final in this case. However, in the spirit of Choice Based Credit System, institutes should offer choices to the students for the elective courses and not offer only the minimum number of electives.
- 2.5 Course Registration: It is mandatory for every student, to register every semester, for the courses opted for that semester. Each student, on admission shall be assigned to a Faculty Advisor who shall advise her/him about the academic programs and counsel on the choice of courses considering the student's profile, career goals and courses taken in the earlier semesters. With the advice and consent of the Faculty Advisor, the student shall register for a set of courses he/she plans to take up for the Semester. Students shall have to register for the courses for the semester within first week of Semester I and immediately after conclusion of the preceding term for subsequent Semesters II, III and IV.

#### 3.0 MBA Programme Focus:

## 3.1 Programme Educational Objectives (PEOs):

- PEO1: Graduates of the MBA program will successfully integrate core, cross-functional and inter-disciplinary aspects
  of management theories, models and frameworks with the real world practices and the sector specific nuances to
  provide solutions to real world business, policy and social issues in a dynamic and complex world.
- PEO2: Graduates of the MBA program will possess excellent communication skills, excel in cross-functional, multidisciplinary, multi-cultural teams, and have an appreciation for local, domestic and global contexts so as to manage continuity, change, risk, ambiguity and complexity.
- PEO3: Graduates of the MBA program will be appreciative of the significance of Indian ethos and values in managerial decision making and exhibit value centered leadership.
- PEO4: Graduates of the MBA program will be ready to engage in successful career pursuits covering a broad spectrum
  of areas in corporate, non-profit organizations, public policy, entrepreneurial ventures and engage in life-long learning.
- PEO5: Graduates of the MBA program will be recognized in their chosen fields for their managerial competence, creativity & innovation, integrity & sensitivity to local and global issues of social relevance and earn the trust & respect of others as inspiring, effective and ethical leaders, managers, entrepreneurs, intrapreneurs and change agents.

# 3.2 Programme Outcomes (POs): At the end of the MBA programme the learner will possess the

- Generic and Domain Knowledge Ability to articulate, illustrate, analyze, synthesize and apply the knowledge of principles and frameworks of management and allied domains to the solutions of real-world complex business issues
- Problem Solving & Innovation Ability to Identify, formulate and provide innovative solution frameworks to real
  world complex business and social problems by systematically applying modern quantitative and qualitative problem
  solving tools and techniques.
- Critical Thinking Ability to conduct investigation of multidimensional business problems using research based knowledge and research methods to arrive at data driven decisions
- 4. Effective Communication Ability to effectively communicate in cross-cultural settings, in technology mediated environments, especially in the business context and with society at large
- Leadership and Team Work Ability to collaborate in an organizational context and across organizational boundaries
  and lead themselves and others in the achievement of organizational goals and optimize outcomes for all stakeholders.
- 6. Global Orientation and Cross-Cultural Appreciation: Ability to approach any relevant business issues from a global perapective and exhibit an appreciation of Cross Cultural aspects of business and management.
- 7. Entrepreneurship Ability to identify entrepreneurial opportunities and leverage managerial & leadership skills for founding, leading & managing startups as well as professionalizing and growing family businesses.

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- Environment and Sustainability Ability to demonstrate knowledge of and need for sustainable development and assess
  the impact of managerial decisions and business priorities on the societal, economic and environmental aspects.
- Social Responsiveness and Ethics Ability to exhibit a broad appreciation of the ethical and value underpinnings of
  managerial choices in a political, cross-cultural, globalized, digitized, socio-economic environment and distinguish
  between ethical and unethical behaviors & act with integrity.
- LifeLong Learning Ability to operate independently in new environment, acquire new knowledge and skills and assimilate them into the internalized knowledge and skills.
- 3.3 Programme Specific Outcomes (PSOs): It is expected that Institutes define the PSOs for each specialization / major-minor combination. PSOs shall also vary based upon the customized combination of Generic Core, Generic Elective, Subject Core, Subject Elective, Foundation, Enrichment & Alternative Study Credit Courses that they offer.
- 3.4 Graduate Attributes (GAs): At the end of the MBA programme the learner shall exhibit:
- GA1: Managerial competence
- GA2: Proficiency in Communication, Collaboration, Teamwork and Leadership
- GA3: Competence in Creativity & Innovation
- GA4: Research Aptitude, Scholarship & Enquiry
- GA5: Global Orientation
- GA6: Proficiency in ICT & Digital Literacy
- GA7: Entrepreneurship & Intrapreneurship Orientation
- GA8: Cross-functional & Inter-disciplinary Orientation
- GA9: Results Orientation
- GA10: Professionalism, Ethical, Values Oriented & Socially Responsible behaviour GA11:
- Life-Long Learning Orientation

4.0 MBA Programme Course Types & Evaluation Pattern:

| Sr.No. | Course Type                                | Credits | Nature                               | Comprehensive<br>Concurrent<br>Evaluation<br>(CCE) | End<br>Semester<br>Evaluation<br>(ESE) Marks | Total<br>Marks |
|--------|--|---------|--------------------------------------|--|--|----------------|
|        |  |         | BASIC COURSE TYPES                   |  |  | -              |
| 1      | Generic Core (GC)                          | 3       | Compulsory                           | 50   | 50   | 100            |
| 2      | Subject Core (SC)                          | 3       | Compulsory (Specialization specific) | 50   | 50   | 100            |
| 3      | Generic Elective (GE - UL)                 | 2       | Elective                             | 0  | 50   | 50             |
| 4      | Generic Elective (GE - IL)                 |         | Elective                             | 50   | 0  | 50             |
| 5      | Subject Elective (SE - IL)                 | 2       | Elective (Specialization specific)   | 50   | 0  | 50             |
| 6      | Summer Internship<br>Project (SIP)         | 6       | Project (Compulsory)                 | 50   | 50   | 100            |
|        |  |         | ADDITIONAL COURSE<br>TYPES           |  |  |                |
| 1      | Enrichment Courses (ENR)                   | 1       | Elective                             | 25   | 0  | 25             |
| 2      | Foundation Courses                         | 1       | Elective                             | 25   | 0  | 25             |
|        | (FOU)                                      |         |                                      |  |  |                |
| 3      | Alternative Study Credit<br>Courses (ASCC) | 2       | Elective                             | 50   | 0  | 50             |
| 4      | Open Electives (OE)                        | 3 or 2  | Subject Core / Subject<br>Elective   | As per Subject C<br>Pattern                        | ore / Subject Ele                            | ctive          |

4.1 Course Types

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- 4.1.1 Foundation Course: These courses focus on developing the basic abilities that support the understanding of other courses.
- 4.1.2 Core courses are the compulsory courses for all the students. Core courses are of two types: Generic Core & Subject Core.
- 4.1.3 Generic Core: This is the course which should compulsorily be studied by a candidate as a core requirement to complete the requirement of a degree in a said discipline of study. Therefore, Generic Core courses are mandatory and fundamental in nature. These courses cannot be substituted by any other courses. Such courses are also known as Hard Core Courses.
- 4.1.4 Subject Core: A Core course may be a Subject Core if there is a choice or an option for the candidate to choose from a broad category (grouping) of subjects (specializations / electives). These are also known as Soft Core Courses.
- 4.1.5 Elective Course: Elective course is a course which can be chosen from a pool of courses. It may be:
  - a) Very Specialized or advanced course focusing on a specific aspect
  - b) Supportive to the discipline of study
  - c) Providing an extended scope
  - d) Enabling an exposure to some other discipline/domain
  - e) Nurturing candidate's proficiency/skills.
- 4.1.6 Generic Elective: An elective course which is common across disciplines / subjects is called a generic elective. 'Generic Elective' courses /levelop generic proficiencies amongst the students.
- 4.1.7 Generic Elective University Level: These elective courses are supportive to the discipline of study and focus on the knowledge aspect of competence building. The course outcomes for such courses can be better assessed through traditional End Semester Evaluation.
- 4.1.8 Generic Elective Institute Level: These elective courses are aimed to develop inter-personal, technical and other skills aspect of competence building. The course outcomes for such courses can be better assessed through Comprehensive Concurrent Evaluation.
- 4.1.9 Subject Elective: A 'Discipline (specialization) centric' elective is called 'Subject Elective.' Subject Elective courses, in the Semester II, III and IV are focused on a specialization.
- 4.1.10 Open Elective: A subject elective course chosen generally from another Discipline / specialization / subject, with an intention to seek cross-functional exposure is called an Open Elective. A Subject Elective offered in one specialization area may be treated as an Open Elective by another specialization area and vice-a-versa.
- 4.1.11 Enrichment Course: This is a course generally offered to bright learners / fast learners for advanced inputs beyond the curriculum. Enrichment / Add-on Course shall be a 1 Credit Course. The course is of the nature of Course of Independent Study (CIS) and is designed for learners who have the ability and inclination to work independently with limited guidance, supervision and interaction with the faculty member(s).
- 4.1.12 Alternative Study Credit Courses: These courses prepare the learners for a VUCA (Volatile Uncertain, Complex and Ambiguous) world by going beyond the boundaries of their campus. Apart from core and elective courses, these courses engage students in discussion, debate and solution of real world challenges.
- 4.1.13 Massive Open Online Courses (MOOCs)<sup>2</sup>: Massive Open Online Courses (MOOCs) are such online courses which are developed as per the pedagogy stated in the AICTE regulation (2016) or equiavelent; following the four quadrant approach and made available on the SWAYAM platform of Government of India.

| ( | Course# | Semester I   |        | Semester II  |         | Semester III    |       | Semester IV         | Credits         | CCE<br>Marks | ESE<br>Marks |
|---|---------|--------------|--------|--------------|---------|-----------------|-------|---------------------|-----------------|--------------|--------------|
|   |         | COMPULSO     | ORY CO | RE COURSES ( | GENER   | C (GC) + SUBJEC | T (SC | ) + Summer Internsh | ip Project SIP) |              |              |
|   | 1       | GC -         | 1      | GC - 7       | 1       | GC - 11         | 1     | GC - 14             | 0               |              |              |
|   | 3       | 1 GC<br>- 2  | 2      | GC - 8       | 2       | GC - 12         | 2     | GC - 15             | Credits         |              |              |
| ۸ | 4       | GC -<br>3 GC | 3      | GC - 9       | 3       | GC -13 (SIP)    | 3     | SC - 5              | k ka            |              |              |
| A | 6       | - 4          | 4      | GC - 10      | 4       | SC - 3          | 4     | SC - 6              |                 |              |              |
|   |         | GC -<br>5    | 6      | SC - 1       | 5       | SC - 4          |       |                     |                 | 1050         | 1050         |
|   |         |              |        | 5× 1         | All Age |                 |       |                     |                 | 2100         |              |

AICTE (Credit Framework for online learning course through SWAYAM) Regulations, 2016

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|    |                | GC-                                 |                | SC - 2                                |               |                      |                  |                      |         |         |     |    |
|----|----------------|-------------------------------------|----------------|---------------------------------------|---------------|----------------------|------------------|----------------------|---------|---------|-----|----|
|    |                |                                     | GE             | NERIC ELECTI                          | VE COU        | RSES (UNIVER:        | SITY L           | EVEL) – GE - UL      |         |         |     |    |
|    | 7              | GE UL - I                           | 7              | GE UL - 4                             | 6             | GE UL - 7            | 5                | GE UL - 10           |         | Ct ·    |     |    |
|    | 8              | GEUL - 2                            | 8              | GE UL - 5                             | 7             | GEUL-8               | 6                | GE UL - 11           |         | Credits |     |    |
| В  | 9              | GE UL - 3                           | 9              | GE UL - 6                             | 8             | GEUL-9               |                  |                      |         | S       | 0   | 55 |
|    |                |                                     |                |                                       | 5764          |                      |                  |                      |         |         | 550 |    |
|    |                |                                     |                |                                       |               | OLIBORO - DICTI      | TI ITE I         | EVEL OF H            | ee n    |         |     |    |
|    | 10             | 270.000.                            |                |                                       |               |                      | 100.200.501F6    | EVEL) - GE - IL      | SE - 11 |         |     |    |
| C  | 10<br>11<br>12 | GE IL - 1<br>GE IL - 2<br>GE IL - 3 | 10<br>11<br>12 | SUBJECT ELEC<br>GE IL - 4<br>SE IL -1 | 9<br>10<br>11 | SE IL -3             | TUTE 1<br>7<br>8 | SE IL -6<br>SE IL -7 | SE - II | Credits | 0   |    |
| Ç. | 11             | GE IL - 1<br>GE IL - 2              | 10<br>11       | GE IL - 4                             | 9             | SE IL -3<br>SE IL -4 | 7                | SE IL -6             | SE - 11 |         | 550 |    |

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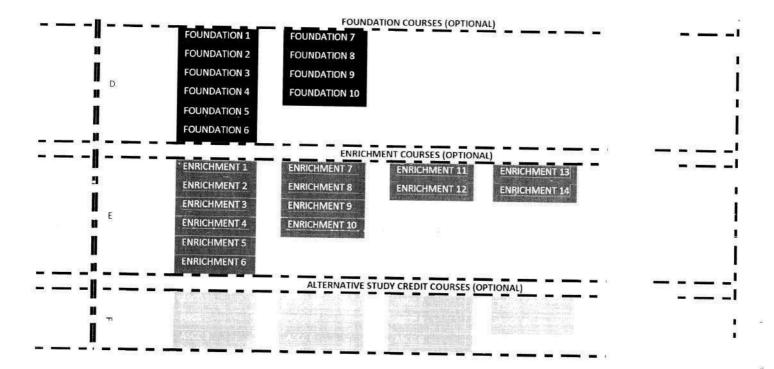
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4.2 MBA Programme Structure: The Basic Programme Structure shall be as depicted below

#### Note:

- 1. The basic programme structure comprises of Block A, B & C above.
- 2. Variations to the basic programme structure shall be defined at the institute level using any permissible combination of A,B,C,D,E and F blocks depicted above, taking into consideration institutional vision-mission-focus areas, industry demand, student learning capabilities, faculty competencies, availability of learning resources, etc. PSOs shall be appropriated defined by the institute.



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#### LEGEND:

| #       | Block | CIE - ESE (Credits per course) | Course Type                                    | Credits | Courses | Nature     |
|---------|-------|--------------------------------|--|---------|---------|------------|
| 1,1     | AI    | 50-50 (3 Credits)              | GENERIC CORE (GC)                              | 42      | 14      | COMPULSORY |
| 1.2     | A2    | 50-50 (3 Credits)              | SUBJECT CORE (SC)                              | 18      | 6       | COMPULSORY |
| 1.3     | A3    | 50-50 (3 Credits)              | PROJECT  | 6       | 1       | COMPULSORY |
| 2       | В     | 0 - 50 (2 Credits)             | GENERIC ELECTIVE (UNIVERSITY<br>LEVEL) GE – UL | 22      | 11      | ELECTIVES  |
| 3.1     | CI    | 50-0 (2 Credits)               | GENERIC ELECTIVE (INSTITUTE<br>LEVEL) GE – IL  | 8       | 4       | ELECTIVES  |
| 3.4     | C2    | 50-0 (2 Credits)               | SUBJECT ELECTIVE (INSTITUTE LEVEL)<br>SE - IL  | 14      | 7       | ELECTIVES  |
|         |       |                                | TOTAL  | 110     | 43      |            |
| 0.111.0 |       |                                | OPTIONAL COURSES (In Lieu of C1 C2 ONLY)       |         |         |            |
| 4.1     | D     | 25 - 0 (1 Credit)              | FOUNDATION COURSES                             | 0 -10   | 0 - 10  | ELECTIVES  |
| 4.2     | Е     | 25 - 0 (1 Credit)              | ENRICHMENT COURSES                             | 0-14    | 0 - 14  | ELECTIVES  |
| 4.3     | F     |                                | ALTERNATIVE STUDY CREDIT COURSES               | 0 -22   | 0-11    | ELECTIVES  |

5.0 Specializations offered: The following specializations shall be offered as MAJOR / MINOR:

- 1. Marketing Management (MKT)
- 2. Financial Management (FIN)
- 3. Human Resources Management (HRM)
- 4. Operations & Supply Chain Management (OSCM)
- 5. Business Analytics (BA)

The following specializations shall be offered ONLY as MINOR Specializations:

- 1. Rural & Agribusiness Management (RABM)
- 2. Pharma & Healthcare Management (PHM)
- 3. Tourism & Hospitality Management (THM)

## Note:

- 1. Institutes may offer ONLY SELECT specializations based on industry needs, faculty strength & competencies, student demands, employability potential, etc.
- 2. Institutes MAY NOT offer a specialization if a minimum of 20% of students are not registered for that specialization.
- 3. The Institute MAY NOT offer an elective course if a minimum of 20% of students are not registered for that elective course.

## 5.1 Open Elective(s):

- Learners who intend to learn specific courses from other specialization(s) can opt for Subject Elective (SE IL) courses from other specializations in lieu of the Subject Elective (SE IL) courses from their native specialization.
- 2. These open electives MAY BE from two different specializations.
- 3. Open Electives can be opted for only in Sem III and Sem IV.
- 4. Students can opt for maximum 1 Subject Elective (SE IL) course in Sem III and Sem IV each. i.e. Students can opt for maximum 2 Open Electives (total 4 credits).
- 5.2 Major Specialization + Minor Specialization Combination:
  - 1. For a Major + Minor Specialization combination the learner shall complete
    - a) Major Specialization Courses: Total 9 (4 Subject Core courses and 5 Subject Elective courses)
    - b) Minor Specialization Courses: Total 4 (2 Subject Core courses and 2 Subject Elective courses)

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- 2. For a Major + Minor Specialization combination the learner shall earn
  - Major Specialization Credits: Total 22 (12 Credits from Subject Core + Minimum 10 Credits from Subject Electives)
  - Minor Specialization Credits: Total 10 (6 Credits from Subject Core + Minimum 4 Credits from Subject Electives)
- The 10 credits of the MINOR specialization shall be from a single specialization, out of which 6 credits shall be mandatorily earned through the Subject Core Courses.
- 4. The Major + Minor specialization combination is OPTIONAL.
- 5. Students shall be permitted to opt for ANY Major + ANY Minor specialization combination, subject to institutional norms and guidelines, issued from time to time.
- A student opting for Major + Minor specialization combination shall opt for Foundation Courses / Enrichment Courses / Alternative Study Credit Courses ONLY in lieu of Generic Elective (GE - IL) Courses.
- 7. Institutes may stipulate additional criteria of minimum SGPA / CGPA, number of backlogs, expectations about specific graduation discipline for students who wish to take up a specific specialization / specific major minor combination. Such criteria may also involve the potential employability criteria for a particular specialization / Major + Minor specialization combination.

## 5.3 Options & Guidelines for Choice of Specialization:

- 1. Students can opt for a single specialization (i.e. Major Only 5 choices)
- 2. Students can opt for a two specializations (i.e. Major + Minor Combination 1(Major) + 7(Minor) choices)
- 3. Specializations which are offered ONLY as MINOR shall be offered in SECOND YEAR ONLY. (3 choices)
- 4. Courses for the Minor specialization shall be taken up in the second year ONLY (in either Sem III or Sem IV or in a combination of Sem III and IV).
- The Major specialization of a student shall be determined by the Subject Core (SC) courses and the Subject Elective (SE - IL) courses chosen in Sem II.
- 6. All courses (Subject Core (SC) courses and the Subject Elective (SE IL) courses) chosen in Sem II shall belong to the same specialization.
- 7. The learners shall generally complete 6 Subject Core courses (2 each in semester II, III, IV) and 7 Subject Elective courses (2, 3, 2 each in semester II, III, IV respectively). In this case he/she shall be awarded MBA (Functional Area Specialization) degree, e.g. MBA (Marketing), MBA (Finance), etc.
- 8. The learners shall complete 4 Subject Core courses and 5 Subject Elective courses of Major specialization and 2 Subject Core courses and 2 Subject Elective courses of Minor specialization. In this case he /she shall be awarded MBA (Functional Area Specialization Major + Functional Area Specialization Minor) degree, e.g. MBA (Marketing + Finance), etc.

## 5.4 Foundation Courses:

- 1. All the Foundation Courses shall be of 1 credit each.
- 2. Maximum credits for Foundation Courses shall not exceed 10 (Ten) Credits.
- Foundation Courses can be opted for ONLY IN LIEU of Generic Elective (GE IL) and / or Subject Elective (SE IL) courses.<sup>3</sup>
- 4. This choice can be exercised in Semester I (minimum zero Credits maximum six credits) or Semester II (minimum zero Credits maximum four credits) ONLY.
- 5. Foundation Courses CANNOT be opted for in Sem III and in Sem IV.
- It is NOT MANDATORY for a learner to opt for Foundation Courses. However, Faculty members may advise a student to enroll for Foundation Course(s) after a methodical assessment of the relevant competencies of the student.
- Foundation Courses shall be offered ONLY to those students who lack the basic competencies in the specific course.
   The institute shall conduct a methodical assessment of the relevant competencies of the student.
  - to identify the learners who need to take up foundation courses. Records of the evaluation shall be preserved.
- 8. Institutes may stipulate additional criteria for students desirous to take up Foundation Courses.
- Foundation Courses shall be taught by the course teacher in workshop mode / project mode.
- 10. The course teacher shall oversee the progress of the learner as well as evaluate the learner for 25 marks / 1 credit.

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<sup>&</sup>lt;sup>3</sup> xcept for a learner who opts for Major + Minor Specialization combination E

- 11. Pre- and post-test: A test or other assessment activity shall be administered to the students both at the beginning of the foundation course and at the end of the foundation course, with the intention of demonstrating improved skills upon completion. The tests shall be essentially SKILL based.
- 12. Best of the two assessments shall be treated as the final evaluation.
- 13. The list of Foundation Courses is mentioned in Annexure I.

#### 5.5 Enrichment Courses:

- 1. All the Enrichment Courses shall be of 1 credit each.
- 2. Maximum credits for Enrichment Courses shall not exceed 14 (Fourteen) Credits.
- 3. Enrichment Courses can be opted for, ONLY IN LIEU of Generic Elective (GE IL) and / or Subject Elective (SE IL) courses<sup>4</sup>.
- 4. This choice can be exercised in Semester I (minimum zero Credits maximum six credits) or Semester II (minimum zero Credits maximum four credits) or Semester III (minimum zero Credits maximum two credits) or Semester IV (minimum zero Credits maximum two credits).
- 5. It is NOT MANDATORY for a learner to opt for Enrichment Courses. However, Faculty members may advise a student to enroll for Enrichment Course(s) after a methodical assessment of the relevant competencies of the student.
- 6. Institutes may stipulate additional criteria for students desirous to take up Enrichment Courses.
- 7. Enrichment Courses shall be executed as Course of Independent Study (CIS) in guided self study mode.
- 8. A faculty guide shall be assigned for such courses. The learner shall select the Enrichment Course that he/she desires to opt for and submit an outline of the proposed study relevant to the course. The faculty guide shall approve the proposal after considering the nature of the work, learning effort required, desired outcomes and comprehensive coverage of the topic.
- 9. Since enrichment course is a guided self study course, 40 45 hours of work shall be equivalent to one credit. The faculty shall oversee the progress of the learner as well as evaluate the learner for 25 marks / 1 credit.
- 10. The learners shall document and submit details such as questionnaires, interview schedules, interview transcripts, observation sheets, photographs, testimonials from the organizations / persons interacted with, permission letters, acceptance letters, field work sampling plans, etc.
- 11. Enrichment Courses can be carried out in the campus library / in the campus IT lab / in a local community setting / in a start-up / in a government undertaking / in a NGO / in a cooperative / in a corporate entity.
- 12. The Enrichment Courses are organized in different Proficiency Tracks. Learners shall normally opt for enrichment courses from NOT MORE THAN 3 Proficiency Tracks.
- 13. Enrichment Courses are of the following types:
- Seminar Involves Desk Research of distributed learning material and information resources and submission and presentation of an analytical report. Maximum credits for Enrichment Courses of Seminar type shall not exceed 10 (Ten) Credits.
- b) Review Involves Desk Research of a small set of specific published reports/ databases and submission and presentation of an analytical report. Maximum credits for Enrichment Courses of Seminar type shall not exceed 10 (Ten) Credits.
- c) Case Study Development and Presentation Involves desk research and field work leading to the development, presenting and publishing of a case study. Maximum credits for Enrichment Courses of Case Study Development and Presentation type shall not exceed 10 (Ten) Credits.
- d) Project Involves field work leading to presentation of a comprehensive report based on the experiential learning. Maximum credits for Enrichment Courses of Project type shall not exceed 10 (Ten) Credits.
- e) Lab / Workshop Involves experiential learning through focused skill building activity. Maximum credits for Enrichment Courses of Lab / Workshop type shall not exceed 16 (Ten) Credits.
- f) Clinic / Fest Involves experiential learning through organizing an event / campaign. Maximum credits for Enrichment Courses of Clinic / Fest type shall not exceed 4 (Four) Credits.
- g) Personal Interest Course Involves experiential learning through club activities at the Institute Level. Maximum credits for Enrichment Courses of Personal Interest Course type shall not exceed 4 (Four) Credits.
- 14. A well documented and comprehensive spiral bound report / publication, with appropriate referencing, is essential for all the enrichment courses. Relevant Audio, Video Material, should be included as a part of the report.

<sup>4</sup> xcept for a learner who opts for Major + Mino: Specialization combination

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- 15. The Evaluation for the Enrichment Courses shall be as follows -
  - a) Proposal and Scope of Work 5 Marks
  - b) Report 10 Marks
  - c) Presentation 5 Marks
  - d) Viva Voce 5 Marks
- The presentation shall be similar to an open defence. The Viva Voce shall be carried out by minimum two faculty members including the guide.
- 17. The sum total of the number of Foundation Courses and the number of Enrichment Courses opted by a student in a particular semester should generally be an even number.
- 18. The list of Enrichment Courses is provided in Annexure I.

### 5.6 Alternative Study Credit Courses:

- 1. All the ASCC shall be of 2 credits each.
- 2. Maximum credits for ASCC shall not exceed 22 (Twenty two) Credits.
- Alternative Study Credit Courses (ASCC) can be opted for, ONLY IN LIEU of Generic Elective (GE IL) and / or Subject Elective (SE - IL) courses<sup>3</sup>.
- 4. This choice can be exercised in Semester I (minimum zero Credits maximum six credits) or Semester II (minimum zero Credits maximum six credits) or Semester IV (minimum zero Credits maximum four credits). i.e. a learner may skip Generic Elective (GE IL) courses all together and earn the required 22 credits entirely through ASCC.
- It is NOT MANDATORY for a learner to opt for Alternative Study Credit Courses. However, Faculty members may
  advise a student to enroll for Alternative Study Credit Course(s) after a methodical assessment of the relevant
  competencies of the student.
- 6. Institutes may stipulate additional criteria for students desirous to take up Alternative Study Credit Courses.
- A MINIMUM of 60% of the total credits earned by a learner through ASCC shall either be from MOOCs or from Professional Certification Programmes.
- 8. Thus a learner may skip all Generic Elective (GE IL) courses and skip all Subject Elective (SE IL) courses and earn the required 22 credits entirely through ASCC.
- The same TYPE of ASCC can be opted for multiple number of times. Norms for the same are prescribed in the
  relevant section later in this syllabus document. For e.g. A student may undertake 11 "Professional Certification
  Programs" and earn 22 credits or complete 11 MOOCS and earn 22 Credits.
- 10. ASCC shall be executed in online study mode / field work or project mode / certification mode.
- 11. A faculty guide shall be assigned for such courses. The faculty shall oversee the progress of the learner as well as evaluate the learner for 50 marks / 2 credits.
- 12. The learner shall select the ASCC that he/she desires to opt for and submit an outline of the proposed study relevant to the course. The faculty guide shall approve the proposal after considering the nature of the work, learning effort required, desired outcomes and comprehensive coverage of the topic.
- There is no defined syllabus for the ASCC courses. Institutes shall define the syllabus and announce the same on the website.
- 14. Since ASCC is a guided self study course 40 45 hours of work shall be equivalent to one credit. The faculty shall oversee the progress of the learner as well as evaluate the learner for 50 marks / 2 credits.
- 15. The start date of the ASCC such as Professional Certifications shall be after the admission date for the MBA programme and the end date of the ASCC shall be within 6 months of the start date of the ASCC, but before the completion of Sem IV.
- The list of ASCC is provided in Annexure I.

5.7 Combination of Options: A learner may opt for any combination of earning the 22 credits assigned to Generic Elective (GE - IL) courses and Subject Elective (SE - IL) courses through

- e) Generic Elective (GE IL) courses
- f) Subject Elective (SE IL) courses
- g) Open Elective Courses

5 xcept for a learner who opts for Major + Minor Specialization combination E

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- h) Major + Minor specialization combination
- i) Foundation Courses
- j) Enrichment Courses
- k) Alternative Study Credit Courses

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SUBJECT TO THE minimum and maximum limits of credits prescribed and, subject to institutional norms and guidelines, issued from time to time.

6.0 Summer Internship Project: At the end of Second Semester each student shall undertake a Summer Internship Project (SIP) for a minimum of 8 weeks. For SIP, 1 credit is equivalent to minimum 40-45 hours of effective work. SIP shall have 6 credits. It is mandatory for the student to seek advance written approval from the faculty guide and the Director of the Institute about the topic and organization before commencing the SIP.

The SIP may or may not have a Functional Focus, i.e. the student may take up a SIP in his/her intended area of specialization or in any other functional area of management. Ideally the SIP should exhibit a cross-functional orientation. SIP can be carried out in a Corporate Entity / NGO / SME / Government Undertaking / Cooperative Sector. SIP may be a research project – based on primary / secondary data or may be an operational assignment involving working by the student on a given task assignment/project etc. in an organization / industry. It is expected that the SIP shall sensitize the students to the clemands of the workplace.

Each student shall maintain a SIP Progress Diary detailing the work carried out and the progress achieved on a daily basis. The student shall submit a written structured SIP report based on work done during this period. The student shall submit the SIP Progress Diary along with the SIP Report.

Students shall also seek a formal evaluation of their SIP from the company guide. The formal evaluation by the company guide shall comment on the nature and quantum of work undertaken by the student, the effectiveness and overall professionalism. The learning outcomes of the SIP and utility of the SIP to the host organization must be specifically highlighted in the formal evaluation by the company guide. The SIP evaluation sheet duly signed and stamped by the industry guide shall be included in the final SIP report.

The SIP report must reflect 8 weeks of work and justify the same. The SIP report should be well documented and supported by –

- 1. Institute's Certificate
- 2. Certificate by the Company
- 3. Formal feedback from the company guide
- 4. Executive Summary
- Organization profile
- 6. Outline of the problem/task undertaken
- 7. Research methodology & data analysis (in case of research projects only)
- 8. Relevant activity charts, tables, graphs, diagrams, AV material, etc.
- 9. Learning of the student through the project
- 10. Contribution to the host organization
- 11. References in appropriate referencing styles. (APA, MLA, Harvard, Chicago Style etc.)

The completion of the SIP shall be certified by the respective Faculty Guide & approved by the Director of the Institute. The external organization (Corporate / NGO/ SME/ Government Entity/ Cooperative/ etc.) shall also certify the SIP work.

The students shall submit a spiral bound copy of the SIP report by 15<sup>th</sup> September. The Institute shall conduct an internal vivavoce for evaluation of the SIP for 50 marks between 15<sup>th</sup> September to 30<sup>th</sup> September. The Panel shall comprise of two evaluators appointed by the Director of the Institute / Head of Department (for MBA departments in engineering colleges). Institutes are encouraged to involve senior alumni, industry experts, recruiters to conduct the internal viva-voce. The internal viva-voce panel shall provide a detailed assessment of the SIP report and suggest changes required, if any.

After the internal viva-voce, the student shall finalize the SIP report by incorporating all the suggestions and recommendations of the internal viva-voce panel. The internal guide shall then issue the Institute's Certificate to the student.

The student shall submit TWO hard copies & one soft copy (CD) of the project report before 30<sup>th</sup> October in Sem III. One hard copy of the SIP report is to be returned to the student by the Institute after the External Viva-Voce. In the interest of environmental considerations, students are encouraged to print their project reports on both faces of the paper. Spiral bound copies may be accepted.

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There shall be an external viva-voce for the SIP for 50 marks. The external viva-voce shall be conducted after the theory exam of Semester III.

The Internal & the External viva-voce shall evaluate the SIP based on:

- 1. Adequacy of work undertaken by the student
- 2. Application of concepts learned in Sem I and II
- 3. Understanding of the organization and business environment
- 4. Analytical capabilities
- 5. Technical Writing & Documentation Skills
- 6. Outcome of the project sense of purpose
- 7. Utility of the project to the organization
- 8. Variety and relevance of learning experience

Copies of SIP report and records of evaluation shall be maintained by the Institute for a period of 3 academic years.

7.0 Comprehensive Concurrent Evaluation (CCE) / Concurrent Internal Evaluation (CIE):

- The course teacher shall prepare the scheme of Comprehensive Concurrent Evaluation (Formative Assessment) before commencement of the term. The scheme of Comprehensive Concurrent Evaluation shall explicitly state the linkages of each CCE with the Course Outcomes and define the targeted attainment levels for each CO.
- 2. The Director / Head of the Department / designated academic authority shall approve the scheme of Comprehensive Concurrent Evaluation with or without modifications.
- 3. The course teacher shall display, on the notice board, the approved CCE scheme of the course and the same shall also be hosted on the website, not later than the first week of the term.
- 4. Each CCE item shall be of minimum 25 marks.
- For a 3 Credit Course there shall be a MINIMUM of three CCE items. The final scores shall be converted to 50, using an average or best two out of three formula.
- 6. For 2 Credit Course there shall be a MINIMUM of two CCE items. The final scores shall be converted to 50.
- 7. For a 1 Credit Course there shall be a MINIMUM of one CCE item.
- CCE shall be spread through the duration of course and shall be conceptualized, executed, assessed and documented
  by the course teacher along with student-wise and class-wise attainment levels of the COs and the attainment levels
  of the course.
- 9. The assessment outcome of each CCE shall be duly signed by the course teacher, programme coordinator / academic head and the Director / Head of the Department / clesignated academic authority of the Institute.
- 10. A copy of the duly signed CCE outcome shall be displayed on the notice boards, within a week of the assessment and course teachers shall guide the students on a need basis.
- 11. Institute may conduct additional make up / remedial CCE items at its discretion.
- 12. At the end of the term aggregate CCE scores / grades shall be calculated and the CO attainment levels shall be calculated by the course reacher. The same shall be displayed on the notice board

7.1 Comprehensive Concurrent Evaluation Methods: Course teachers shall opt for a combination of one of more CCE methods listed below.

Group A (Individual Assessment) - Not more than 1 per course 1.

Class Test

- Open Book Test
- 3. Written Home Assignment
- In-depth Viva-Voce

Group B (Individual Assessment) - Atleast 1 per course

- 5. Case Study
- 6. Caselet
- 7. Situation Analysis
- 8. Presentations

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Group C (Group Assessment) - Not more than 1 per course

- 9. Field Visit / Study tour and report of the same
- 10. Small Group Project & Internal Viva-Voce
- 11. Model Development
- 12. Role Play
- 13. Story Telling
- 14. Fish Bowls

Group D (Creative - Individual Assessment) - Not more than 1 per course

- 15. Learning Diary
- 16. Scrap Book / Story of the week / Story of the month
- 17. Creating a Quiz
- 18. Designing comic strips
- 19. Creating Brochures / Bumper Stickers / Fliers
- 20. Creating Crossword Puzzles
- 21. Creating and Presenting Posters
- 22. Writing an Advice Column
- 23. Library Magazines based assessment
- 24. Peer assessment
- 25. Autobiography/Biography
- 26. Writing a Memo
- 27. Work Portfolio

Group E (Use of Literature / Research Publications- Individual Assessment) - Not more than 1 per course

- 28. Book Review
- 29. Drafting a Policy Brief
- 30. Drafting an Executive Summary
- 31. Literature Review
- 32. Term Paper
- 33. Thematic Presentation
- 34. Publishing a Research Paper
- 35. Annotated Bibliography 36. Creating Taxanomy
- 37. Creating Concept maps

Group F (Use of Technology - Individual Assessment) - Not more than 1 per course

- 38. Online Exam
- 39. Simulation Exercises
- 40. Gamification Exercises
- 41. Presentation based on Google Alerts
- 42. Webinar based assessment
- 43. Creating Webpage / Website / Blog
- 44. Creating infographics / infomercial
- 45. Creating podcasts / Newscast
- 46. Discussion Boards

Rubrics: The course teacher shall design Rubrics for each CCE. Rubrics are scoring tools that define performance expectations for learners. The course teacher shall seek approval for the rubrics from the Director / Head of the Department / other designated competent academic authority of the institute. The course teacher shall share the approved Rubrics with the students at the start of the course. The rubric shall detail the following:

- 1. Linkages of the CCE to COs.
- 2. A description of the assessment brief concept note
- Criteria that will be assessed the expected learning outcomes.
- 4. Descriptions of what is expected for each assessment compression the expectations from the student.

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- Substantive description of the expected performance levels indicating mastering of various components the assessment criteria.
- 6. The team composition, if applicable.
- 7. The format and mode of submission, submission timelines
- 8. Any other relevant details.
- 7.3 Safeguards for Credibility of CCE: The following practices are encouraged to enhance transparency and authenticity of concurrent evaluation:
  - 1. Involving faculty members from other management institutes.
  - 2. Setting multiple question paper sets and choosing the final question paper in a random manner.
  - 3. One of the internal faculty members (other than the course teacher) acting as jury during activity based evaluations.
  - 4. Involvement of Industry personnel in evaluating projects / field based assignments.
  - 5. Involvement of alumni in evaluating presentations, role plays, etc.
  - 100% moderation of answer sheets, in exceptional cases.
- 7.4 Retention of CCE Documents: Records of CCE shall be retained for 3 years from the completion of the Academic Year, i.e. Current Academic Year (CAY) + 3 years. Likewise records of assessments to decide the learning needs of students for opting for Foundation Courses / capabilities for Enrichment Courses/ ASCC/ start-up option etc. shall be retained for 3 years from the completion of the Academic Year.

#### 8.0 End Semester Evaluation (ESE):

- 1. The End Semester Evaluation (Summative Evaluation) for the Generic Core (GC). Subject Core (SC) and the Generic Elective (GE UL) course shall be conducted by the Savitribai Phule Pune University.
- 2. The ESE shall have 5 questions each of 10 marks.
- 3. All questions shall be compulsory with internal choice within the questions.
- 4. The broad structure of the ESE question paper shall be as follows:

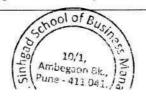
| Question Number | COGNITIVE ABILITIES EVALUATED | Nature                               |
|-----------------|-------------------------------|--------------------------------------|
| Q.1             | REMEMBERING                   | Answer any 5 out of 8 (2 marks each) |
| Q.2             | UNDERSTANDING                 | Answer any 2 out of 3 (5 marks each) |
| Q.3             | APPLYING                      | Answer 3 (a) or 3 (b) (10 marks)     |
| Q.4             | ANALYSING                     | Answer 4 (a) or 4 (b) (10 marks)     |
| Q.5             | EVALUATING                    | Answer 5 (a) or 5 (b) (10 marks)     |
|                 | CREATING                      |                                      |

### 9.0 Programme Flexibility:

- 9.1 Average Credits per semester, Fast & Slow Learners:
  - It is expected that a student registers for 30 credits in Semester I, II, III each and balance 20 credits in Semester IV.
  - 2. Fast learners (under accelerated plan), may be permitted to register for upto 6 additional credits per semester, subject to fulfilling the pre-requisites defined for a course, if any. However the degree shall be awarded not earlier than the end of the 2 academic years since the first admission to the MBA programme.
  - Slow learners, may be permitted to register for less than the normal credits defined for a semester but shall have to
    complete the programme within the stipulated maximum duration of 4 academic years since the first admission to
    the MBA programme.

## 9.2 Dropping an Elective Course:

- 1. Students who opt for an elective course and fail to earn the credits for the elective course (generic / subject / open) are permitted to opt for another elective course (generic / subject / open) in case they feel to do so.
- 2. In such a case they shall be said to have dropped the original course and opted for a new one.



- 3. Generic Core (GC). Subject Core (SC) CANNOT be dropped.
- 4. Generic Elective (GE UL), Generic Elective (GE IL) & Subject Elective (SE IL) can be dropped and replaced with equivalent alternative courses
- Not more than four courses can be dropped and replaced with equivalent alternative courses during the entire MBA programme.

## 9.3 Horizontal or Lateral Credit Transfer:

- When a learner successfully completes the courses included in an academic program at a certain level, he/she is allowed to transfer his/her credits in some of these courses to another same-level academic program having these courses in common. This is referred to as 'Horizontal or Lateral Credit Transfer'.
- Horizontal or Lateral Credit Transfer shall be permitted between the MBA and the MCA programme of SPPU for
  the equivalent number of credits provided the courses are related to the MBA programme's PEOs and POs and are
  opted by the students during the period of his enrolment for the MBA programme.
- 3. The list of such courses eligible for Horizontal or Lateral Credit Transfer between the MBA and the MCA programme of SPPU shall be announced by the BOS/Faculty.
- The upper limit for Horizontal or Lateral Credit Transfer shall be 6 credits.
- 5. Such transfer shall be permitted for Generic Elective (GE IL) & Subject Elective (SE IL) only.

#### 9.4 Block Credit Transfer:

- Block credit transfer refers to a group of courses, such as a completed certificate or diploma program that are accepted for transfer of credit into a degree program.
- Block credit transfer shall be permitted for all national and international professional certifications achieved by the learner provided the courses learning outcomes (CLOs) are related to the MBA programme's PEOs and POs and are opted by the students during the period of his enrolment for the MBA programme. The institute shall verify the linkages between the CLOs and the MBA PEOs and POs.
- 3. Such transfer shall be permitted for Generic Elective (GE IL) & Subject Elective (SE IL) courses ONLY.

## 9.5 Credit Transfer for MOOCs:

- Learners are encouraged to opt for MOOCs (Massive Online Open Courses) through SWAYAM, NPTEL, EdX, Coursera, Udemy as a part of ASCC.
- Priority shall be given to the SWAYAM platform. If a course is not available of SWAYAM, other online platforms may be used.
- 3. Not more than 20% of the total credits (22 Credits) shall be earned through the MOOCs.
- 4. Not more than 20% of the credits per semester (6 credits) per semester shall be earned through the MOOCs.
- 5. Since MOOC is a guided self study course 40 45 hours of work shall be equivalent to one credit. The faculty shall oversee the progress of the learner as well as evaluate the learner for 50 marks / 2 credits.
- Students shall apply to the Director / Head of the Department / other designated competent academic authority of
  the institute in advance and seek permission for seeking credit transfer for the proposed MOOCs, he/she wishes to
  pursue.
- 7. Online courses of SWAYAM or equivalent platform shall be allowed if:
  - a) There is non-availability of suitable teaching staff for running a course in the Institution or
  - b) The facilities for offering the elective papers (courses), sought for by the students are not on offer in the Institution, but are available on the SWAYAM or equivalent platform.
- Evaluation of MOOCS through SWAYAM:
- 8.1 In case of SWAYAM, the students shall be evaluated as a part of the MOOC itself by the host institution (i.e. institution who has launched the MOOC through SWAYAM).
- 8.2 The evaluation should be based on predefined norms and parameter and shall be based on a concurrent comprehensive evaluation throughout the length and breadth of course based on specified instruments like discussions, forms, quizzes, assignments, sessional examinations and final examination.
- 8.3 After conduct of the examination and completion of the evaluation, the host institution shall award marks/grade as per the evaluation scheme announced and communicate the marks/grade to the students as well the parent institution of the student, within 4 weeks from the date of completion of the final examination.
- 8.4 The parent institution shall, incorporate the marks/grade obtained by the student, as communicated by the Host Institution of the SWAYAM course in the marks sheet of the student that counts for final award of the degree/diploma by the University with the proviso that the programs in which hab/Practical Component is involved,

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- the parent institution will evaluate the students for the practical Lab component and accordingly incorporate these marks/grade in the overall marks/grade.
- 8.5 A certificate regarding successful completion of the MOOCs course shall be signed by the PI and issued through the Host Institution and sent to the Parent Institution.
- 9. Evaluation of MOOCS through EdX, Coursera, Udemy:
- 9.1 The concurrent comprehensive evaluation conducted by EdX, Coursera, Udemy may be adopted by the institute and the institute may accordingly incorporate these marks/grade in the overall marks/grade for the course.
- 9.2 Alternatively, the institute may carry out a concurrent comprehensive evaluation of such students who undertake MOOCs through the EdX, Coursera, Udemy platform.

#### 9.6 Professional Certification Programmes:

- Learners may opt for Professional Certification Programmes as a part of ASCC. These Professional Certification
  Programmes shall be offered by National, International organizations, Apex bodies, Chambers of Commerce,
  Professional certifying bodies, E-learning companies of repute.
- 2. Not more than 20% of the total credits (22 Credits) shall be earned through the Professional Certification Programmes.
- Not more than 20% of the credits per semester (6 credits) per semester shall be earned through the Professional Certification Programmes.
- 4. Students shall apply to the Director / Head of the Department / other designated competent academic authority of the institute in advance and seek permission for seeking credit transfer for the proposed Professional Certification Programmes, he/she wishes to pursue.
- 5. For Professional Certification Programmes, 40 45 hours of work shall be equivalent to one credit. The faculty shall oversee the progress of the learner as well as evaluate the learner for 50 marks / 2 credits.
- 6. A valid certificate regarding successful completion of the Professional Certification Programmes shall be submitted by the learner to the institute for claiming the 2 credits.
- 7. Indicative list is provided below
  - i. Business English Certificate (Cambridge) / IELTS / TOEFL Certification
  - ii. Foreign Language Certification Equivalent to A1/A2 or above
  - iii. Google / MicroSoft / Oracle / Sun Certification iv. NSE / BSE / NISM Certification
  - v. SAP Financial Accounting (FI) / Controlling (CO) / Sales and Distribution (SD) / Production Planning (PP) / Materials Management (MM) / Quality Management (QM) / Human Capital Management (HCM) / CRM Certification
  - vi. Six Sigma Certification
  - vii. ISO Certification (as an auditor)
  - viii. Tally ERP Certification
  - ix. NLP Certification
- 9.7 Start-up: Launching and Sustaining' program<sup>6</sup>: AICTE has launched the 'Start-up: Launching and Sustaining' program to promote entrepreneurship.

Learners opting for the 'Start-up: Launching and Sustaining' program shall earn the credits for the Generic Core (GC), Subject Core (SC) & Generic Elective (GE - UL); with the minimum desired CGPA.

However, these learners shall skip the Generic Elective (GE - 1L) & Subject Elective (SE - 1L) courses and instead opt for the Milestone based concurrent comprehensive evaluation for 'Start-up: Launching and Sustaining' Programme as per the AICTE Policy laid down in this regard.

Such students shall have to fulfill two out of the five measurable outcomes as below:

- a) Funding: Student Start-up should acquire at least 1-5 Lakhs INR of start-up funding as capital/convertible equity or other similar equity instruments used in start-up investments.
- b) Employment Created: At least 5 additional jobs, (other than student founders) with a minimum of 15,000 CTC/employee/per month, paid for one full year, should be created by the student start-up.

As per AICTE Policy approved by the Executive Committee in its 100th meeting held on June 28, 2016

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- c) Revenues Generated: At least 5 Lakhs INR of Cumulative revenues should be generated by the student start-up as per Audited Profit and Loss Statements.
- d) Surplus Generated: At least 5 Lakhs INR of Cumulative surpluses should be generated by the student start-up as per Audited Profit and Loss Statements.
- e) Patent Application or Granted: The student start-up should have applied for registration of One Indian or International Patent OR such patent should be granted to the start-up Other modalities and guidelines as per the AICTE policy shall be adhered to.

Students opting for the 'Start-up: Launching and Sustaining' program have the flexibility to create 'graduation outcomes' within 4 years of registering under the 'Start-up: Launching and Sustaining' program.

It would be mentioned in the Academic Transcript that the student has graduated through the 'Start-up: Launching and Sustaining' Graduation Programme.

Students who join only the 'Start-up: Launching and Sustaining' stream and are either unable to meet the requisite graduation outcomes or unable to continue for any reason can opt to fall back into the academic stream through the regular registration of the University Semesters.

SPPU may suitably verify the details of fulfilment of the two out of the five measurable outcomes listed above.

#### 9.8 Additional Specialization:

- A student who has earned the MBA with a MAJOR Specialization may enroll for additional specialization after passing out the regular MBA programme.
- 2. Additional specialization can be pursued in the MAJOR Specialization ONLY, i.e. Additional specialization cannot be pursued in the Specializations which are listed as MINOR ONLY.
- 3. Such students will be exempted from appearing for all the generic core and generic elective courses.
- 4. Such students shall have to appear for the subject core and subject elective courses of the additional specialization that they have opted for.
- 5. Students opting for MAJOR + MINOR specialization combination are NOT eligible to enroll for additional specialization.

#### 10.0 Passing Standards:

- 1. A student shall be said to have earned the credits for a course if he/she earns minimum 40% marks.
- 2. Formative Evaluation and Summative Evaluation shall be separate heads of passing.

10.1 Grading System: The Indirect and Absolute Grading System shall be used, i.e. the assessment of individual Courses in the concerned examinations will be on the basis of marks. However the marks shall later be converted into Grades by a defined mechanism wherein the overall performance of the learners can be reflected after considering the Credit Points for any given course. The overall evaluation shall be designated in terms of Grade. The 10 point standard scale mandated by UGC shall be used.

The performance of a student will be evaluated in terms of two indices, viz.

- (a) Semester Grade Point Average (SGPA) which is the Grade Point Average for a semester
- (b) Cumulative Grade Point Average (CGPA) which is the Grade Point Average for all the completed semesters at any point in time
- 10.2 Scaling Down of CCE Scores: The marks obtained by the student for the CCE shall be scaled down, to the required extent, if percentage of the marks of CCE exceeds the percentage of marks scored in the ESE (End Semester University Examination) by 25% for the respective course.
- 10.3 Degree Requirements: The degree requirements for the MBA programme are completion of minimum 110 credits.

## 10.4 Maximum Attempts per Course:

A student shall earn the credits for a given course in maximum FOUR attempts.

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- 2. Dropping a course and opting for another equivalent course can be done ONLY in the case of Generic Elective (GE UL), Generic Elective (GE IL) and Subject Elective (SE IL).
- 3. If a student drops a course and opts for another course in lieu of the dropped course the attempts utilized for the dropped course shall be included in the maximum 4 attempts available to earn the credits for a course.
- 4. The facility of dropping a course and opting for a new course in lieu of the dropped course shall be availed by the student only once per course during these four attempts available to him.
- 5. A student may drop at the most 4 courses (GE UL / GE IL / SE IL).
- 10.5 Maximum Durati<sup>14</sup> for completion of the Programme: The candidates shall complete the MBA Programme within 4 years from the date of admission.

#### 10.6 Grade Improvement:

- 1. A Candidate who has secured any grade other than F (i.e. passed the MBA programme) and desires to avail the Grade Improvement option, may apply under Grade Improvement Scheme within five years from passing that Examination.
- 2. He/she can avail not more than three attempts, according to the syllabus in existence, for grade improvement.
- 3. He /she shall appear for University Evaluation of at least 1/3<sup>rd</sup> of the Generic Core / Subject Core Courses (except SIP) for the purpose of Grade Improvement.
- 4. Generic Elective (GE UL), Generic Elective (GE IL) & Subject Elective (SE IL) cannot be selected for Grade Improvement.

#### 11. Miscellaneous

- 11.1 Attendance: The student must meet the requirement of 75% attendance per semester per course for grant of the term. The institute may condone the shortage in attendance in exceptional circumstances, up to a maximum of 10%. The institute shall have the right to withhold the student from appearing for examination of a specific course if the above requirement is not fulfilled.
- 11.2 Medium of Instruction: The medium of Instruction & Evaluation shall be English.
- 11.3 LTP indicated in the syllabus is indicative.
- 11.4 Numbers indicated against each unit indicate L+T. These are indicative in nature. Course teachers may modify based on teaching & assessment, evaluation methods adopted.
- 11.5 Text Books and Reference Books refer to latest edition.
- 12. Detailed Course List for each category of courses is provided in Annexure I.
- 13. Detailed syllabus of each course is provided in Annexure II.

## ANNEXURE I

|                            |             | GENERIC CORE (GC) COURSES – 3 Credits Each |          |  |  |  |
|----------------------------|-------------|--|----------|--|--|--|
| 50 Marks CCE, 50 Marks ESE |             |  |          |  |  |  |
| Course No.                 | Course Code | Course                                     | Semester |  |  |  |
| 101                        | GC - 01     | Managerial Accounting                      | 1        |  |  |  |
| 102                        | GC - 02     | Organizational Behaviour                   | I        |  |  |  |
| 103                        | GC - 03     | Economic Analysis for Business Decisions   | I        |  |  |  |
| 104                        | GC - 04     | Business Research Methods                  | 1        |  |  |  |
| 105                        | GC - 05     | Basics of Marketing                        | 1        |  |  |  |
| 106                        | GC - 06     | Digital Business                           | 1        |  |  |  |
| 201                        | GC - 07     | Marketing Management                       | П        |  |  |  |

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| 202 | GC - 08 | Financial Management                 | П    |
|-----|---------|--------------------------------------|------|
| 203 | GC - 09 | Human Resources Management           | II.  |
| 204 | GC - 10 | Operations & Supply Chain Management | i II |
| 301 | GC - 11 | Strategic Management                 | 111  |
| 302 | GC - 12 | Decision Science                     | 1111 |
| 303 | GC - 13 | Summer Internship Project*           | 1111 |
| 401 | GC - 14 | Enterprise Performance Management    | IV   |
| 402 | GC - 15 | Indian Ethos & Business Ethics       | IV   |

\* Six Credits

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|          | Each         | ELECTIVES UNIVERSITY LEVEL (GE – UL) COURSES – 2               | Credits |
|----------|--------------|--|---------|
|          |              | 00 Marks CCE . 50 Marks ESE                                    |         |
| Course # | Course Code  | Course   | Semeste |
|          | Any 3        | courses to be selected from the following list in Semester I   |         |
| 107      | GE - UL - 01 | Management Fundamentals  | ı       |
| 108      | GE - UL - 02 | Indian Economy   | ı       |
| 109      | GE - UL - 03 | Entrepreneurship Development                                   | 1       |
| 110      | GE - UL - 04 | Essentials of Psychology for Managers                          | I       |
| 111      | GE - UL - 05 | Legal Aspects of Business                                      | 1       |
| 112      | GE - UL - 06 | Demand Analysis & Forecasting                                  | 1       |
|          | Any 3        | courses to be selected from the following list in Semester II  | 46      |
| 207      | GE - UL - 07 | Contemporary Frameworks in Management                          | II      |
| 208      | GE - UL - 08 | Geopolitics & World Economic Systems                           | 11      |
| 209      | GE - UL - 09 | Start Up and New Venture Management                            | 11      |
| 210      | GE - UL - 10 | Qualitative Research Methods                                   | П       |
| 211      | GE - UL - 11 | Business, Government & Society                                 | II      |
| 212      | GE - UL - 12 | Business Process Re-engineering                                | П       |
|          | Any 3        | courses to be selected from the following list in Semester III |         |
| 306      | GE - UL - 13 | International Business Economics                               | lii lii |
| 307      | GE - UL - 14 | International Business Environment                             | III     |
| 308      | GE - UL - 15 | Project Management   | : 111   |
| 309      | GE - UL - 16 | Quality Management   | 111     |
| 310      | GE - UL - 17 | Corporate Governance   | m       |
| 311      | GE - UL - 18 | Management of Non-profit organizations                         | 111     |
|          | Any 2        | courses to be selected from the following list in Semester IV  |         |
| 405      | GE - UL - 19 | Global Strategic Management                                    | IV      |
| 406      | GE - UL - 20 | Competing in Global Markets                                    | IV      |
| 407      | GE - UL - 21 | Cyber Laws   | 1V      |
| 408      | GE - UL - 22 | CSR & Sustainability   | IV      |

|            |             | 50 Marks CCE, 00 Marks ESE |         |
|------------|-------------|----------------------------|---------|
|            |             |                            |         |
| Course No. | Course Code | Course                     | Semeste |





| 113 | GE - 1L - 01  | Verbal Communication Lab                                       | 1   |
|-----|---------------|--|-----|
| 114 | GE - IL - 02  | Enterprise Analysis & Desk Research                            | 1   |
| 115 | GE - IL - 03  | Selling & Negotiation Skills Lab                               | i   |
| 116 | GE - IL - ()4 | MS Excel   | 1   |
| 117 | GE - IL - 05  | Business Systems & Procedures                                  | Ī   |
| 118 | GE – IL- 06   | Managing Innovation  |     |
| 119 | GE – IL- 07   | Foreign Language – 1   |     |
|     | Maximur       | 1 course to be selected from the following list in Semester II |     |
| 213 | GE – IL - 08  | Written Analysis and Communication Lab                         | 11  |
| 214 | GE – IL - 09  | Industry Analysis & Desk Research                              | П   |
| 215 | GE – IL - 10  | Entrepreneurship Lab   | П   |
| 216 | GE – IL - 11  | SPSS   | II  |
| 100 | GE – IL - 12  | Foreign Language – II  | 100 |

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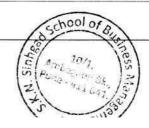


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|            |              | 3 Credits Each, 50 Marks CCE, 50 Marks ESE |          |
|------------|--------------|--|----------|
| Course No. | Course Code  | Course                                     | Semester |
| 205 MKT    | SC – MKT- 01 | Marketing Research                         | П        |
| 206 MKT    | SC - MKT- 02 | Consumer Behaviour                         | П        |
| 304 MKT    | SC – MKT- 03 | Services Marketing                         | III      |
| 305 MKT    | SC - MKT- 04 | Sales & Distribution Management            | III      |
| 405 MKT    | SC - MKT- 05 | Marketing 4.0                              | IV       |
| 404 MKT    | SC - MKT- 06 | Marketing Strategy                         | IV       |

|            | 2                 | Credits Each, 50 Marks CCE, 00 Marks ESE                   |           |
|------------|-------------------|--|-----------|
| Course No. | Course Code       | Course   | Semeste   |
|            | Maximum 2 cou     | rses to be selected from the following list in Semester II | 2 15 10 5 |
| 217 MKT    | SE-IL-MKT-01      | Integrated Marketing Communications                        | II        |
| 218 MKT    | SE – IL - MKT- 02 | Product & Brand Management                                 | II        |
| 219 MKT    | SE-IL-MKT-03      | Personal Selling Lab                                       | 11        |
| 220 MKT    | SE – IL - MKT- 04 | Digital Marketing - I                                      | II        |
| 221 MKT    | SE – IL - MKT- 05 | Marketing of Financial Services - I                        | П         |
| 222 MKT    | SE – IL - MKT- 06 | Marketing of Luxury Products                               | 11        |
|            | Maximum 3 cour    | ses to be selected from the following list in Semester III |           |
| 312 MKT    | SE – IL - MKT- 07 | Business to Business Marketing                             | 111       |
| 313 MKT    | SE – IL - MKT- 08 | International Marketing                                    | 111       |
| 314 MKT    | SE – IL - MKT- 09 | Digital Marketing - II                                     | III       |
| 315 MKT    | SE – IL - MKT- 10 | Marketing of Financial Services - II                       | III       |
| 316 MKT    | SE – IL - MKT- 11 | Marketing Analytics  | Ш         |
| 317 MKT    | SE – IL - MKT- 12 | Marketing of High Technology Products                      | 111       |
|            | Maximum 2 cour    | ses to be selected from the following list in Semester IV  | Lancia    |
| 409 MKT    | SE – IL - MKT- 13 | Customer Relationship Management                           | 1V        |
| 410 MKT    | SE-IL-MKT-14      | Rural & Agriculture Marketing                              | IV        |
| 411 MKT    | SE – IL - MKT- 15 | Tourism & Hospitality Marketing                            | IV        |
| 412 MKT    | SE – IL - MKT- 16 | Retail Marketing   | IV        |
| 413 MKT    | SE – IL - MKT- 17 | Retailing Analytics  | IV        |
| 414 MKT    | SE – IL - MKT- 18 | Marketing to Emerging Markets & Bottom of the Pyramid      | IV        |





|            | SUBJECT CO    | RE (SC) COURSES: Specialization – Financial Management | (FIN)    |
|------------|---------------|--|----------|
|            |               | 3 Credits Each, 50 Marks CCE, 50 Marks ESE             |          |
| Course No. | Course Code   | Course   | Semester |
| 205 FIN    | SC - FIN - 01 | Financial Markets and Banking Operations               | 11       |
| 206 FIN    | SC - FIN - 02 | Personal Financial Planning                            | 11       |
| 304 FIN.   | SC – FIN - 03 | Advanced Financial Management                          | 111      |
| 305 FIN    | SC - FIN - 04 | International Finance                                  | 111      |
| 403 FIN    | SC - FIN - 05 | Financial Laws   | IV       |
| 404 FIN    | SC - FIN - 06 | Current Trends & Cases in Finance                      | IV       |

|            |                    | 2 Credits Each, 50 Marks CCE, 00 Marks ESE                    |          |
|------------|--------------------|---|----------|
| Course No. | Course Code        | Course  | Semester |
|            | Maximum 2 c        | ourses to be selected from the following list in Semester II  |          |
| 217 FIN    | SE – IL - FIN - 01 | Securities Analysis & Portfolio Management                    | Ш        |
| 218 FIN    | SE – IL - FIN - 02 | Futures and Options   | п        |
| 219 FIN    | SE – IL - FIN - 03 | Direct Taxation   | 11       |
| 220 FIN    | SE – IL - FIN - 04 | Financial Reporting   | П        |
| 221 FIN    | SE – IL - FIN - 05 | Retail Credit Management- Lending & Recovery                  | п        |
| 222 FIN    | SE – IL - FIN - 06 | Banking Laws & Regulations                                    | 11       |
| 223 FIN    | SE – IL - FIN - 07 | Fundamentals of Life Insurance – Products and Underwriting    | n        |
| 224 FIN    | SE – IL - FIN - 08 | General Insurance - Health and Vehicle                        | n        |
|            | Maximum 3 co       | ourses to be selected from the following list in Semester III |          |
| 312 FIN    | SE – IL - FIN - 09 | Behavioural Finance   | 111      |
| 313 FIN    | SE – IL - FIN - 10 | Fechnical Analysis of Financial Markets                       | 111      |
| 314 FIN    | SE – IL - FIN - 11 | Commodities Markets   | 111      |
| 315 FIN    | SE – IL - FIN – 12 | Indirect Taxation   | Ш        |
| 316 FIN    | SE – IL - FIN – 13 | Corporate Financial Restructuring                             | Ш        |
| 317 FIN    | SE – IL - FIN - 14 | Financial Modeling  | Ш        |
| 318 FIN    | SE – IL - FIN – 15 | Digital Banking   | III      |
| 319 FIN    | SE-IL-FIN-16       | Treasury Management   | III      |
| 320 FIN    | SE-IL - FIN-17     | Project Finance and Trade Finance                             | Ш        |
| 321 FIN    | SE – IL - FIN – 18 | Insurance Laws & Regulations                                  | ш        |
| 322 FIN    | SE – IL - FIN – 19 | Marine Insurance  | 111      |
| 323 FIN    | SE – IL - FIN – 20 | Fire Insurance  | III      |
|            | Maximum 2 oc       | purses to be selected from the following list in Semester JVA |          |

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| 409 FIN | SE – IL - FIN – 21 | Fixed Income Securities   | IV |
|---------|--------------------|---------------------------|----|
| 410 FIN | SE – IL - FIN – 22 | Business Valuation        | IV |
| 411 FIN | SE – IL - FIN – 23 | Risk Management           | IV |
| 412 FIN | SE – IL - FIN – 24 | Strategic Cost Management | IV |
| 413 FIN | SE – IL - FIN – 25 | Rural and Micro Finance   | IV |
| 414 FIN | SE – IL - FIN - 26 | Reinsurance               | IV |
| 415 FIN | SE – IL - FIN – 27 | Agricultural Insurance    | IV |

# SUBJECT CORE (SC) COURSES: Specialization – Human Resource Management (HRM)

## 3 Credits Each. 50 Marks CCE, 50 Marks ESE

| Course No. | Course Code   | Course  | Semester |
|------------|---------------|---|----------|
| 205 HR     | SC - HRM - 01 | Competency Based Human Resource Management          | П        |
| 206 HR     | SC - HRM - 02 | Employee Relations & Labour Legislation             | H        |
| 304 HR     | SC - HRM - 03 | Strategic Human Resource Management                 | III      |
| 305 HR     | SC - HRM - 04 | HR Operations                                       | III      |
| 403 HR     | SC – HRM - 05 | Organizational Diagnosis & Development              | IV       |
| 404 HR     | SC - HRM - 06 | Current Trends & Cases in Human Resource Management | IV       |

|            | 2                  | Credits Each. 50 Marks CCE, 00 Marks ESE                     |          |
|------------|--------------------|--|----------|
| Course No. | Course Code        | Course   | Semester |
|            | Maximum 2 co       | ourses to be selected from the following list in Semester II |          |
| 217 HRM    | SE – IL - HRM - 01 | Labour Welfare   | II       |
| 218 HRM    | SE – IL - HRM - 02 | Lab in Recruitment and Selection                             | П        |
| 219 HRM    | SE – IL - HRM - 03 | Learning and Development                                     | II       |
| 22') HRM   | SF – IL - HRM - 04 | Public Relations & Corporate Communications                  | П        |
| 221 HRM    | SE – 1L - HRM - 05 | HR Analytics   | II       |
| 222 HRM    | SE - IL - HRM - 06 | Conflict and Negotiation Management                          | П        |
|            | Maximum 3 co       | urses to be selected from the following list in Semester III |          |
| 312 HRM    | SE – IL - HRM - 07 | Talent Management  | III      |
| 313 HRM    | SE – IL - HRM - 08 | Psychometric Testing and Assessment                          | 111      |
| 314 HRM    | SE – IL - HRM - 09 | HR Perspectives in Mergers and Acquisition                   | III      |
| 315 HRM    | SE – IL - HRM - 10 | International HR   | III      |
| 316 HRM    | SE – IL - HRM - 11 | Mentoring and Coaching                                       | 111      |
| 317 HRM    | SE – IL - HRM - 12 | Compensation and Reward Management                           | III      |
|            | Maximum 2 co       | urses to be selected from the following list in Semester IV  |          |





| 410 HRM | SE – IL - HRM - 14 | Designing HR Policies | IV |
|---------|--------------------|-----------------------|----|
| 411 HRM | SE-IL-HRM-15       | Labour Costing        | IV |
| 412 HRM | SE – IL - HRM - 16 | Best Practices in HRM | IV |

| ЗОВ,       | SUBJECT CORE (SC) COURSES: Specialization – Operations & Supply Chain Management (OSCM) |  |          |  |
|------------|---|--|----------|--|
|            | ·   | 3 Credits Each, 50 Marks CCE, 50 Marks ESE |          |  |
| Course No. | Course Code   | Course                                     | Semester |  |
| 205 OSCM   | SC - OSCM - 01  | Services Operations Management - I         | 11       |  |
| 206 OSCM   | SC – OSCM - 02  | Supply Chain Management                    | II       |  |
| 304 OSCM   | SC – OSCM - 03  | Services Operations Management - II        | III      |  |
| 305 OSCM   | SC – OSCM - 04  | Logistics Management                       | ш        |  |
| 403 OSCM   | SC – OSCM - 05  | Operations Strategy                        | īv       |  |
| 404 OSCM   | SC - OSCM - 06  | Industry 4.0                               | IV       |  |

|  | 2 Credits            | Each, 50 Marks CCE, 00 Marks ESE                     |              |
|--|----------------------|--|--------------|
| Course No.   | Course Code          | Course   | Semester     |
| A STATE OF THE STA | Maximum 2 courses to | o be selected from the following list in Semester II | wearen annun |
| 217 OSCM   | SE – IL - OSCM - 01  | Planning & Control of Operations                     | 11           |
| 218 OSCM   | SE – IL - OSCM - 02  | Productivity Management                              | 11           |
| 219 OSCM   | SE – IL - OSCM - 03  | Inventory Management                                 | 11           |
| 220 OSCM   | SE – IL - OSCM - 04  | Theory of Constraints                                | 11           |
| 221 OSCM   | SE – IL - OSCM - 05  | Quality Management Standards                         | II           |
| 222 OSCM   | SE – IL - OSCM - 06  | Service Value Chain Management                       | II           |
|  | Maximum 3 courses to | be selected from the following list in Semester III  |              |
| 312 OSCM   | SE – IL - OSCM - 07  | Manufactu: ing Resource Planning                     | III          |
| 313 OSCM   | SE – IL - OSCM – 08  | Total Quality Management                             | III          |
| 314 OSCM   | SE – IL - OSCM – 09  | Business Excellence                                  | 111          |
| 315 OSCM   | SE – IL - OSCM – 10  | Toyota Production System                             | III          |
| 316 OSCM   | SE – IL - OSCM – 11  | Operations Strategy                                  | III          |
| 317 OSCM   | SE – IL - OSCM – 12  | Services Strategy                                    | III          |
| 318 OSCM   | SE-IL-OSCM-13        | Operations Analytics                                 | III          |
|  | Maximum 2 courses to | be selected from the following list in Semester IV   |              |
| 409 OSCM   | SE – IL - OSCM – 14  | Enterprise Resource Planning                         | IV           |
| 410 OSCM   | SE – IL - OSCM – 15  | World Class Manufacturing                            | IV           |
| 411 OSCM   | SE – IL - OSCM – 16  | Six Sigma for Operations                             | IV           |
| 412 OSCM   | SE-IL-OSCM-17        | Financial Perspectives in Operations Management      | IV           |

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| 413 OSCM | SE – IL - OSCM – 18 | Services Management in Key Sectors            | IV |
|----------|---------------------|---|----|
| 414 OSCM | SE – IL - OSCM – 19 | Purchasing & Supplier Relationship Management | IV |
| 415 OSCM | SE - IL - OSCM - 20 | Strategic Supply Chain Management             | IV |

|            | 300/2010     | ORE (SC) COURSES: Specialization – Business Analytics (BA)  3 Credits Each, 50 Marks CCE, 50 Marks ESE |          |
|------------|--------------|--|----------|
| Course No. | Course Code  | Course   | Semester |
| 205 BA     | SC - BA - 01 | Basic Business Analytics using R   | II       |
| 206 BA     | SC - BA - 02 | Data Mining  | 11       |
| 304 BA     | SC - BA - 03 | Advanced Statistical Methods using R   | III      |
| 305 BA     | SC - BA - 04 | Machine Learning & Cognitive intelligence using Python   | III      |
| 403 BA     | SC – BA - 05 | Networks, Innovation and Value Creation  | IV       |
| 404 BA     | SC - BA - 06 | Artificial Intelligence in Business Applications   | IV       |

|                  |  | 2 Credits Each. 50 Marks CCE. 00 Marks ESE                     |  |
|------------------|--|--|--|
| Course No.       | Course Code                            | Course   | Semester   |
|                  | Maximum 2                              | courses to be selected from the following list in Semester II  | Committee of the Commit |
| 217 BA           | SE – IL - BA - 01                      | Marketing Analytics  | П  |
| 218 BA           | SE – IL - BA - 02                      | Retailing Analytics  | 11   |
| 219 BA           | SE – IL - BA - 03                      | Workforce Analytics  | П  |
| 220 BA           | SE – IL - BA - 04                      | Tableau  | П  |
| 221 BA           | SE – IL - BA - 05                      | Data Warehousing Project Life Cycle Management                 | ii ii  |
|                  | Maximum 3                              | courses to be selected from the following list in Semester III | 1  |
| 312 BA           | SE – IL - BA – 06                      | Social Media, Web & Text Analytics                             | Ш  |
| 313 BA           | SE – IL - BA – 07                      | Operations Analytics   | III  |
| 314 BA           | SE – IL - BA – 08                      | Supply Chain Analytics   | III  |
| 315 BA           | SE – IL - BA – 09                      | Financial Analytics  | Ш  |
| 316 BA           | SE – IL - BA – 10                      | Cognos Analytics   | 111  |
| 317 BA           | SE – IL - BA – 11                      | Predictive Modelling using SPSS Modeler                        | 111  |
| 318 BA           | SE – IL - BA - 12                      | Foundations in Spark & Scala                                   | 111  |
|                  | Maximum 2                              | courses to be selected from the following list in Semester IV  | 1  |
| 409 BA           | SE – IL - BA - 13                      | E tailing Analytics  | IV   |
| 410 BA           | SE – IL - BA - 14                      | Insurance & Healthcare Analytics                               | IV   |
| 410 BA<br>411 BA | SE - IL - BA - 14<br>SE - IL - BA - 15 | Insurance & Healthcare Analytics  Banking Analytics  Analytics | IV   |

| 412 BA | SE – IL - BA – 16 | Telecom Analytics  | IV |
|--------|-------------------|--|----|
| 413 BA | SE – IL – BA – 17 | ETL, Data Profiling and Data Modeling                      | IV |
| 414 BA | SE – IL - BA – 18 | Cognitive Analytics Using Watson                           | IV |
| 415 BA | SE – IL - BA – 19 | Data Science using Spark and Scala                         | IV |
| 416 BA | SE – IL - BA – 20 | Unstructured Data Analytics with Hadoop / Big Data / NoSQL | IV |

|            | [D]         | FOUNDATION (FOU) COURSES ( ELECTIVES) – 1 Credit Each  |          |
|------------|-------------|--|----------|
|            |             | 25 Marks CCE, 00 Marks ESE   |          |
|            |             | O to SIX courses to be selected from the following list in Semester I and / or to FOUR courses to be selected from the following list in Semester II |          |
| Course No. | Course Code | Course   | Semester |
| l          | FOU - 001   | Elementary English   | 1        |
| 2          | FOU - 002   | Elementary Mathematics & Statistics  |          |
| 3          | FOU - 003   | Elementary Economics   | 1        |
| 4          | FOU - 004   | Elementary Accounting  | 1        |
| 5          | FOU - 005   | Elementary Information Technology  | 1        |
| 6          | FOU - 006   | Elementary Business Etiquette  | 1        |
| 7          | FOU - 007   | Elementary MS WORD   | 11       |
| 8          | FOU - 008   | Elementary MS POWERPOINT   | II       |
| 9          | FOU - 009   | Elementary Data Interpretation & Logical Reasoning   | 11       |
| 10         | FOU - 010   | Elementary Verbal and Reading Comprehension  | 11       |
| 11         | FOU - 011   | Elementary Quantitative Ability  | II       |

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# [E] ENRICHMENT (ENR) COURSES ( ELECTIVES) – 1 Credit Each

## 25 Marks CCE, 00 Marks ESE

Between ZERO to SIX courses to be selected from the following list in Semester I and /

Between ZERO to FOUR courses to be selected from the following list in Semester II and /

Between ZERO to TWO courses to be selected from the following list in Semester III and  ${\it I}$ 

Between ZERO to FOUR courses to be selected from the following list in Semester IV

| Course<br>No | Course Code | Proficiency Track | Course  | Semester |
|--------------|-------------|-------------------|---|----------|
| 1            | ENR - 1     | Entrepreneurship  | Entrepreneurship in The Online Economy –<br>Seminar   | Any      |
| 2            | ENR - 2     | Entrepreneurship  | Management Skills for MSMEs – Seminar   | Any      |
| 3            | ENR - 3     | Entrepreneurship  | Business Plan for Small Business - Case Study<br>Development and Presentation                         | Any      |
| 4            | ENR - 4     | Entrepreneurship  | The Elevator Pitch - Case Study Development and Presentation  | Any      |
| 5            | ENR - 5     | Entrepreneurship  | Private Equity – Seminar  | Any      |
| 6            | ENR - 6     | Entrepreneurship  | Launching & Sustaining Start-Ups- Case Study<br>Development and Presentation                          | Any      |
| 7            | ENR - 7     | Entrepreneurship  | Start-Up Fest   | Any      |
| 8            | ENR - 8     | Entrepreneurship  | Marketing on a shoe string budget for Small<br>Business - Case Study Development and<br>Presentation  | Any      |
| 9            | ENR - 9     | Entrepreneurship  | Growing business through Franchising - Case<br>Study Development and Presentation                     | Any      |
| 10           | ENR - 10    | Entrepreneurship  | Finance and Accounting aspects of Small<br>Businesses - Case Study Development and<br>Presentation    | Any      |
| 11           | ENR - 11    | Entrepreneurship  | Planning, Structuring, and Financing Small<br>Businesses - Case Study Development and<br>Presentation | Any      |
| 12           | ENR - 12    | Entrepreneurship  | Digital Marketing for MSMEs- Case Study<br>Development and Presentation                               | Any      |
| 13           | ENR - 13    | Entrepreneurship  | Legal Compliances for MSMEs – Seminar   | Any      |
| 14           | ENR - 14    | Entrepreneurship  | Contemporary Indian Models in<br>Entrepreneurship - Case Study Development<br>and Presentation        | Any      |
| 15           | ENR - 15    | Entrepreneurship  | Women Entrepreneurs in Contemporary<br>India - Case Study Development and<br>Presentation             | Any      |
| 16           | ENR - 16    | Desk Research     | Review of National Databases & Reports  | Any      |
| 17           | ENR - 17    | Desk Research     | Review of Industry Databases  | Any      |
| 18           | ENR - 18    | Desk Research     | Review of Industry Best Practice Surveys  | Any      |

| 19 | ENR - 19 | Desk Research | Review of Global Best Practice Surveys | Any |
|----|----------|---------------|--|-----|
| 20 | ENR - 20 | Desk Research | Review of TED Talks                    | Any |
| 21 | ENR - 21 | Desk Research | Book Reviews                           | Any |
| 22 | ENR - 22 | Desk Research | Emerging Trends in Business - Seminar  | Any |
| 23 | ENR - 23 | Desk Research | Best Business Practices - Case Study   | Any |

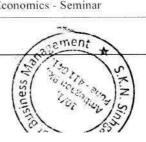
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| à   |          |   | Development and Presentation   |     |
|-----|----------|---|--|-----|
| 24  | ENR - 24 | Desk Research   | Disruptive Business Practices - Case Study<br>Development and Presentation   | Any |
| 25  | ENR - 25 | Desk Research   | Business Houses & Business Families in India - Case Study Development and Presentation   | Any |
| 26  | ENR - 26 | Desk Research   | Industry Specific Governance & Compliances - Seminar i   | Any |
| 27  | ENR - 27 | Desk Research   | Business Excellence Awards & Awardees -<br>Case Study Development and Presentation   | Any |
| 28  | ENR - 28 | Managerial Effectiveness  | Design Thinking Workshop   | Any |
| 29  | ENR - 29 | Managerial Effectiveness  | Problem Solving Tools & Techniques<br>Workshop   | Any |
| 30  | ENR - 30 | Managerial Effectiveness  | Theory of Constraints Workshop   | Any |
| 31  | ENR - 31 | Managerial Effectiveness  | Six Sigma Applications in Business Workshop  | Any |
| 32  | ENR - 32 | Managerial Effectiveness  | Budgeting Workshop   | Any |
| 33  | ENR - 33 | Managerial Effectiveness  | i-Lab Design Thinking Projects Workshop  | Any |
| 34  | ENR - 34 | Managerial Effectiveness  | Public Relations Workshop  | Any |
| 35  | ENR - 35 | Managerial Effectiveness  | Cross Cultural Relationship Marketing<br>Workshop  | Any |
| 36  | ENR - 36 | Managerial Effectiveness  | Digital Productivity Tools Workshop  | Any |
| 37  | ENR - 37 | Managerial Effectiveness  | Effective Meetings Management Workshop   | Any |
| 38  | ENR - 38 | Managerial Effectiveness Balanced Score Card - Case Study Development and Presentation                  |  | Any |
| 39  | ENR - 39 | Perspectives on Management  | The state of the s |     |
| 40  | ENR – 40 | Perspectives on Management  | Perspectives on Management Enduring Management Principles & Thoughts - Seminar   |     |
| 41  | ENR - 41 | Perspectives on Management  | Mysteries in Management - Seminar  | Any |
| 42  | ENR - 42 | Perspectives on Management  | Management - The Future Frontiers - Seminar  | Any |
| 43  | ENR - 43 | Perspectives on Management  | Leaderships Lessons from Non-business leaders - Seminar  | Any |
| 44  | ENR - 44 | Perspectives on Management  | Leadership Lessons from Antiquity - Seminar  | Any |
| 45  | ENR - 45 | R - 45 Perspectives on Management Leading in the 21st Century - Case Study Development and Presentation |  | Any |
| 46  | ENR - 46 | Perspectives on Management  | Strategy in a VUCA world - Case Study<br>Development and Presentation  | Any |
| 4.7 | ENR - 47 | Economy & Polity  | The Economics & Politics of NGOs - Case<br>Study Development and Presentation  | Any |
| 48  | ENR - 48 | Economy & Polity  | Politics & Governance - Seminar  | Any |
| 49  | ENR - 49 | Economy & Polity  | Climate Change Politics & Policy - Seminar   | Any |
| 50  | ENR - 50 | Economy & Polity  | Energy Economics - Seminar   | Any |





| 51 | ENR - 51 | Economy & Polity                   | Civil Society. New Social Movements & Public<br>Policy - Case Study Development and<br>Presentation | Any |
|----|----------|------------------------------------|---|-----|
| 52 | ENR - 52 | Economy & Polity                   | Corporations, NGOs & Civil societies -<br>Seminar   | Any |
| 53 | ENR - 53 | Economy & Polity                   | Environment & Development - Seminar   | Any |
| 54 | ENR - 54 | Economy & Polity                   | Globalization & Localization - Seminar  | Any |
| 55 | ENR - 55 | Economy & Polity                   | Strategic Transformation and Change in the  | Any |
|    |          |                                    | Indian Economy - Case Study Development and Presentation  |     |
| 56 | ENR - 56 | Communication                      | Verbal Communication & Presentation Skills<br>Workshop  | Any |
| 57 | ENR - 57 | Communication                      | Visual Communication Workshop   | Any |
| 58 | ENR - 58 | Communication                      | Communication Through Theatre Techniques<br>Workshop  | Any |
| 59 | ENR - 59 | Communication                      | Technical Writing Workshop  | Any |
| 60 | ENR - 60 | Communication                      | Walk the Talk - Leader / Entrepreneur<br>Interviews Lab   | Any |
| 61 | ENR - 61 | Communication                      | Creative Writing Workshop   | Any |
| 62 | ENR - 62 | Communication                      | Blog Writing Workshop   | Any |
| 63 | ENR - 63 | Behavioural & Interpersonal Skills | Transactional Analysis Lab  | Any |
| 64 | ENR - 64 | Behavioural & Interpersonal Skills | Emotional Intelligence & Managerial<br>Effectiveness Lab  | Any |
| 65 | ENR - 65 | Behavioural & Interpersonal Skills | Influence & Persuasion Lab  | Any |
| 66 | ENR - 66 | Behavioural & Interpersonal Skills | Negotiation Skills Lab  | Any |
| 67 | ENR - 67 | Behavioural & Interpersonal Skills | Team Selling Lab  | Any |
| 68 | ENR - 68 | Technology                         | Technology Clinic   | Any |
| 69 | ENR - 69 | Technology                         | Digital Innovation and Transformation –<br>Seminar  | Any |
| 70 | ENR - 70 | Technology                         | Social Impact of Technology - Case Study<br>Development and Presentation                            | Any |
| 71 | ENR - 71 | Technology                         | Technology Commercialization - Seminar  | Any |
| 72 | ENR - 72 | Technology                         | Intellectual Property Rights – Seminar  | Any |
| 73 | ENR - 73 | Technology                         | Strategy and Technology - Seminar   | Any |
| 74 | ENR - 74 | Technology                         | Internet of Things – Seminar  | Any |
| 75 | ENR - 75 | Technology                         | Cyber Security – Seminar  | Any |
| 76 | ENR - 76 | Technology                         | Gamification Workshop   | Any |
| 77 | ENR - 77 | Understanding India                | Skill-India - Case Study Development and Presentation   | Any |
| 78 | ENR - 78 | Understanding India                | Smart-Cities - Case Study Development and Presentation  | Any |
| 79 | ENR - 79 | Understanding India                | Swacch Bharat Case Study Development and Presentation   | Any |

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| 80  | ENR - 80  | Understanding India            | Make-in-India - Case Study Development and Presentation   | Any |
|-----|-----------|--------------------------------|---|-----|
| 81  | ENR - 81  | Understanding India            | Constitution of India – Seminar   | Any |
| 82  | ENR - 82  | Understanding India            | Indian Social Structure - Case Study<br>Development and Presentation                                | Any |
| 83  | ENR - 83  | Understanding India            | Methodological Foundations of Indian<br>Scientific Tradition – Seminar                              | Any |
| 84  | ENR - 84  | Understanding India            | Some Scientific Concepts from Sanskrit Texts - Seminar  | Any |
| 85  | ENR - 85  | Understanding India            | Film Appreciation - Case Study Development and Presentation   | Any |
| 86  | ENR - 86  | Understanding India            | Culture, Diversity & Society – Seminar  | Any |
| 87  | ENR - 87  | Understanding India            | Contemporary Debates in Business & Society –<br>Seminar   | Any |
| 88  | ENR - 88  | Understanding India            | Consumerism and Sociology of the Family –   | Any |
| 1   |           |                                | Seminar   |     |
| 89  | ENR - 89  | Understanding India            | Culture and Media – Seminar   | Any |
| 90  | ENR - 90  | Understanding India            | Business History – Seminar  | Any |
| 91  | ENR - 91  | Unconventional Sectors         | Educational Institutions Management - Case<br>Study Development and Presentation                    | Any |
| 92  | ENR - 92  | Unconventional Sectors         | The Business of Bollywood - Case Study<br>Development and Presentation                              | Any |
| 93  | ENR - 93  | Unconventional Sectors         | Contemporary Sports: A Business Perspective -<br>Case Study Development and Presentation            | Any |
| 94  | ENR - 94  | Unconventional Sectors         | Managing Public Festivals . Exhibitions & Fairs - Case Study Development and Presentation           | Any |
| 95  | ENR - 95  | Unconventional Sectors         | Agro Tourism- Case Study Development and Presentation   | Any |
| 96  | ENR - 96  | Ethics & Social Responsibility | Rural Immersion Project   | Any |
| 97  | ENR - 97  | Ethics & Social Responsibility | Managing for bottom of the Pyramid Business  - Seminar  | Any |
| 98  | ENR - 98  | Ethics & Social Responsibility | Digital Technologies For Social Inclusion -<br>Case Study Development and Presentation              | Any |
| 99  | ENR - 99  | Ethics & Social Responsibility | Social Impact Analysis for Local Community<br>Projects - Case Study Development and<br>Presentation | Any |
| 100 | ENR - 100 | Ethics & Social Responsibility | Social & Ethical Aspects of Healthcare –<br>Seminar   | Any |
| 101 | ENR - 101 | Ethics & Social Responsibility | Spirituality for Managers – Seminar   | Any |
| 102 | ENR - 102 | Personal Interest Course       | Yoga  | Any |
| 103 | ENR - 103 | Personal Interest Course       | Vedic Maths   | Any |
| 104 | ENR - 104 | Personal Interest Course       | Graphology  | Any |
| 105 | ENR – 105 | Personal Interest Course       | Caligraphy  | Any |
| 106 | ENR - 106 | Personal Interest Course       | Music   | Any |
| 107 | ENR - 107 | Personal Interest Course       | Dance   | Any |

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| 108 | ENR - 108 | Personal Interest Course | Adventure Sports                    | Any  |
|-----|-----------|--------------------------|-------------------------------------|------|
| 109 | ENR - 109 | Personal Interest Course | Hackathon                           | Any  |
| 110 | ENR - 110 | Personal Interest Course | Local Community Development Project | Any  |
| 111 | ENR - 111 | Personal Interest Course | Videography                         | An y |
| 112 | ENR - 112 | Personal Interest Course | Fine Arts                           | Any  |

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| [          | F] ALTERNATI   | VE STUDY CREDIT COURSES (ASCC) (ELECTIVES) – 2 Credit Each                    |          |
|------------|----------------|---|----------|
|            |                | 50 Marks CCE, 00 Marks ESE  |          |
|            | Between ZERO   | to THREE courses to be selected from the following list in Semester I" and /  |          |
|            |                | or  |          |
|            | Between ZERO   | to THREE courses to be selected from the following list in Semester II* and / |          |
|            |                | or  |          |
|            | Between ZERO t | o THREE courses to be selected from the following list in Semester III" and   |          |
|            |                | or  |          |
|            | Between ZERO   | to TWO courses to be selected from the following list in Semester IV*         |          |
| Course No. | Course Code    | Course  | Semester |
| 1          | ASCC - 001     | MOOCs   | Any      |
| 2          | ASCC - 002     | Professional Certification Programs   | Any      |
| 3          | ASCC - 003     | CSR Project   | Any      |
| 4          | ASCC - 004     | Innovation Projects   | Any      |
| 5          | ASCC - 005     | Industry or Academic Internships  | Any      |
| 6          | ASCC - 006     | Field Live Projects   | Any      |

# Same type of course can be selected multiple number of times.



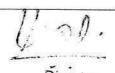
## MINOR ONLY SPECIALIZATIONS

|                  | No. 12 No.          | MINOR ONLY SPECIALIZATIONS  | and the second |
|------------------|---------------------|---|----------------|
|                  | Specializ           | zation - Rural & Agri -Business Management (RABM)                 |                |
| Course No.       | Course Code         | Course  | Semester       |
|                  | 2 CORE cour         | ses as per the following list – in Semester III or Semester IV    |                |
| 1 SC - RABM - 01 |                     | Agriculture and Indian Economy                                    | III            |
| 2                | SC - RABM - 02      | Rural Marketing   | IV             |
| Any 2            | ELECTIVE courses to | be selected from the follow 39 list – either in Semester III or S | semester IV    |
| 1                | SE - RABM - 03      | Rural Credit and Finance  | 111            |
| 2                | SE-RABM-04          | Rural Marketing II  | III            |
| 3                | SE- RABM - 05       | ICT for Agriculture Management                                    | IV             |
| 4                | SE-RABM-06          | Agri – Entrepreneurship   | IV             |
|                  | Speciali            | zation – Pharma & Health Care Management (PHCM)                   |                |
| Course No.       | Course Code         | Course  | Semester       |
|                  | 2 CORE cours        | ses as per the following list – in Semester III or Semester IV    |                |
| 1                | SC – PHCM- 01       | Fundamentals of Pharma and Healthcare Management                  | Ш              |
| 2                | SC - PHCM- 02       | Pharma and healthcare regulatory environment in India             | IV             |
| Any 2            | ELECTIVE courses to | be selected from the following list – either in Semester III or S | semester IV    |
| 1                | SE – PHCM- 03       | Strategic Planning & Healthcare Management                        | 111            |
| 2                | SE - PHCM- 04       | Information Technology in Pharma and Healthcare                   | III            |
| 3                | SE – PHCM- 05       | Pharmaceutical Import and Export                                  | IV             |
| 4                | SE – PHCM- 06       | Entrepreneurship in Pharma and Healthcare                         | IV             |
|                  | Special             | ization - Tourism & Hospitality Management (THM)                  |                |
| Course No.       | Course Code         | Course  | Semester       |
|                  | 2 CORE cours        | ses as per the following list – in Semester III & Semester IV     |                |
| 1                | SC - THM - 01       | Fundamental of Hospitality Management                             | 111            |
| 2                | SC – THM - 02       | Tourism & Travel Management                                       | IV             |
| Any 2            | ELECTIVE courses to | be selected from the following list – either in Semester III or S | Semester IV    |
| . 1              | SE – THM - 03       | Event Management  | III            |
| 2                | SE – THM - 04       | Tourism Planning & Development                                    | III            |
| 3                | SE – THM - 05       | Strategic Hospitality Management                                  | IV             |
| 4                | SE – THM - 06       | Revenue Management  | IV             |

## ANNEXURE II - COURSE WISE DETAILED SYLLABUS

|            | Generic Core Courses (Cor | npulsory) – Semester I & II    |
|------------|---------------------------|--------------------------------|
| Semester I |                           | 101 - Managerial Accounting    |
| 3 Credits  | LTP: 2:1:1                | Compulsory Generic Core Course |

Course Outcomes: On successful completion of the course the learner will be able to



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| CO#     | COGNITIVE ABILITIES | COURSE OUTCOMES   |  |
|---------|---------------------|---|--|
| CO101.1 | REMEMBERING         | DESCRIBE the basic concepts related to Accounting, Financial Statements, Co<br>Accounting, Marginal Costing, Budgetary Control and Standard Costing |  |
| CO101.2 | UNDERSTANDING       | EXPLAIN in detail, all the theoretical concepts taught through the syllabus.  |  |
| CO101.3 | APPLYING            | PERFORM all the necessary calculations through the relevant numerical problems.   |  |
| CO101.4 | ANALYSING           | ANALYSE the situation and decide the key financial as well as non-financial elements involved in the situation.                                     |  |
| CO101.5 | EVALUATING          | EVALUATE the financial impact of the decision.  |  |

| Semester I | 6          | 102 - Organizational Behaviour |
|------------|------------|--------------------------------|
| 3 Credits  | LTP: 2:1:1 | Compulsory Generic Core Course |

| CO#     | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |  |
|---------|------------------------|--|--|
| CO102.1 | REMEMBERING            | DESCRIBE the major theories, concepts, terms, models, frameworks and research findings in the field of organizational behavior.                      |  |
| CO102.2 | UNDERSTANDING          | EXPLAIN the implications of organizational behavior from the perspectives of employees, managers, leaders and the organization.                      |  |
| CO102.3 | APPLYING               | MAKE USE OF the Theories, Models, Principles and Frameworks of organizational behavior in specific organizational settings.                          |  |
| CO102.4 | ANALYSING              | DECONSTRUCT the role of individual, groups, managers and leaders in influencing how people behave and in influencing organizational culture at large |  |
| CO102.5 | EVALUATING             | FORMULATE approaches to reorient individual, team, managerial and leadership behaviour inorder to achieve organizational goals.                      |  |
| CO102.6 | CREATING               | ELABORATE UPON the challenges in shaping organizational behavior, organizational culture and organizational change.                                  |  |

| Semester I |            | 103 – Economic Analysis for Business Decisions |
|------------|------------|--|
| 3 Credits  | LTP: 2:1:1 | Compulsory Generic Core Course                 |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE ABILITIE | S COURSE OUTCOMES  |  |
|---------|--------------------|--|--|
| CO103.1 | REMEMBERING        | DEFINE the key terms in micro-economics.   |  |
| CO103.2 | UNDERSTANDING      | EXPLAIN the key terms in micro-economics, from a managerial perspective.   |  |
| CO103.3 |                    | APPLYING IDENTIFY the various issues in an economics context and DEMONSTRATE their significance from the perspective of business decision making.  |  |
| CO103.4 |                    | ANALYSING EXAMINE the inter-relationships between various facets of micro-<br>economics from the perspective of a consumer, firm, industry, market, competition<br>and business cycles.  |  |
| CO103.5 | El El              | EVALUATING DEVELOP critical thinking based on principles of micro-economics for informed business decision making.   |  |
| CO103.6 |                    | CREATING ANTICIPATE how other firms in an industry and consumers will respond to economic decisions made by a business, and how to incorporate these responses into their own decisions. |  |

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| Semester 1 |            | 104 - Business Research Methods |
|------------|------------|---------------------------------|
| 3 Credits  | LTP: 2:1:1 | Compulsory Generic Core Course  |

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| CO#     | COGNITIVE ABILITIES | COURSE OUTCOMES   |  |
|---------|---------------------|---|--|
| CO104.1 | REMEMBERING         | DEFINE various concepts & terms associated with scientific business research.   |  |
| CO104.2 | UNDERSTANDING       | EXPLAIN the terms and concepts used in all aspects of scientific business research.   |  |
| CO104.3 | APPLYING            | MAKE USE OF scientific principles of research to SOLVE contemporary business research problems.   |  |
| CO104.4 | ANALYSING           | EXAMINE the various facets of a research problem and ILLUSTRATE the relevant aspects of the research process from a data driven decision perspective.   |  |
| CO104.5 | EVALUATING          | JUDGE the suitability of alternative research designs, sampling designs, data collection instruments and data analysis options in the context of a given real-li business research problem from a data driven decision perspective. |  |
| CO104.6 | CREATING            | FORMULATE alternative research designs, sampling designs, data collection instruments, testable hypotheses, data analysis strategies and research reports to address real-life business research problems.                          |  |

| Semester I |            | 105 – Basics of Marketing      |
|------------|------------|--------------------------------|
| 3 Credits  | LTP: 2:1:1 | Compulsory Generic Core Course |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE ABILITIES | COURSE OUTCOMES   |  |
|---------|---------------------|---|--|
| CO105.1 | REMEMBERING         | RECALL and REPRODUCE the various concepts, principles, frameworks and terms related to the function and role of marketing.  |  |
| CO105.2 | UNDERSTANDING       | DEMONSTRATE the relevance of marketing management concepts and frameworks to a new or existing business across wide variety of sectors and ILLUSTRATE the role that marketing plays in the 'tool kit' of every organizational leader and manager.   |  |
| CO105.3 | APPLYING            | APPLY marketing principles and theories to the demands of marketing function and practice in contemporary real world scenarios.   |  |
| CO105.4 | ANALYSING           | EXAMINE and LIST marketing issues pertaining to segmentation, targeting and positioning, marketing environmental forces, consumer buying behavior, marketing mix and Product Life Cycle in the context of real world marketing offering (commodities, goods, services, e-products/ e-services). |  |
| CO105.5 | EVALUATING          | EXPLAIN the interrelationships between segmentation, targeting and positioning, marketing environment, consumer buying behavior, marketing mix and Product Life Cycle with real world examples.   |  |
| CO105.6 | CREATING            | DISCUSS alternative approaches to segmentation, targeting and positioning, the marketing environment, consumer buying behavior, marketing mix and Product Life Cycle in the context of real world marketing offering (commodities, goods, services, e-products/ e-services.).                   |  |

Semester I 106 – Digital Business

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| 3 Credits | LTP: 2:1:1 | Compulsory Generic Core Course |
|-----------|------------|--------------------------------|
|           |            |                                |

| CO#     | COGNITIVE ABILITIES | COURSE OUTCOMES   |  |
|---------|---------------------|---|--|
| CO106.1 | REMEMBERING         | DESCRIBE the conceptual framework of e commerce, mobile commerce and social commerce.   |  |
| CO106.2 | UNDERSTANDING       | SUMMARIZE the impact of information, mobile, social, digital, IOT and related technologies on society, markets & commerce.        |  |
| CO106.3 | APPLYING            | ILLUSTRATE value creation & competitive advantage in a digital Business environment.  |  |
| CO106.4 | ANALYSING           | EXAMINE the changing role of intermediaries, changing nature of supply chair and payment systems in the online and offline world. |  |
| CO106.5 | EVALUATING          | ELABORATE upon the various types of digital business models and OUTLINE their benefits and limitations.                           |  |
| CO106.6 | CREATING            | DISCUSS the various applications of Digital Business in the present day world.  |  |

| Semester II |            | 201 – Marketing Management     |
|-------------|------------|--------------------------------|
| 3 Credits   | LTP: 2:1:1 | Compulsory Generic Core Course |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE ABILITIES | COURSE OUTCOMES   |
|---------|---------------------|---|
| CO201.1 | REMEMBERING         | DESCRIBE the key terms associated with the 4 Ps of marketing.   |
| CO201.2 | UNDERSTANDING       | COMPARE and CONTRAST various approaches to pricing for a real world marketing offering (commodities, goods, services, e-products/ e-services.)      |
| CO201.3 | APPLYING            | DEMONSTRATE an understanding of various channel options for a real world marketing offering (commodities, goods, services, e-products/ e-services.) |
| CO201.4 | ANALYSING           | EXAMINE the product line of a real world marketing offering (commodities, goods, services, e-products/ e-services.)                                 |
| CO201.5 | EVALUATING          | EXPLAIN the role of various communication mix elements for a real world marketing offering (commodities, goods, services, e-products/ e-services.)  |
| CO201.6 | CREATING            | DESIGN a marketing plan for a real world marketing offering (commodities, goods, services, e-products/ e-services.)                                 |

| Semester II |            | 202 – Financial Management     |
|-------------|------------|--------------------------------|
| 3 Credits   | LTP: 2:1:1 | Compulsory Generic Core Course |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|---------|------------------------|---|
| CO202.1 | REMEMBERING            | DESCRIBE the basic concepts related to Financial Management, Various techniques of Financial Statement Analysis, Working Capital, Capital Structure, Leverages and Capital Budgeting. |
| CO202.2 | UNDERSTANDING          | EXPLAIN in detail all theoretical concepts throughout the syllabus  |
| CO202.3 | APPLYING               | PERFORM all the required calculations through relevant numerical problems.  |

| CO202.4 ANALYSING  | ANALYZE the situation and  comment on financial position of the firm  estimate working capital required  decide ideal capital structure  evaluate various project proposals |
|--------------------|---|
| CO202.5 EVALUATING | EVALUATE impact of business decisions on Financial Statements, Working Capital, Capital Structure and Capital Budgeting of the firm   |

| Semester II |            | 203 – Human Resource Management |
|-------------|------------|---------------------------------|
| 3 Credits   | LTP: 2:1:1 | Compulsory Generic Core Course  |

| CO#     | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|---------|------------------------|--|
| CO203.1 | REMEMBERING            | DESCRIBE the role of Human Resource Function in an Organization.   |
| CO203.2 | REMEMBERING            | ENUMERATE the emerging trends and practices in HRM.  |
| CO203.3 | UNDERSTANDING          | ILLUSTRATE the different methods of HR Acquisition and retention.  |
| CO203.4 | APPLYING               | DEMONSTRATE the use of different appraisal and training methods in an Organization.  |
| CO203.5 | ANALYSING              | OUTLINE the compensation strategies of an organization   |
| CO203.6 | EVALUATING             | INTERPRET the sample job descriptions and job specifications for contemporary entry level roles in real world organizations. |

| Semester II |            | 204 - Operations & Supply Chain Management |
|-------------|------------|--|
| 3 Credits   | LTP; 2:1:1 | Compulsory Generic Core Course             |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|---------|------------------------|--|
| CO204.1 | REMEMBERING            | DEFINE basic terms and concepts related to Production, Operations, Services, Supply Chain and Quality Management.  |
| CO204.2 | UNDERSTAND!NG          | EXPLAIN the process characteristics and their linkages with process-product matrix in a real world context.  |
| CO204.3 | UNDERSTANDING          | DESCRIBE the various dimensions of production planning and control and their inter-linkages with forecasting.  |
| CO204.4 | APPLYING               | CALCULATE inventory levels and order quantities and MAKE USE OF various inventory classification methods.  |
| CO204.5 | ANALYSING              | OUTLINE a typical Supply Chain Model for a product / service and ILLUSTRATE the linkages with Customer Issues, Logistic and Business Issues in a real world context. |

| Generic Courses (Electives) – University Level – Semester I & II |  |
|--|--|
|  |  |

| Semester I |            | 107 – Management Fundamentals                |
|------------|------------|--|
| 2 Credits  | LTP: 2:0:0 | SK.N. Singereric Elective – University Level |
| 2 Credits  | L11, 2,0,0 | Meneric Elective – University L              |

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| CO#     | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|---------|------------------------|--|
| CO107.1 | REMEMBERING            | ENUMERATE various managerial competencies and approaches to management.  |
| CO107.2 | UNDERSTANDING          | EXPLAIN the role and need of Planning, Organizing, Decision Making and Controlling.  |
| CO107.3 | APPLYING               | MAKE USE OF the principles of goal setting and planning for simple as well as complex tasks and small projects.                    |
| CO107.4 | ANALYSING              | COMPARE and CONTRAST various organizational structures of variety of business and not-for-profit_entities in a real world context. |

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| CO107.5 | EVALUATING | BUILD a list of the decision making criteria used by practicing managers, leaders and entrepreneurs in routine and non-routine decision making situations and EVA LUATE and EXPLAIN the same. |
|---------|------------|---|
| CO107.6 | CREATING   | FORMULATE and DISCUSS a basic controlling model in a real life business, start-up and not-for-profit organizational_context.  |

| Semester 1 |            | 108 – Indian Economy                |
|------------|------------|-------------------------------------|
| 2 Credits  | LTP: 2:0:0 | Generic Elective – University Level |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#        | COGNITIVE ABILITIES  | COURSE OUTCOMES   |
|------------|--|---|
| CO108.1    | REMEMBERING  | DESCRIBE the present state of Indian Economy and LIST major economic policy issues in the current context.  |
| CO108.2    | UNDERSTANDING  | EXPLAIN the economic development strategy since Independence and DISCUSS the priorities in the current context.   |
| CO108.3 A  | APPLYING ILLUSTRATE th   | e economic impact of Monetary policy and Fiscal Policy, Economic Reforms,<br>Demographic Transition in India, Changing profile of GDP, Growth and Inequality<br>and Trade Policy in the Indian context. |
| CO108,4    | ANALYSING  | EXAMINE the changing profile of human capital, employment, productivity and ILLUSTRATE the linkages with Soft Infrastructure, growth of Start-ups, GDP composition of India.                            |
|            | and the same of th | the key priority areas, across various dimensions, for the Indian Economy in the context of current economic environment.   |
| CO108.6 CI | REATING BUILD a case for o   | co-existence of MNCs, Indian Public Sector, Indian Private Sector, SMEs, MSMEs and Start Ups in the Indian Economy.   |

|            | 109 – Entrepreneurship Development  |
|------------|-------------------------------------|
| LTP: 2:0:0 | Generic Elective – University Level |
|            | LTP: 2:0:0                          |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |  |
|---------|------------------------|--|--|
| CO109.1 | REMEMBERING            | DEFINE the key terms, LIST the Attributes and Characteristics of Entrepreneurs features and ENUMERATE the Factors influencing Entrepreneurship Growth.             |  |
| CO109.2 | UNDERSTANDING          | DISCUSS various theories of entrepreneurship and the entrepreneurship development ecosystem in Indian context.   |  |
| CO109.3 | APPLYING               | APPLY the theories of entrepreneurship and entrepreneurship development framework to analyze and identify entrepreneurial opportunities.                           |  |
| CO109.4 | ANALYSING              | DISCRIMINATE between potential options available for entrepreneur for embarking on establishing a Start Up   |  |
| CO109.5 | EVALUATING             | EVALUATE the start up ecosystem and the entrepreneurial opportunities in light of requirements of a business plan.   |  |
| CO109.6 | CREATING               | CREATE a business plan that captures entrepreneurs and variety of entrepreneur motivations, entrepreneur culture and sectoral opportunities and financing options. |  |

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| Semester I |            | 110 - Essentials of Psychology for Managers |
|------------|------------|---|
| 2 Credits  | LTP: 2:0:0 | Generic Elective – University Level         |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE ABILITIES | COURSE OUTCOMES   |
|---------|---------------------|---|
| CO110.1 | REMEMBERING         | DEFINE the basic concepts of psychology.                                    |
| CO110.2 | UNDERSTANDING       | EXPLAIN the sensing and perceiving processes.                               |
| CO110,3 | APPLYING            | APPLY principles of learning and conditioning to human behavior.            |
| CO110.4 | ANALYSING           | LLUSTRATE the linkages between learning, memory and information processing. |
| CO110.5 |                     | EXPLAIN the basic intrapersonal processes that influence social perception. |

| Semester I |            |  | 111 - Legal Aspects of Business     |
|------------|------------|--|-------------------------------------|
| 2 Credits  | LTP: 2:0:0 |  | Generic Elective - University Level |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|---------|------------------------|---|
| CO111.1 | REMEMBERING            | DESCRIBE the key terms involved in each Act.  |
| CO111.2 | UNDERSTANDING          | SUMMARIZE the key legal provisions of each Act.   |
| CO111.3 | APPLYING               | ILLUSTRATE the use of the Acts in common business situations.   |
| CO111.4 | ANALYSING              | OUTLINE the various facets of basic case laws of each Act from a legal and managerial perspective.                    |
| CO111.5 | EVALUATING             | DEVELOP critical thinking by making judgments related to use of various provisions of the Acts in business situations |

| Semester I |            | 112 – Demand Analysis and Forecasting |
|------------|------------|---------------------------------------|
| 2 Credits  | LTP: 2:0:0 | Generic Elective - University Level   |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|---------|------------------------|---|
| CO112.1 | REMEMBERING            | DESCRIBE the key terms associated with demand analysis, demand estimation and demand forecasting. |
| CO112.2 | UNDERSTANDING          | SUMMARIZE the use of demand forecasting in various functions of management.                       |
| CO112.3 | APPLYING               | IDENTIFY the pros and cons of various forecasting methods   |
| CO112.4 | ANALYSING              | DECONSTRUCT a forecast into its various components  |
| CO112.5 | EVALUATING             | BUILD a forecast for common products and services using time-series data.                         |

| Semester II |            | 207 – Contemporary Frameworks in Management |
|-------------|------------|---|
| 2 Credits   | LTP: 2:0:0 | Generic Elective – University Level         |

Course Outcomes: On successful completion of the course the learner will be able to

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| CO#     | COGNITIVE ABILITIES  | COURSE OUTCOMES  |
|---------|----------------------|--|
| CO207.1 |                      | REMEMBERING DEFINE Emotional Intelligence (EQ), IDENTIFY the benefits of emotional intelligence and RELATE the 5 Dimensions of Trait El Model to the practice of emotional intelligence. |
| CO207.2 |                      | UNDERSTANDING DESCRIBE how companies achieve transition from being good companies to great companies, and DISCUSS why and how most companies fail to make the transition.                |
| CO207.3 |                      | APPLYING APPLY the 21 laws that make leadership work successfully to improve your leadership ability and ILLUSTRATE its , britive impact on the whole organization.                      |
| W       | ANALYSING            | EXAMINE the fundamental causes of organizational politics and team failure.  |
| CO207.5 | EVALUATING EXPLAIN t | he approach to being effective in attaining goals by aligning oneself to the "true north" principles based on a universal and timeless character ethic.                                  |

| Semester II |            | 208 - Geopolitics & World Economic Systems |
|-------------|------------|--|
| 2 Credits   | LTP: 2:0:0 | Generic Elective – University Level        |

### Course Outcomes: At the end of this course, the learner shall be able to

| CO#     | COGNITIVE ABILITIES | COURSE OUTCOMES   |
|---------|---------------------|---|
| CO208.1 | REMEMBERING         | ENUMERATE the various elements of global economic system.                             |
| CO208.2 | UNDERSTANDING       | EXPLAIN the role of key trade organizations in the global economic system.            |
| CO208.3 | APPLYING            | INDENTIFY the crucial elements of international trade laws.                           |
| CO208.4 | ANALYSING           | ANALYSE the forces that work for and against globalization.                           |
| CO208.5 | EVALUATING          | ASSESS the impact of the elements of the Global Economic System on the India Economy. |

| Semester II |            | 209 - Start Up and New Venture Management |
|-------------|------------|---|
| 2 Credits   | LTP: 2:0:0 | Generic Elective – University Level       |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE<br>ABILITIES | COURSE CUTCOMES   |
|---------|------------------------|---|
| CO209.1 | REMEMBERING            | DESCRIBE the strategic decisions involved in establishing a startup.          |
| CO209.2 | UNDERSTANDING          | EXPLAIN the decision making matrix of entrepreneur in establishing a startup. |

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| CO209.3 APPLYING   | IDENTIFY the issues in developing a team to establish and grow a startup   |
|--------------------|--|
| CO209.4 ANALYSING  | FORMULATE a go to market strategy for a startup.   |
| CO209.5 EVALUATING | DESIGN a workable funding model for a proposed startup.  |
| CO209.6 CREATING   | DEVELOP a convincing business plan description to communicate value of the new venture to customers, investors and other stakeholders. |

| Semester II |            | 210 - Qualitative Research Methods  |
|-------------|------------|-------------------------------------|
| 2 Credits   | LTP: 2:0:0 | Generic Elective - University Level |

### Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE ABILITIES | COURSE OUTCOME   |
|---------|---------------------|--|
| CO210.1 | REMEMBERING         | ENUMERATE the key terms associated with Qualitative research approach.   |
| CO210.2 | UNDERSTANDING       | COMPARE and CONTRAST Qualitative research approach with the Quantitative approach.   |
| CO210.3 | APPLYING            | CONSTRUCT appropriate research and sampling designs for Qualitative research work in real world business and non-business contexts |
| CO210.4 | ANALYSING           | ILLUSTRATE the use of appropriate qualitative research methods in real world business and non-business contexts.                   |
| CO210.5 | EVALUATING          | EVALUATE the quality of Qualitative Research work  |
| CO210.6 | CREATING            | COMBINE Qualitative and Quantitative research approaches in a real world research project.   |

| Semester II |            | 211 - Business, Government & Society |
|-------------|------------|--------------------------------------|
| 2 Credits   | LTP: 2:0:0 | Generic Elective - University Level  |

#### Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE ABILITIES | COURSE OUTCOME  |
|---------|---------------------|---|
| CO211.1 | REMEMBERING         | DESCRIBE the economic roles of government in the Indian context.                                  |
| CO211.2 | UNDERSTANDING       | EXPLAIN the macroeconomic crises around the world.  |
| CO211.3 | APPLYING            | ILLUSTRATE the interlinkages between economic growth , poverty and inequality.                    |
| CO211.4 | ANALYSING           | EXAMINE the rationale, success and failures of Public Private Partnerships in the Indian context. |
| CO211.5 | EVALUATING          | ASSESS the forces for and against Globalization and the socio-economic impact of Globalization.   |
| CO211.6 | CREATING            | DISCUSS the interplay between technology, business and society.                                   |

| Semester II |            | 212 - Business Process Reengineering |
|-------------|------------|--------------------------------------|
| 2 Credits   | LTP: 2:0:0 | Generic Elective – University Level  |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#       | COGNITIVE ABILITII | COURSE OUTCOMES   |  |  |
|-----------|--------------------|---|--|--|
| CO212.1   | REMEMBERING        | DEFINE the key terms associated with Business Process Reengineering.  |  |  |
| / CO212.2 | 11                 | UNDERSTANDING EXPLAIN the various supporting and opposing forces to Business Process Reengineering in simple business situations. |  |  |
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|           | Director           |   |  |  |

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CO212.3 APPLYING

APPLY modeling tools for simple business processes.

CO212.4 ANALYSING

FORMULATE a working plan to establish a Business Process Reengineering team.

CO212.5 EVALUATING

EVALUATE the success of a BPR initiative in relation to the impact on

organizational KPIs.

CO212.6 CREATING

IMAGINE ways to improve business or non-business processes.

Generic Courses (Electives) – Institute Level – Semester I & II

| Semester I | SHIEL OWE  | 113 - Verbal Communication Lab     |
|------------|------------|------------------------------------|
| 2 Credits  | LTP: 0:3:1 | Generic Elective - Institute Level |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|---------|------------------------|--|
| CO113.1 | REMEMBERING            | RECOGNIZE the various elements of communication, channels of communication and barriers to effective communication.            |
| CO113.2 | UNDERSTANDING          | EXPRESS themselves effectively in routine and special real world business interactions.  |
| CO113.3 | APPLYING               | DEMONSTRATE appropriate use of body language.  |
| CO113.4 | ANALYSING              | TAKE PART IN professional meetings, group discussions, telephonic calls, elementary interviews and public speaking activities. |
| CO113.5 | EVALUATING             | APPRAISE the pros and cons of sample recorded verbal communications in a business context.                                     |
| CO113.6 | CREATING               | CREATE and DELIVER effective business presentations, using appropriate technology tools, for common business situations.       |

| Semester I |            | 114 - Enterprise Analysis - Desk Research |
|------------|------------|---|
| 2 Credits  | LTP: 0:3:1 | Generic Elective – Institute Level        |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|---------|------------------------|--|
| CO114.1 | REMEMBERING            | DESCRIBE the key historical, organizational, market related, financial, governance, leadership and social responsibility dimensions of a real world business organization. |
| CO114.2 | UNDERSTANDING          | SUMMARIZE the regional, national and global footprint of a real world business organization.   |
| CO114.3 | APPLYING               | DEMONSTRATE the use of secondary – offline and online resources to profile a real world business organization.   |
| CO114.4 | ANALYSING              | ANALYSE, using tables and charts, the trends in market standing and financial performance of a real world business organization over the last 5 years.                     |
|         |                        | or pro-  |

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| CO114.5 | EVALUATING | COMPOSE a succinct summary of future plans of a real world business organization the company website, shareholders reports and other information available in the public domain. |
|---------|------------|--|
| CO114.6 | CREATING   | IMAGINE the key challenges and opportunities for a real world business organization in the immediate future (1 to 3 years).  |

| Semester 1 |            | 115 - Selling & Negotiations Skills Lab |
|------------|------------|---|
| 2 Credits  | LTP: 0:3:1 | Generic Elective – Institute Level      |

Course Outcomes. On successful completion of the course the learner will be able to

| CO#     | COGNITIVE ABILITIES | COURSE OUTCOMES   |
|---------|---------------------|---|
| CO115.1 | REMEMBERING         | DESCRIBE the various selling situations and selling types.  |
| CO115.2 | UNDERSTANDING       | OUTLINE the pre-sales work to be carried out by a professional salesperson.   |
| CO115.3 | APPLYING            | IDENTIFY the key individuals involved in a real world sales process for a real world product/service / e-product / e-service. |
| CO115.4 | ANALYSING           | FORMULATE a sales script for a real world sales call for a product/ service eproduct / e-service.                             |
| CO115.5 | EVALUATING          | DECONSTRUCT the pros and cons of sample real world sales calls for a product service / e-product / e-service.                 |
| CO115.6 | CREATING            | DEVELOP a sales proposal for a real world product/ service / e-product / eservice and for a real world selling situation.     |

| Semester 1 |            | 116 - MS Excel                     |
|------------|------------|------------------------------------|
| 2 Credits  | LTP: 0:3:1 | Generic Elective - Institute Level |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|---------|------------------------|---|
| CO116.1 | REMEMBERING            | SELECT appropriate menus and functions of MS Excel to Create, Format, Import, Merge, Save, Print Spreadsheets & Charts using business data.                           |
| CO116.2 | UNDERSTANDING          | SHOW how to do basic troubleshooting and fix mistakes most people make when working with spreadsheets.  |
| CO116.3 | APPLYING               | USE various functions of MS Excel, Execute pivot table analysis, common (and powerful functions), and different types of lookups (vlookup, hlookup, and index/match). |
| CO116.4 | ANALYSING              | ILLUSTRATE the use of the most commonly used data-manipulation commands in MS Excel.  |
| CO116.5 | EVALUATING             | DERIVE insights from multiple data sources in MS EXCEL and work with it to answer relevant business questions.  |
| CO116.6 | CREATING               | CREATE standard Excel Templates for routine business data management and analysis activities.   |

| Semester I | 117 - Business Systems and Procedures |
|------------|---------------------------------------|

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2 Credits LTP: 0:3:1 Generic Elective - Institut e Level

Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|---------|------------------------|---|
| CO117.1 | REMEMBERING            | TABULATE the key elements of a typical business system and related work flow procedures.  |
| CO117.2 | UNDERSTANDING          | EXPLAIN a business system and related procedures.   |
| CO117.3 | APPLYING               | PREDICT the fail points / bottle necks in a typical business process.   |
| CO117.4 | ANALYSING              | BREAK DOWN a business system into simpler components and explain the interrelationships.  |
| CO117.5 | EVALUATING             | DEVELOP a process based thinking approach.  |
| CO117.6 | CREATING               | CREATE standard operating procedures and flow charts / other visual representations for typical business systems and processes. |

| Semester I |            | 118 - Managing Innovation          |
|------------|------------|------------------------------------|
| 2 Credits  | LTP: 0:3:1 | Generic Elective – Institute Level |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|---------|------------------------|--|
| CO118.1 | REMEMBERING            | DESCRIBE the key ideas relevant to innovation, intellectual property, business models  |
| CO118.2 | UNDERSTANDING          | INTERPRET the various theories of innovation and EXPLAIN with examples the types of innovation.  |
| CO118.3 | APPLYING               | EXPERIMENT WITH innovation as a systematic process and generate innovative ideas for new products and services.  |
| CO118.4 | ANALYSING              | DISSECT contemporary start-up businesses for their business models, extent of innovation, success and failure.   |
| CO118.5 | EVALUATING             | CREATE an inventory of product and process innovations for daily use consumer products and routine business processes in a typical organization.   |
| CO118.6 | CREATING               | CREATE a potential list of innovation needs for India in the local, regional and national context and ASSESS the likelihood of constructing a business model around these needs in the current local, regional and national context. |

| Semester I |            | 119 - Foreign Language I           |
|------------|------------|------------------------------------|
| 2 Credits  | LTP: 0:3:1 | Generic Elective – Institute Level |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|---------|------------------------|--|
| CO119.1 | REMEMBERING            | RECALL and SPELL simple words in the foreign language  |
| CO119.2 | UNDERSTANDING          | TRANSLATE simple sentences from English to the foreign language and vice-versa.                  |
| CO119.3 | APPLYING               | CONSTRUCT a dialogue, in the foreign language, for basic human interactions in a social context. |

Director

| CO119.4 | ANALYSING  | TAKE PART IN an interaction in a non-business setting using the foreign language. |
|---------|------------|---|
| CO119.5 | EVALUATING | INTERPRET a short write up written in the foreign language.                       |

| Semester II |            | 213 - Written Analysis and Communication Lab |
|-------------|------------|--|
| 2 Credits   | LTP: 0:3:1 | Generic Elective – Institute Level           |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|---------|------------------------|---|
| CO213.1 | REMEMBERING            | DESCRIBE stages in a typical communication cycle and the barriers to effective communication. |
| CO213.2 | UNDERSTANDING          | SUMMARIZE long essays and reports into précis and executive summaries.                        |
| CO213.3 | APPLYING               | USE Dictionary and Thesaurus to draft and edit a variety of business written communication.   |
| CO213.4 | ANALYSING              | EXAMINE sample internal communications in a business environment for potential refinements.   |
| CO213.5 | EVALUATING             | COMPOSE variety of letters, notices, memos and circulars.                                     |

| Semester I1 | No.        | 214 - Industry Analysis - Desk Research |
|-------------|------------|---|
| 2 Credits   | LTP: 0:3:1 | Generic Elective – Institute Level      |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|---------|------------------------|---|
| CO214.1 | REMEMBERING            | DESCRIBE the key characteristics of the players in an industry.   |
| CO214.2 | UNDERSTANDING          | SUMMARIZE the management ethos and philosophy of the players in the industry.                                     |
| CO214.3 | APPLYING               | DEMONSTRATE an understanding of the regulatory forces acting on the industry.                                     |
| CO214.4 | ANALYSING              | COMPARE and CONTRAST, using tables and charts, the market and financia performance of the players in an industry. |
| CO214.5 | EVALUATING             | ASSESS the impact of recent developments on the industry and its key players.                                     |
| CO214.6 | CREATING               | PREDICT the future trajectory of the evolution of the industry in the immediate future (1 to 3 years).            |

| Semester II |            | 215 – Entrepreneurship Lab         |
|-------------|------------|------------------------------------|
| 2 Credits   | LTP: 0:3:1 | Generic Elective – Institute Level |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|---------|------------------------|--|
| CO215.1 | REMEMBERING            | IDENTIFY a basket of potential business opportunities in the local, regional or national context.                |
| CO215.2 | UNDERSTANDING          | COMPARE and CONTRAST the shortlisted business opportunities to SELECT the most suitable / promising opportunity. |
| CO215.3 | APPLYING               | DEVELOP a business model around the shortlisted business opportunity.  |



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| SPPU - MB | A Revised Curriculum : | 2019 CBCGS & OBE Pattern   |
|-----------|------------------------|--|
| CO215.4   | ANALYSING              | FORMULATE the organization structure for the proposed start up   |
| CO215.5   | EVALUATING             | EVALUATE the market potential and ESTIMATE the financing requirements for the initial 1 to 3 years after launch. |
| CO215.6   | CREATING               | CREATE a proposal for funding the start up.  |

| Semester II |            | 216 - SPSS                         |
|-------------|------------|------------------------------------|
| 2 Credits   | LTP: 0:3:1 | Generic Elective – Institute Level |

| CO#     | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|---------|------------------------|--|
| CO216.1 | REMEMBERING            | IDENTIFY the key menus of SPSS and DESCRIBE their functionality.                                 |
| CO216.2 | UNDERSTANDING          | EXPLAIN the main features of SPSS  |
| CO216.3 | APPLYING               | MAKE USE OF various tools to manage date, describe data and display graphical output using SPSS. |
| CO216.4 | ANALYSING              | ANALYSE data using various statistical tests of SPSS   |
| CO216.5 | EVALUATING             | INTERPRET and EXPLAIN the outputs from SPSS  |
| CO216.6 | CREATE                 | DESIGN, DEVELOP and TEST advanced multivariate models using SPSS.                                |

| Semester II |            | 217 - Foreign Language II          |
|-------------|------------|------------------------------------|
| 2 Credits   | LTP: 0:3:1 | Generic Elective - Institute Level |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|---------|------------------------|---|
| CO217.1 | REMEMBERING            | LISTEN to simple audio-visual recordings in the foreign language.             |
| CO217.2 | UNDERSTANDING          | TRANSLATE simple letters from English to the foreign language and vice-versa. |
| CO217.3 | APPLYING               | CONSTRUCT a business email, in the foreign language.                          |
| CO217.4 | ANALYSING              | TAKE PART IN an interaction in a business setting using the foreign language. |
| CO217.5 | EVALUATING             | COMPOSE a covering letter and resume in the foreign language.                 |

| Foundation Courses (Elective) - Semester I & II |
|---|
|   |

| Semester I |            | FOU - 001: Elementary English |
|------------|------------|-------------------------------|
| 1 Credit   | LTP: 0:2:0 | Foundation Course (Elective)  |

Course Outcomes: On successful completion of the course the learner will be able to

| CO# | COGNITIVE | COURSE OUTCOMES |
|-----|-----------|-----------------|
|     | ABILITIES |                 |

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| CO-FOU001.1  | REMEMBERING   | LABEL the different parts of a sentence, correctly SPELL and PRONOUNCE the words in common usage and effectively LISTEN to short AV material (English). |
|--------------|---------------|---|
| CO-FOU 001.2 | UNDERSTANDING | PARAPHRASE published written and audio visual content (English) in own words.   |
| CO-FOU 001.3 | APPLYING      | CONSTRUCT short paragraphs and essays (English) for a specified task, to elicit, to select, to describe, to summarize information.                      |
| CO-FOU001.4  | ANALYSING     | TAKE PART IN conversations using general, social and professional (English) language.   |
| CO-FOU001.5  | EVALUATING    | CHECK written and audio visual content (English) for grammatical correctness.   |
| CO-FOU001.6  | CREATING      | SUBSTITUTE right words / terms / phrases in a compiled text.  |

| Semester I |            | FOU – 002: Elementary Mathematics and Statistics |
|------------|------------|--|
| 1 Credit   | LTP: 0:2:0 | Foundation Course (Elective)                     |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#         | COGNITIVE ABILITIES | COURSE OUTCOMES   |
|-------------|---------------------|---|
| CO-FOU002.1 | REMEMBERING         | MEMORIZE and REPRODUCE all basic formulae covered in the syllabus.  |
| CO-FOU002.2 | UNDERSTANDING       | EXPRESS numbers in various forms such as fractions, percentages, equivalent simplest fractions.                                   |
| CO-FOU002.3 | APPLYING            | CALCULATE Percentages, Profit & Loss, Simple & Compound Interest, frequency, cumulative frequency, basic areas and basic volumes. |

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| CO-FOU002.4 | ANALYSING  | ILLUSTRATE relationships using direct and inverse proportion, simple graphs, linear and quadratic equations. |
|-------------|------------|--|
| CO-FOU002.5 | EVALUATING | INTERPRET basic statistical data, graphs, and venn diagrams.   |
| CO-FOU002.6 | CREATING   | CREATING and SOLVING simple simultaneous equations.  |

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|---|------------|--|
| Semester I                                |            | FOU – 003: Elementary Business Economics |
| 1 Credit                                  | LTP: 0:2:0 | Foundation Course (Elective)             |
|   |            | Foundation Course (E                     |

| CO#         | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|-------------|------------------------|--|
| CO-FOU003.1 | REMEMBERING            | ENUMERATE the basic terms covered in the syllabus.   |
| CO-FOU003.2 | UNDERSTANDING          | INTEPPRET the historical trends in key economic data from a managerial and business perspective.                                   |
| CO-FOU003.3 | APPLYING               | MAKE USE OF key Government and Non-Government economic publications to gather insights from a managerial and business perspective. |
| CO-FOU003.4 | ANALYSING              | ILLUSTRATE broad inter-relationships between various economic parameters within the national context and global context.           |
| CO-FOU003.5 | EVALUATING             | EXPLAIN the role and objectives of Monetary and Fiscal policy.   |
| CO-FOU003.6 | CREATING               | HYPOTHESIZE the expected short term trends of key economic indices.  |

| Semester I |            | FOU – 004: Elementary Accounting |
|------------|------------|----------------------------------|
| 1 Credit   | LTP: 0:2:0 |                                  |
|            | L11. 0.2.0 | Foundation Course (Elective)     |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#         | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|-------------|------------------------|---|
| CO-FOU004.1 | REMEMBERING            | DESCRIBE the basic accounting terminologies and concepts covered in the course syllabus.                    |
| CO-FOU004.2 | UNDERSTANDING          | EXPLAIN the concepts covered in the course syllabus.  |
| CO-FOU004.3 | APPLYING               | APPLY concepts covered in the course syllabus to accurately do the required calculations.                   |
| CO-FOU004.4 | APPLYING               | DETERMINE the key elements of business transactions and complete their accounting.                          |
| CO-FOU004.5 | EVALUATING             | DESIGN and OPERATE the entire accounting process (from entry to Balance - Sheet) for any given transaction. |

| Semester I           |            | FOU - 005: Elementary Information Technology |
|----------------------|------------|--|
| 1 Credit             | LTP: 0:2:0 | Foundation Course (Elective)                 |
| To reduce the second | LTF. 0.2.0 | Found  |

Course Outcomes: On successful completion of the course the learner will be able to

| CO# | COGNITIVE | COURSE OUTCOMES |  |
|-----|-----------|-----------------|--|
|     | ABILITIES |                 |  |

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| CO-FOU005.1 | REMEMBERING   | DESCRIBE various components of a computer, network.   |
|-------------|---------------|---|
| CO-FOU005.2 | UNDERSTANDING | EXPLAIN the characteristics and usage of various elements of a computer, a network and operating systems. |
| CO-FOU005.3 | APPLYING      | USE various input, output, memory and local network devices.  |
| CO-FOU005.4 | ANALYSING     | TEST and do basic troubleshooting of a standalone desktop or desktop connected to a network.              |
| CO-FOU005.5 | EVALUATING    | EXPLAIN basic terminology related to data and information.  |
| CO-FOU005.6 | CREATING      | DISCUSS emerging trends in IT.  |
|             |               |   |

| Semester I FOU – 006: Elementary |            | FOU – 006: Elementary Business Etiquette |
|----------------------------------|------------|--|
| 1 Credit                         | LTP: 0:2:0 | Foundation Course (Elective)             |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#         | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|-------------|------------------------|--|
| CO-FOU006.1 | REMEMBERING            | DEFINE terms and concepts used to describe appropriate business etiquette attitudes and behaviors. |
| CO-FOU006.2 | UNDERSTANDING          | EXPLAIN what is meant by business etiquette and how it impacts the workplace.                      |
| CO-FOU006.3 | APPLYING               | DEMONSTRATE appropriate behaviors within specific business situations.                             |
| CO-FOU006,4 | ANALYSING              | TAKE PART IN professional business meetings and real & virtual business conversations.             |
| CO-FOU006.5 | EVALUATING             | DETERMINE the right attire for business, casual and multicultural events.                          |
| CO-FOU006.6 | CREATING               | PLAN a professional business meeting and a business meal.  |

| Semester II |            | FOU - 007: Elementary MS Word |
|-------------|------------|-------------------------------|
| 1 Credit    | LTP: 0:2:0 | Foundation Course (Elective)  |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#         | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|-------------|------------------------|---|
| CO-FOU007.1 | REMEMBERING            | SHOW basic menus of MS WORD on the screen and RECALL the functionality.   |
| CO-FOU007.2 | UNDERSTANDING          | DEMONSTRATE the use of formatting, layout and printing tools of MS Word to create professional word documents.            |
| CO-FOU007.3 | APPLYING               | APPLY the viewing, referencing tools of MS Word.  |
| CO-FOU007.4 | ANALYSING              | ILLUSTRATE the use of reviewing tools for collaborative MS word documents.  |
| CO-FOU007.5 | EVALUATING             | DESIGN and execute Mail merged documents.   |
| CO-FOU007.6 | CREATING               | COMPILE a professional report using templates, Tables, Table of contents, referencing, headers, footers and page numbers. |

| Camaastan II | FOLL DOS FL MC Davison sint         |
|--------------|-------------------------------------|
| Semester II  | FOU – 008: Elementary MS Powerpoint |
|              |                                     |

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# SPPU - MBA Revised Curriculum 2019 CBCGS & OBE Pattern 1 Credit LTP: 0:2:0 Foundation Course (Elective)

Course Outcomes: On successful completion of the course the learner will be able to

| CO#          | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |  |
|--------------|------------------------|--|--|
| CO-FOU008.1  | REMEMBERING            | SHOW basic menus of MS Powerpoint on the screen and RECALL the functionality.  |  |
| CO-FOU008.2  | UNDERSTANDING          | DEMON: *RATE the use slide management, slide layout and reviewing tools of MS Powerpoint to create professional presentations.                             |  |
| CO-FOU008.3  | APPLYING               | USE tables, charts, smart art, animation and references in a powerpoint presentation.  |  |
| CO-FOU008.4  | ANALYSING              | ILLUSRATE the various modes of delivery of the final powerpoint presentation.  |  |
| CO-FOU008.5  | EVALUATING             | DEVELOP custom themes and customize slide masters and layouts.   |  |
| CO- FOU008.6 | CREATING               | COMPILE a professional powerpoint presentation using templates, tables, images, hyperlinks, animation, templates, headers, footers and slide numbers, etc. |  |

| Semester II |            | FOU - 009: Data Interpretation and Logical Reasoning |
|-------------|------------|--|
| 1 Credit    | LTP: 0:2:0 | Foundation Course (Elective)                         |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#         | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |  |
|-------------|------------------------|---|--|
| CO-FOU009.1 | REMEMBERING            | RECOGNIZE when additional information is needed to solve problems.  |  |
| CO-FOU009.2 | UNDERSTANDING          | EXPRESS quantitative and non-quantitative data, associations and linkages in a logical format.  |  |
| CO-FOU009.3 | APPLYING               | USE statistical information when reported in condensed form or as summary statistics to make informed decisions.  |  |
| CO-FOU009.4 | ANALYSING              | DISSECT arguments, SEQUENCE relationships, EXAMINE assumptions DETECT fallacies and INFERENCE from the same.  |  |
| CO-FOU009.5 | EVALUATING             | NG ESTIMATE and CHECK answers to logical and data sufficiency problems order to determine reasonableness, identify alternatives, and select correoptions. |  |
| CO-FOU009.6 | CREATING               | DEVELOP and EVALUATE inferences and predictions based on the data and information provided.   |  |

| Semester II |            | FO' J - 010: Verbal Ability & Reading Comprehension |
|-------------|------------|---|
| 1 Credit    | LTP: 0:2:0 | Foundation Course (Elective)                        |

Course Outcomes: On successful completion of the course the learner will be able to

| CO# | COGNITIVE | COURSE OUTCOMES |
|-----|-----------|-----------------|
|     | ABILITIES |                 |
|     |           | ausinese        |



| SPPU - MBA Revis | ed Curriculum 2019 CBC | GS & OBE Pattern  |
|------------------|------------------------|---|
| CO-FOU010.1      | REMEMBERING            | IDENTIFY parts of speech  |
| CO-FOU010.2      | UNDERSTANDING          | SUMMARIZE a given text material in defined word limits.                             |
| CO-FOU010.3      | APPLYING               | MAKE USE OF foreign words in English Language, idioms and phrases.                  |
| CO-FOU010.4      | ANALYSING              | EXAMINE given text sentences and paragraphs for errors and correct them.            |
| CO-FOU010.5      | EVALUATING             | SELECT the appropriate words in a given context.                                    |
| CO-FOU010.6      | CREATING               | CONSTRUCT meaningful sentences and COMPOSE meaningful paragraphs from jumbled ones. |

| Semester II |            | FOU – 011: Quantitative Ability |
|-------------|------------|---------------------------------|
| 1 Credit    | LTP: 0:2:0 | Foundation Course (Elective)    |

| CO#         | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|-------------|------------------------|--|
| CO-FOU011.1 | REMEMBERING            | RECALL the formulas.   |
| CO-FOU011.2 | UNDERSTANDING          | INTERPRET quantitative information and INFER from it.  |
| CO-FOU011.3 | APPLYING               | DEMONSTRATE number sense, including dimensional analysis and conversions between fractions, decimals, and percentages.   |
| CO-FOU011.4 | ANALYSING              | EXAMINE the validity and DETECT possible biases in arguments presented in quantitative forms.                            |
| CO-FOU011.5 | EVALUATING             | DETERMINE when approximations are appropriate and when exact calculations are necessary.                                 |
| CO-FOU011.6 | CREATING               | FORMULATE the problem quantitatively and USE appropriate arithmetical, and/or statistical methods to SOLVE the problems. |

| Subject Core (SC) Courses - Semester II |  |
|---|--|
| Specialization: Marketing Management    |  |

| Semester II |             | 205MKT: Marketing Research                      |
|-------------|-------------|---|
| 3 Credits   | I TP: 2:1:1 | Subject Core (SC) Course - Marketing Management |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#        | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|------------|------------------------|---|
| CO205MKT.1 | REMEMBERING            | IDENTIFY and DESCRIBE the key steps involved in the marketing research process.   |
| CO205MKT.2 | UNDERSTANDING          | COMPARE and CONTRAST various research designs, data sources, data collection instruments, sampling methods and analytical tools and SUMMARIZE their strengths & weaknesses. |
| CO205MKT.3 | APPLYING               | DEMONSTRATE an understanding of the ethical framework that market research needs to operate within.   |
| CO205MKT.4 | ANALYSING              | ANALYSE quantitative data and draw appropriate Inferences to address a real life marketing issue.   |
| CO205MKT.5 | EVALUATING             | DESIGN a market research proposal for a real life marketing research problem and EVALUATE a market research proposal.   |

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| CO205MKT.6 | CREATING | PLAN and UNDERTAKE qualitative or quantitative Market Research and                            |
|------------|----------|---|
|            |          | demonstrate the ability to appropriately analyse data to resolve a real life marketing issue. |

| Semester II |            | 206MKT: Consumer Behavior                       |
|-------------|------------|---|
| 3 Credits   | LTP: 2:1:1 | Subject Core (SC) Course – Marketing Management |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#        | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|------------|------------------------|--|
| CO206MKT.1 | REMEMBERING            | ENUMERATE social and psychological factors and their influence his/her behavior as a consumer.   |
| CO206MKT.2 | UNDERSTANDING          | EXPLAIN fundamental concepts associated with consumer and organizational buying behavior.  |
| CO206MKT.3 | APPLYING               | APPLY consumer behavior concepts to real world strategic marketing management decision making.   |
| CO206MKT.4 | ANALYSING              | ANALYSE the dynamics of human behavior and the basic factors that influence the consumer's decision process.   |
| CO206MKT.5 | EVALUATING             | EXPLAIN the consumer and organizational buying behavior process for a variety of products (goods/services).  |
| CO206MKT.6 | CREATING               | DISCUSS the use of the Internet, e-commerce & information technology with respect to the changing consumer marketplace and ELABORATE on the various aspects of the changing Indian Consumer. |

# Subject Elective (SE) Courses - Semester II Specialization: Marketing Management

| Semester II |            | 217MKT: Integrated Marketing Communications         |
|-------------|------------|---|
| 2 Credits   | LTP: 1:1:1 | Subject Elective (SE) Course – Marketing Management |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#        | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|------------|------------------------|---|
| CO217MKT.1 | REMEMBERING            | DESCRIBE the IMC mix and the IMC planning process.  |
| CO217MKT.2 | UNDERSTANDING          | EXAMINE the role of integrated marketing communications in building brand identity, brand equity, and customer franchise.   |
| CO217MKT.3 | APPLYING               | CONSTRUCT a marketing communications mix to achieve the communications and behavioural objectives of the IMC campaign plan.   |
| CO217MKT.4 | ANALYSING              | ANALYZE and critically evaluate the communications effects and results of an IMC campaign to determine its success for a variety of brands.   |
| СО217МКТ.5 | EVALUATING             | DESIGN a sales promotion campaign and CHOOSE the avenues for Public Relations, Publicity and Corporate Advertising for a consumer and a business-to-business product.                   |
| CO217MKT.6 | CREATING               | DEVELOP an integrated cross-media strategy and creative message and concept to reach the target audience and deliver the brand promise through an IMC campaign for a variety of brands. |

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| Semester II |            | 218MKT: Product and Brand Management                |
|-------------|------------|---|
| 2 Credits   | LTP: 1:1:1 | Subject Elective (SE) Course – Marketing Management |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#        | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|------------|------------------------|--|
| CO218MKT.1 | REMEMBERING            | DEFINE the key concepts and DESCRIBE the elements of a product strategy.   |
| CO218MKT.2 | UNDERSTANDING          | EXPLAIN the process and methods of brand management, including how to establish brand identity and build brand equity.   |
| CO218MKT.3 | APPLYING               | IDENTIFY the Brand Marketing Strategies for Leaders, Challengers, Followers and Niche Strategies for real life consumer, business products and services operating in various markets and in the digital space.   |
| CO218MKT.4 | ANALYSING              | EXAMINE the key brand concepts by articulating the context of and the rationale of application for real life consumer, business products and services operating in various markets and in the digital space.   |
| CO218MKT.5 | EVALUATING             | FORMULATE effective branding strategies for real life consumer, business products and services operating in various markets and in the digital space.  |
| CO218MKT.6 | CREATING               | COLLECT brand audit data using appropriate tools and PROPOSE strategic recommendations for Reinforcing / Revitalizing / Rejuvenating failed Brands for real life consumer, business products and services in various markets and in the digital space. |

| Semester II |            | 219MKT: Personal Selling Lab                        |
|-------------|------------|---|
| 2 Credits   | LTP: 0:3:1 | Subject Elective (SE) Course – Marketing Management |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#        | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|------------|------------------------|--|
| CO219MKT.1 | REMEMBERING            | LIST the key terms in selling and DESCRIBE the qualities of Winning Sales Professionals  |
| CO219MKT.2 | UNDERSTANDING          | EXPLAIN the theories and concepts that are central to personal selling.  |
| CO219MKT.3 | APPLYING               | Apply the interpersonal and team skills necessary in successful relationship selling.  |
| CO219MKT.4 | ANALYSING              | ILLUSTRATE the use of various sales techniques needed to achieve a profitable sale in a real world scenario for a real world product/ service / eproduct / e-service.                                |
| CO219MKT.5 | EVALUATING             | DEVELOP a customer plan that identifies all elements of personal selling, essential to creating successful sales in a real world scenario for a real world product/ service / e-product / e-service. |
| CO219MKT.6 | CREATING               | CREATE sales presentation for a real world product/ service / e-product / eservice and for variety of selling situations.  |

| Semester II | 220MKT: Digital Marketing - I |
|-------------|-------------------------------|

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| SPPU - MBA R | evised Curriculum 2019 CBCGS & C | ) CBCGS & OBE Pattern                               |  |  |  |
|--------------|----------------------------------|---|--|--|--|
| 2 Credits    | LTP: 0:3:1                       | Subject Elective (SE) Course – Marketing Management |  |  |  |

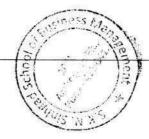
| CO#        | COGNITIVE ABILITIES | COURSE OUTCOMES  |
|------------|---------------------|--|
| CO220MKT.1 | REMEMBERING         | DEFINE various concepts related to Digital Marketing.  |
| CO220MKT.2 | UNDERSTANDING       | EXPLAIN the role of Facebook, Google Ad words. Youtube and Email in digital marketing.                             |
| CO220MKT.3 | APPLYING            | MAKE USE OF Facebook, Google Ad words, Youtube and Email for carrying out digital marketing of real life products. |
| CO220MKT.4 | ANALYSING           | ILLUSTRATE the use of Facebook. Google Ad words Youtube and Email in various contexts of Digital Marketing.        |
| CO220MKT.5 | EVALUATING          | DESIGN digital media campaign using appropriate mix of Facebook, Google Ad words, Youtube and Email.               |
| CO220MKT.6 | CREATING            | CREATE appropriate content for Facebook, Google Ad words, Youtube and Email campaigns.                             |

| Semester II |            | 221MKT: Marketing of Financial Services - I         |
|-------------|------------|---|
| 2 Credits   | LTP: 0:3:1 | Subject Elective (SE) Course - Marketing Management |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#        | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|------------|------------------------|--|
| CO221MKT.1 | REMEMBERING            | RECALL and DESCRIBE the key terminology of Financial Services.   |
| CO221MKT.2 | UNDERSTANDING          | DESCRIBE the various types of financial products and services.   |
| CO221MKT.3 | APPLYING               | DEVELOP FAQs for each kind of financial products and services from an investment advisor's perspective.                  |
| CO221MKT.4 | ANALYSING              | COMPARE and CONTRAST the various types of financial products and services and ILLUSTRATE their benefits and limitations. |
| CO221MKT.5 | EVALUATING             | EVALUATE the financial products and services from an investment perspective for various kinds of investors.              |

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# SPPU - MBA Revised Curriculum 2019 CBCGS & OBE Pattern CO221MKT.6 | CREATING | COLLECT the application forms for all kinds of investments and DISCUSS each of them.

| Semester II |            | 222MKT: Marketing of Luxury Products                |
|-------------|------------|---|
| 2 Credits   | LTP: 0:3:1 | Subject Elective (SE) Course - Marketing Management |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#        | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|------------|------------------------|---|
| CO222MKT.1 | REMEMBERING            | RECALL and DESCRIBE the key concepts and principles of luxury brand management and marketing.                           |
| CO222MKT.2 | UNDERSTANDING          | DESCRIBE the unique consumer behavior in the context of luxury products.  |
| CO222MKT.3 | APPLYING               | IDENTIFY potential new luxury products and how they relate to a variety of markets, including emerging markets & India. |
| CO222MKT.4 | ANALYSING              | COMPARE and CONTRAST the luxury products , brands and industry with routine products, brands and industry.              |
| CO222MKT.5 | EVALUATING             | ASSESS internal and external factors impacting the luxury markets, nationally, internationally and globally.            |
| CO222MKT.6 | CREATING               | Formulate marketing strategy for contemporary luxury products and brand.  |

| Subject Core (S C) Courses - Semester II |  |
|--|--|
| Specialization: Financial Management     |  |

| Semester II |            | 205FIN: Financial Markets and Banking Operations |
|-------------|------------|--|
| 3 Credits   | LTP: 2:1:1 | Subject Core (SC) Course — Financial Management  |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#        | COGNITIVE<br>ABILITIES | · COURSE OUTCOMES  |
|------------|------------------------|--|
| CO205FIN.1 | REMEMBERING            | RECALL the structure and components of Indian financial system through banking operations & Financial Markets. |
| CO205FIN.2 | UNDERSTANDING          | UNDERSTAND the concepts of financial markets, their working and importance.                                    |
| CO205FIN.3 | APPLYING               | ILLUSTRATE the working and contribution of Banks and NBFCs to the Indian Economy.                              |
| CO205FIN.4 | ANALYSING              | ANALYZE the linkages in the Financial Markets.   |
| CO205FIN.5 | EVALUATING             | EXPLAIN the various banking and accounting transactions.   |
| CO205FIN.6 | CREATING               | DEVELOP necessary competencies expected of a finance professional.   |

| Semester II |            | 206FIN: Personal Financial Planning             |
|-------------|------------|---|
| 3 Credits   | LTP: 2:1:1 | Subject Core (SC) Course - Financial Management |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#        | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|------------|------------------------|--|
| ÇO206FIN.1 | REMEMBERING            | UNDERSTAND the need and aspects of personal financial planning |

|            | IBA Revised Curriculum 2019 CBCGS & OBE Pattern |   |  |
|------------|---|---|--|
| CO206FIN.2 | UNDERSTANDING                                   | Describe the investment options available to an individual                            |  |
| CO206FIN.3 | APPLYING  | IDENTIFY types of risk and means of managing it                                       |  |
| CO206FIN.4 | ANALYSING                                       | DETERMINE the ways of personal tax planning   |  |
| CO206FIN.5 | EVALUATING                                      | EXPLAIN retirement and estate planning for an individual and design a financial plan. |  |
| CO206FIN.6 | CREATING  | CREATE a financial plan for a variety of individuals.                                 |  |

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| Subject Elective (SE) Courses - Semester II Specialization:  |
| Financial Management   |
| 97%  |

| Semester II |            | 217FIN: Securities Analysis & Portfolio Management  |
|-------------|------------|---|
| 2 Credits   | LTP: 0:3:1 | Subject Elective (SE) Course – Financial Management |

| CO#        | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|------------|------------------------|---|
| CO217FIN.1 | REMEMBERING            | REMEMBER various concepts taught in the syllabus.                                       |
| CO217FIN.2 | UNDERSTANDING          | EXPLAIN various theories of Investment Analysis and Portfolio Management.               |
| CO217FIN.3 | APPLYING               | CALCULATE risk and return on investment using various concepts covered in the syllabus. |
| CO217FIN.4 | ANALYSING              | ANALYZE and DISCOVER intrinsic value of a security.                                     |
| CO217FIN.5 | EVALUATING             | DESIGN/ CREATE optimal portfolio.   |

| Semester II |            | 218FIN: Futures & Options                           |
|-------------|------------|---|
| 2 Credits   | LTP: 0:3:1 | Subject Elective (SE) Course – Financial Management |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#        | COGNITIVE ABILITIES | COURSE OUTCOMES  |  |
|------------|---------------------|--|--|
| CO218FIN.1 | REMEMBERING         | DESCRIBE the basic concepts related to Derivatives, Types of Derivative products and Risk Management                                   |  |
| CO218FIN.2 | UNDERSTANDING       | EXPLAIN in detail the terminology used in the Futures and Options segment of finance domain  |  |
| CO218FIN.3 | APPLYING            | UNDERSTAND and DIFFERENTIATE between Options and Futures pricin and apply the understanding in the simulated virtual trading platform. |  |
| CO218FIN.4 | ANALYSING           | ANALYZE and offer optimum solutions in the cases of risk management through hedging with futures and options.                          |  |
| CO218FIN.5 | EVALUATING          | EVALUATE the various derivative strategies for their application in different situations.  |  |

|     | 219FIN: Direct Taxation                             |  |
|-----|---|--|
|     | Subject Elective (SE) Course – Financial Management |  |
| 3:1 | 3:1   |  |

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Course Outcomes: On successful completion of the course the learner will be able to

| CO#        | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|------------|------------------------|--|
| CO219FIN.1 | REMEMBERING            | UNDERSTAND various basic concepts/ terminologies related Direct Taxation         |
| CO219FIN.2 | UNDERSTANDING          | EXPLAIN how tax planning can be done.  |
| CO219FIN.3 | UNDERSTANDING          | ILLUSTRATE how online filling of various forms and returns can be done.          |
| CO219FIN.4 | APPLYING               | CALCULATE Gross Total Income and Income Tax Liability of an individual assessee. |
| CO219FIN.5 | ANALYSING              | ANALYZE and DISCOVER intrinsic value of a security.                              |
|            | EVALUATING             | DESIGN/ DEVELOP / CREATE tax saving plan.  |

| Semester II |            | 220FIN: Financial Reporting                         |
|-------------|------------|---|
| 2 Credits   | LTP: 2:1:1 | Subject Elective (SE) Course – Financial Management |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#        | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|------------|------------------------|--|
| CO219FIN.1 | REMEMBERING            | Describe the basic concepts related to Financial Reporting taught through the syllabus.                    |
| CO219FIN.2 | UNDERSTANDING          | Explain, in detail, all the theoretical concepts taught through the syllabus.                              |
| CO219FIN.3 | APPLYING               | Do all the necessary calculations pertaining to financial reporting.                                       |
| CO219FIN.4 | ANALYSING              | Analyze the situation and decide the key elements of financial reporting through the financial statements. |
| CO219FIN.5 | EVALUATING             | Evaluate the compliance and quality of financial reporting.  |

| Semester II |            | 221FIN: Securities Analysis & Portfolio Management  |
|-------------|------------|---|
| 2 Credits   | LTP: 0:3:1 | Subject Elective (SE) Course – Financial Management |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#        | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|------------|------------------------|---|
| CO221FIN.1 | REMEMBERING            | Remember and describe the key concepts covered in the syllabus. |

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| CO221FIN.2 | UNDERSTANDING | Explain in detail the Retail Credit Evaluation, Lending and Recovery Process as well as other relevant concepts covered in the syllabus |
|------------|---------------|---|
| CO221FIN.3 | APPLYING      | Calculate the loan eligibility of the retail borrower and the amount to be classified as NPA.   |
| CO221FIN.4 | ANALYSING     | Determine the key elements of retail lending and recovery process and documentation therein.  |
| CO221FIN.5 | EVALUATING    | Design the Retail Lending and Recovery Process for a Bank & NBFC.   |

| Semester II |            | 222FIN: Banking Laws & Regulations                   |
|-------------|------------|--|
| 2 Credits   | LTP: 0:3:1 | Subject Elective (SE) Course – Financial Mana gement |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#        | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|------------|------------------------|---|
| CO222FIN.1 | REMEMBERING            | REMEMBER various concepts taught in the syllabus.   |
| CO222FIN.2 | UNDERSTANDING          | EXPLAIN the Regulatory Framework in the Indian Banking system.                                |
| CO222FIN.3 | UNDERSTANDING          | DESCRIBE the various legal aspects which need to be followed during daily banking operations. |
| CO222FIN.4 | UNDERSTANDING          | DISCUSS the various laws related to banking.  |
| CO222FIN.5 | APPLYING               | APPLY the various commercial laws for the smooth functioning of banking operations.           |

| Semester II |            | 223FIN: Fundamentals of Life Insurance – Products and Underwriting |
|-------------|------------|--|
| 2 Credits   | LTP; 0:3:1 | Subject Elective (SE) Course – Financial Management                |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#        | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|------------|------------------------|---|
| CO223FIN.1 | REMEMBERING            | RECALL all the concepts pertaining to Life Insurance covered in the course syllabus.  |
| CO223FIN.2 | UNDERSTANDING          | Explain all the concepts pertaining to Life Insurance covered in the course syllabus. |
| CO223FIN.3 | UNDERSTANDING          | DETERMINE the key elements of the Life Insurance Products and Services.               |
| CO223FIN.4 | UNDERSTANDING          | APPLY the life insurance product knowledge to suit to the clients' needs.             |
| CO223FIN.5 | APPLYING               | DESIGN the life insurance cover strategy for clients.                                 |

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| Semester II |            | 224FIN: General Insurance – Health and Vehicle      |
|-------------|------------|---|
| 2 Credits   | LTP: 0:3:1 | Subject Elective (SE) Course - Financial Management |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#        | COGNITIVE ABILITIES | COURSE OUTCOMES   |
|------------|---------------------|---|
| CO224FIN.1 | REMEMBERING         | DESCRIBE the various terms related to General insurance and Health Insurance. |

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| CO224FIN.2 | UNDERSTANDING | UNDERSTAND General insurance, Health Insurance (including travel insurance) and Motor / Vehicle Insurance |
|------------|---------------|---|
| CO224FIN.3 | ANALYSING     | COMPARE and CONTRAST insurance plans  |
| CO224FIN.4 | ANALYSING     | ANALYZE and USE risk management techniques  |
| CO224FIN.5 | EVALUATING    | FACILITATE the development of an insurance claim.   |
| CO224FIN.6 | EVALUATING    | FACILITATE the compliance required for acquiring the policy and settlement of claims.                     |

### Subject Core (SC) Courses - Semester II Specialization: Human Resource Management

| Semester II |            | 205HRM: Competency Based Human Resource Management System |
|-------------|------------|---|
| 3 Credits   | LTP: 2:1:1 | Subject Core (SC) Course - Human Resource Management      |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#        | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|------------|------------------------|---|
| CO205HRM.1 | REMEMBERING            | DEFINE the key terms related to performance management and competency development.  |
| CO205HRM.2 | UNDERSTANDING          | EXPLAIN various models of competency development.   |
| CO205HRM.3 | APPLYING               | PRACTICE competency mapping.  |
| CO205HRM.4 | ANALYSING              | ANALYSE competencies required for present and potential future job roles at various levels and across variety of organizations. |
| CO205HRM.5 | EVALUATING             | DESIGN and MAP their own competency and plan better and appropriate career for themselves.                                      |
| CO205HRM.6 | CREATING               | DEVELOP a customized competency model in accordance with the corporate requirements.  |

| Semester II |            | 206HRM: Employee Relations and Labour Legislations   |
|-------------|------------|--|
| 3 Credits   | LTP: 2:1:1 | Subject Core (SC) Course – Human Resource Management |

Course Outcomes: On successful completion of the course the learner will be able to

| CO# | COGNITIVE | COURSE OUTCOMES |
|-----|-----------|-----------------|
|     | ABILITIES |                 |

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| CO206HRM.1 | REMEMBERING   | SHOW awareness of important and critical issues in Employee Relations         |
|------------|---------------|---|
| CO206HRM.2 | UNDERSTANDING | INTERPRET and relate legislations governing employee relations.               |
| CO206HRM.3 | APPLYING      | DEMONSTRATE an understanding of legislations relating to working environment. |
| CO206HRM.4 | ANALYSING     | OUTLINE the role of government, society and trade union in ER.                |
| D206HRM.5  | EVALUATING    | EXPLAIN aspects of collective bargaining and grievance handling.              |
| CO206HRM.6 | CREATING      | DISCUSS the relevant provisions of various Labour Legislations.               |

Subject Elective (SE) Courses - Semester II Specialization: Human Resource Management

Course Outcomes: On successful completion of the course the learner will be able to

| CO#        | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|------------|------------------------|--|
| CO217HRM.1 | REMEMBERING            | ENUMERATE the key concepts of the subject matter.  |
| CO217HRM.2 | UNDERSTANDING          | DESCRIBE the key aspects of the labour policy regulation in the country.                     |
| CO217HRM.3 | APPLYING               | IDENTIFY the applicability of various legislations to variety of real world organizations.   |
| CO217HRM.4 | ANALYSING              | EXAMINE the traditional concept of labour welfare in the industry.                           |
| CO217HRM.5 | EVALUATING             | EXPLAIN the conditions of labour and their welfare and social security needs in the country. |
| CO217HRM.6 | CREATING               | ELABORATE upon the perspective of labour problems and remedial measures in the country.      |

| Semester II |            | 218HRM: Lab in Recruitment and Selection                 |
|-------------|------------|--|
| 2 Credits   | LTP: 0:3:1 | Subject Elective (SE) Course – Human Resource Management |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#        | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|------------|------------------------|--|
| CO218HRM.1 | REMEMBERING            | DESCRIBE the key concepts such as Job Specification, Job description. Recruitment and Selection. |
| CO218HRM.2 | UNDERSTANDING          | COMPARE and CONTRAST various methods of Recruitment and Selection.                               |
| CO218HRM.3 | APPLYING               | DEVELOP Job Specifications and Job descriptions in a variety of context.                         |
| CO218HRM.4 | ANALYSING              | ANALYZE various Personality types.   |
| CO218HRM.5 | EVALUATING             | EXPLAIN the profiling techniques used to test Personality, Aptitude, Competency.                 |
| CO218HRM.6 | CREATING               | COMPILE a list of questions for Recruitment and Selection interviews.                            |

| 219HRM: Learning & Development                           |
|--|
| Subject Elective (SE) Course – Human Resource Management |
|  |

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| CO#        | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|------------|------------------------|---|
| CO219HRM.1 | REMEMBERING            | DESCRIBE the key concepts associated with Learning & Development  |
| CO219HRM.2 | UNDERSTANDING          | EXPLAIN the training process and the various methods of training for various categories of employees in a variety of organizational contexts. |
| CO219HRM.3 | APPLYING               | IDENTIFY training needs of various categories of employees in a variety of organizational contexts.   |
| CO219HRM.4 | ANALYSING              | EXAMINE the impact of training on various organizational and HR aspects.  |
| CO219HRM.5 | EVALUATING             | EVALUATE the training process of various categories of employees in a variety of organizational contexts.                                     |
| CO219HRM.6 | CREATING               | DESIGN a training programme for various categories of employees in a variety of organizational contexts.                                      |

| Semester II |            | 220HRM: Public Relations & Corporate Communications      |
|-------------|------------|--|
| 2 Credits   | LTP: 0:3:1 | Subject Elective (SE) Course – Human Resource Management |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#        | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|------------|------------------------|---|
| CO220HRM.1 | REMEMBERING            | DESCRIBE the various forms of Corporate Communications from a HR perspective.   |
| CO220HRM.2 | UNDERSTANDING          | EXPLAIN the role of Public Relations & Corporate Communications in HRM.   |
| CO220HRM.3 | APPLYING               | PLAN and EXECUTE a PR activity.   |
| CO220HRM.4 | ANALYSING              | EXAMINE the PR campaign & strategies of real world organizations.   |
| CO220HRM.5 | EVALUATING             | DEVELOP a strategic communication plan for a real life Corporate communication issue.   |
| CO220HRM.6 | CREATING               | COMPLIE an analytical report on the PR activities and communication strategies designed & practiced by the organizations and IMPROVE on it. |

| Semester II |            | 221HRM: HR Analytics                                     |
|-------------|------------|--|
| 2 Credits   | LTP: 0:3:1 | Subject Elective (SE) Course – Human Resource Management |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#        | COGNITIVE ABILITIES | COURSE OUTCOMES   |
|------------|---------------------|---|
| CO221HRM.1 | REMEMBERING         | ENUMERATE the key concepts related to the subject matter.   |
| CO221HRM.2 | UNDERSTANDING       | DEMONSTRATE experimentation and innovation.   |
| CO221HRM.3 | APPLYING            | USE thinking & decision making ability beyond the existing capabilities and present environment.        |
| CO221HRM.4 | ANALYSING           | ANALYSE the behavioral Patterns of an individual & Map the competency-the audit Perspective.            |
| CO221HRM.5 | EVALUATING          | EXPLAIN the innovative and formulate strategies which enhance innovative skills and Promote Innovation. |
| CO221HRM.6 | CREATING            | FORMULATE the linkage between HR Analytic: and Business Analytics.                                      |

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| Semester II |            | 222HRM: Conflict & Negotiation Management                |
|-------------|------------|--|
| 2 Credits   | LTP: 0:3:1 | Subject Elective (SE) Course – Human Resource Management |

| CO#        | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|------------|------------------------|--|
| CO222HRM.1 | REMEMBERING            | DEFINE the key concepts of the subject matter.   |
| CO222HRM.2 | UNDERSTANDING          | EXPLAIN the negotiation process. Zone of possible agreement (ZOPA) and Best alternative to a negotiated agreement (BATNA)                                  |
| CO222HRM.3 | APPLYING               | APPLY the negotiation process, Zone of possible agreement (ZOPA) and Best alternative to a negotiated agreement (BATNA) for successful negotiations.       |
| CO222HRM.4 | ANALYSING              | APPRAISE the importance of in business negotiations and managing conflicts.  |
| CO222HRM.5 | EVALUATING             | DEVELOP the logical thinking, communication skills and other prerequisite for successful business negotiations and handling organizational conflict.       |
| CO222HRM.6 | CREATING               | COMBINE the theoretical concepts practical methods of managing and resolving organizational conflict and negotiation styles in the organizational context. |

Subject Core (SC) Courses - Semester II Specialization: Operations & Supply Chain Management

| Semester II |             | 205OSCM: Service Operations Management – 1                   |
|-------------|-------------|--|
| 3 Credits   | LTP: 2:1:1  |  |
| o creates   | 1211, 2.1,1 | Subject Core (SC) Course – Operations & Supply Chain Managem |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#          | COGNITIVE ABILITIES | COURSE OUTCOMES   |
|--------------|---------------------|---|
| CO205OSCM.1  | REMEMBERING         | DESCRIBE the nature and CHARACTERISTICS of services and the services economy.               |
| CO205OSCM .2 | UNDERSTANDING       | DESRCIBE the service design elements of variety of services.                                |
| CO205OSCM .3 | APPLYING            | USE service blueprinting for mapping variety of real life service processes.                |
| CO205OSCM .4 | ANALYSING           | ANALYSE alternative locations and sites for variety of service facilities.                  |
| CO205OSCM .5 | EVALUATING          | JUDGE and EXPLAIN the service orientation at variety of service facilities / organizations. |
| CO205OSCM .6 | CREATING            | CREATE flow process layouts for variety of services.  |

| Semester II |            | 206OSCM: Supply Chain Management                                |
|-------------|------------|---|
| 3 Credits   | LTP: 2:1:1 | Subject Core (SC) Course – Operations & Supply Chain Management |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#         | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|-------------|------------------------|--|
| CO206OSCM.1 | REMEMBERING            | DESCRIBE the key concepts of Supply Chain Management and the driving forces in contemporary Supply Chain Management. |
| CO206OSCM.2 | UNDERSTANDING          | EXPLAIN the structure of modern day supply chains.   |

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| CO206OSCM.3 | APPLYING   | IDENTIFY the various flows in real world supply chains.                      |
|-------------|------------|--|
| CO206OSCM.4 | ANALYSING  | COMPARE and CONTRAST push and pull strategies in Supply Chain Management.    |
| CO206OSCM.5 | EVALUATING | EXPLAIN the key Operational Aspects in Supply Chain Management.              |
| CO206OSCM.6 | CREATING   | DISCUSS the relationship between Customer Value and Supply Chain Management. |

Subject Elective (SE) Courses - Semester II Specialization: Operations & Supply Chain Management

| Semester II |            | 217OSCM: Planning & Control of Operations                           |
|-------------|------------|---|
| 2 Credits   | LTP: 1:1:1 | Subject Elective (SE) Course - Operations & Supply Chain Management |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#         | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|-------------|------------------------|---|
| CO217OSCM.1 | REMEMBERING            | DESCRIBE the building blocks of Planning & Control of Operations.                             |
| CO217OSCM.2 | UNDERSTANDING          | EXPLAIN the need for aggregate planning and the steps in aggregate planning.                  |
| CO217OSCM.3 | APPLYING               | MAKE USE OF the various forecasting approaches in the context of operations planning process. |
| CO217OSCM.4 | ANALYSING              | ILLUSTRATE how capacity planning is done in organizations and its relationship with MRP.      |
| CO217OSCM,5 | EVALUATING             | EXPLAIN the importance of scheduling in operations management.                                |
| CO217OSCM.6 | CREATING               | CREATE a Bill of Materials.   |

| Semester II |            | 218OSCM: Productivity Management                                    |
|-------------|------------|---|
| 2 Credits   | LTP: 1:1:1 | Subject Elective (SE) Course - Operations & Supply Chain Management |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#         | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|-------------|------------------------|--|
| CO218OSCM.1 | REMEMBERING            | DEFINE various types of productivity and measures of productivity.   |
| CO218OSCM.2 | UNDERSTANDING          | DEMONSTRATE the linkages between various measures of productivity.   |
| CO218OSCM.3 | APPLYING               | APPLY Value Analysis and Value Engineering principles to simple situations related to operations management. |
| CO218OSCM.4 | ANALYSING              | APPLY various types of charts and diagrams to carry out work study and method study.                         |
| CO218OSCM.5 | EVALUATING             | DETERMINE the Standard Time using Techniques of Work Measurement.  |
| CO218OSCM.6 | CREATING               | ELABORATE upon the concepts of JIT, Lean, 5S, TPM, BPR, Six Sigma, World Class manufacturing.                |

| Semester II |            | 219OSCM: Inventory Management                                       |
|-------------|------------|---|
| 2 Credits   | LTP: 1:1:1 | Subject Elective (SE) Course - Operations & Supply Chain Management |

Course Outcomes: On successful completion of the course the learner will be able to

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| CO#         | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|-------------|------------------------|--|
| CO219OSCM.1 | REMEMBERING            | DEFINE the key terms associated with Inventory Management.                   |
| CO219OSCM.2 | UNDERSTANDING          | CLASSIFY various types of inventory, and inventory costs.                    |
| CO219OSCM.3 | APPLYING               | CALCULATE Economic Order Quantity and stock levels under various conditions. |
| CO219OSCM.4 | ANALYSING              | COMPARE and CONTRAST various methods of inventory control.                   |
| CO219OSCM.5 | FALUATING              | ASSESS various factors influencing Make or Buy decisions.                    |

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| CO219OSCM.6 CREAT | SOLVE problems based on ABC classification of inventory. |
|-------------------|--|
|-------------------|--|

| Semester II |            | 220OSCM: Theory of Constraints                                      |
|-------------|------------|---|
| 2 Credits   | LTP: 1:1:1 | Subject Elective (SE) Course - Operations & Supply Chain Management |

| CO#         | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|-------------|------------------------|---|
| CO220OSCM.1 | REMEMBERING            | DEFINE the key concepts of TOC.   |
| CO220OSCM.2 | UNDERSTANDING          | DEMONSTRATE knowledge & understanding of the fundamentals of TOC.   |
| CO220OSCM.3 | APPLYING               | IDENTIFY and mitigate both real constraints and managerial constraints.   |
| CO220OSCM.4 | ANALYSING              | ILLUSTRATE the tools and techniques that help in managing constraints to improve organizational performance.                                    |
| CO220OSCM.5 | EVALUATING             | EXPLAIN the benefits an organization may reap through the successful implementation of the TOC.   |
| CO220OSCM.6 | CREATING               | DEVELOP solutions to common problems in Project Management, Operations Management and Supply Chain Management using TOC principles and methods. |

| Semester II |            | 221OSCM: Quality Management Standards                               |
|-------------|------------|---|
| 2 Credits   | LTP: 1:1:1 | Subject Elective (SE) Course - Operations & Supply Chain Management |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#         | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|-------------|------------------------|---|
| CO221OSCM.1 | REMEMBERING            | DESCRIBE the concepts of Quality and importance of the Quality Management Principles.   |
| CO221OSCM.2 | UNDERSTANDING          | INTERPRET the requirements of ISO 9001:2015 standard.   |
| CO221OSCM.3 | APPLYING               | APPLY process based thinking and risk based thinking for managing and improving the functioning of an organization.               |
| CO2210SCM.4 | ANALYSING              | TAKE PART IN planning, conducting and follow-up of QMS audits directed towards maintenance and continual improvements of the QMS. |
| CO221OSCM.5 | EVALUATING             | DEVELOP skills for Corrective Action Management and Continual Improvement Project management.                                     |
| CO221OSCM.6 | CREATING               | BUILD stakeholder confidence by managing processes in line with the latest requirements.  |

| Semester II |            | 222OSCM: Service Value Management                                   |
|-------------|------------|---|
| 2 Credits   | LTP: 1:1:1 | Subject Elective (SE) Course - Operations & Supply Chain Management |

Course Outcomes: On successful completion of the course the learner will be able to

| Course Outcomes | On successful completion | n of the course the learner will be able to   |
|-----------------|--------------------------|---|
| CO#             | COGNITIVE<br>ABILITIES   | COURSE OUTCOMES   |
| CO?22OSCM.1     | REMEMBERING              | DEFINE the core concepts related to Service Value Chain, Service Profit Chain, Innovation, CRM, networks. |
| .CO222OSCM.2    | UNDERSTANDING            | ILLUSTRATE managing the service process through service value chain.                                      |

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| CO222OSCM.3 | APPLYING   | IDENTIFY factors influencing Innovation and service organizational design.   |
|-------------|------------|--|
| CO222OSCM.4 | ANALYSING  | EXAMINE the inter-relationships between the Focal firm, Supplier Networks, Distribution Networks, etc.                   |
| CO222OSCM.5 | EVALUATING | EVALUATE the role of Business Networks as partners in value creation.  |
| CO222OSCM,6 | CREATING   | DEVELOP strategies built on Principles of Service Value Chain & Service Profit Chain for various types of organizations. |

| Semester II |            | 223OSCM: Industry 4.0   |
|-------------|------------|---|
| 2 Credits   | LTP: 1:1:1 | Subject Elective (SE) Course - Operations & Supply Chain Management |

| CO#         | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|-------------|------------------------|---|
| CO223OSCM.1 | REMEMBERING            | DESCRIBE the drivers, enablers and compelling forces for Industry 4.0's advancement.                  |
| CO223OSCM.2 | UNDERSTANDING          | UNDERSTAND the power of Cloud Computing in a networked economy.                                       |
| CO223OSCM.3 | APPLYING               | IDENTIFY the opportunities, challenges brought about by Industry 4.0.                                 |
| CO223OSCM.4 | ANALYSING              | OUTLINE the various systems used in a manufacturing plant and their role in an Industry 4.0 paradigm. |
| CO223OSCM.5 | EVALUATING             | APPRAISE the smartness in Smart Factories, Smart cities, smart products and smart services.           |
| CO223OSCM.6 | CREATING               | PREDICT how organizations and individuals should prepare to reap the benefits.                        |

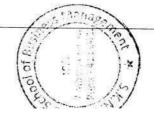
Subject Core (SC) Courses - Semester II Specialization: Business Analytics

| Semester II |            | 205BA: Basic Business Analytics using R       |
|-------------|------------|---|
| 3 Credits   | LTP: 2:1:1 |   |
|             |            | Subject Core (SC) Course – Business Analytics |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#       | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|-----------|------------------------|---|
| CO205BA.1 | REMEMBERING            | IDENTIFY opportunities for creating value using business analytics and DESCRIBE the basic concepts in Business Analytics, DATA Science and Business Intelligence. |
| CO205BA.2 | UNDERSTANDING          | EXPLAIN the applications of Business Analytics in multiple business domains and scenarios.  |
| CO205BA.3 | APPLYING               | DEVELOP a thought process to think like a data scientist/business analyst.  |
| CO205BA.4 | ANALYSING              | ANALYZE data graphically by creating a variety of plots using the appropriate visualization tools of R.   |
| CO205BA.5 | EVALUATING             | SELECT the right functions of R for the given analytics task.   |
| CO205BA.6 | CREATING               | COMBINE various tools and functions of R programming language and use them in live analytical projects in multiple business domains and scenarios.                |

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| Semester II |            | 206BA: Data Mining                            |
|-------------|------------|---|
| 3 Credits   | LTP: 2:1:1 | Subject Core (SC) Course — Business Analytics |

| CO#       | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|-----------|------------------------|---|
| CO206BA.1 | REMEMBERING            | DEFINE the key terms associated with Data Mining  |
| CO206BA.2 | UNDERSTANDING          | EXPLAIN the various aspects of Data   |
| CO206BA.3 | APPLYING               | APPLY classification mode.  |
| CO206BA.4 | ANALYSING              | ANALYSE using clustering models   |
| CO206BA.5 | EVALUATING             | SELECT appropriate association analysis and anomaly detection tools.                              |
| CO206BA.6 | CREATING               | COMBINE various data mining tools and use them in live analytical projects in business scenarios. |

Subject Elective (SE) Courses - Semester II Specialization: Business Analytics

| Semester II |            | 217BA: Marketing Analytics                        |
|-------------|------------|---|
| 2 Credits   | LTP: 1:1:1 | Subject Elective (SE) Course - Business Analytics |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#       | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|-----------|------------------------|--|
| CO217BA.1 | REMEMBERING            | DESCRIBE the use of Voice of the Customer data in making data driven marketing decisions.                      |
| CO217BA.2 | UNDERSTANDING          | DEMONSTRATE an understanding of utility theory to measure customer preferences and choices.                    |
| CO217BA.3 | APPLYING               | IDENTIFY what customers' value in a product, and assess what they are willing to pay for it.                   |
| CO217BA.4 | ANALYSING              | ILLUSTRATE the use of various tools and frameworks to solve strategic marketing problems using marketing data. |
| CO217BA.5 | EVALUATING             | DETERMINE the most effective target markets.   |
| CO217BA.6 | CREATING               | DESIGN a study that incorporates the key tools of Marketing Analytics,   |

| Semester II |            | 218BA: Retailing Analytics                        |
|-------------|------------|---|
| 2 Credits   | LTP: 1:1:1 | Subject Elective (SE) Course – Business Analytics |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#        | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|------------|------------------------|---|
| CO2018BA.1 | REMEMBERING            | ENUMERATE the characteristics, opportunities and challenges of New Age Retailing and Digital Consumers. |
| CO2018BA.2 | UNDERSTANDING          | UNDERSTAND Consumer Buying Behavior and Trends in new age retailing.                                    |
| CO2018BA.3 | APPLYING               | USE various kinds of data for performing Retailing Analytics.   |
| CO2018BA.4 | ANALYSING              | ILLUSTRATE the use of various tools and frameworks for predictive retail analytics.                     |
| CO2018BA.5 | EVALUATING             | DERIVE a variety of metrics and quantify key outcomes in multiple areas of Retail.                      |
| CO2018BA.6 | CREATING               | BUILD value for Retail and Marketing by deriving Marketing ROI metrics                                  |

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| Semester II |            | 219BA: Workforce Analytics                        |
|-------------|------------|---|
| 2 Credits   | LTP: 1:1:1 | Subject Elective (SE) Course - Business Analytics |

| CO#                      | COGNITIVE<br>ABILITIES       | COURSE OUTCOMES   |
|--------------------------|------------------------------|---|
| CO2019BA.1<br>CO2019BA.2 | REMEMBERING<br>UNDERSTANDING | ' , UMERATE the use of Workforce Analytics. UNDERSTAND the process of creating and using HR analytics |
| CO2019BA.3               | APPLYING                     | USE dashboards, pivot tables for data driven decision making in HR.                                   |
| CO2019BA.4               | ANALYSING                    | ILLUSTRATE the use of various tools and frameworks for predictive analytics.                          |
| CO2019BA.5               | EVALUATING                   | DERIVE a variety of metrics and quantify key outcomes in multiple areas of HR.                        |
| CO2019BA.6               | CREATING                     | BUILD value for HR departments by showing clear links between HR and Business outcomes.               |

| Semester II |            | 220BA: Tableau                                    |
|-------------|------------|---|
| 2 Credits   | LTP: 0:3:1 | Subject Elective (SE) Course – Business Analytics |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#       | COGNITIVE ABILITIES | COURSE OUTCOMES   |
|-----------|---------------------|---|
| CO221BA.1 | REMEMBERING         | DEFINE Tableau terminology and SHOW how to Connect to your data.<br>Edit and save a data source.  |
| CO221BA.2 | UNDERSTANDING       | ILLUSTRATE the use of the Tableau interface to effectively create powerful visualizations and charts.                                       |
| CO221BA.3 | APPLYING            | MAKE USE OF statistical techniques to analyze your data, parameters and input controls to give users control over certain values.           |
| CO221BA.4 | ANALYSING           | INTEGRATE data sources using data blending and Combine data from multiple tables in the same data source using joins.                       |
| CO221BA.5 | EVALUATING          | CREATE basic calculations including basic arithmetic calculations, custom aggregations and ratios, date math, and quick table calculations. |
| CO221BA.6 | CREATING            | BUILD spatial visualizations of non-geographic data by using advanced geographic mapping techniques and custom images and geocoding.        |

| Semester II |            | 221BA: Data Warehousing Project Life Cycle Management |
|-------------|------------|---|
| 2 Credits   | LTP: 0:3:1 | Subject Elective (SE) Course – Business Analytics     |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#       | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|-----------|------------------------|---|
| CO221BA.1 | REMEMBERING            | DESCRIBE various stages in Data Warehouse development process.  |
| CO221BA.2 | UNDERSTANDING          | EXPLAIN the significance of and Project Management issues to be considered in the Data warehouse and Business Intelligence projects and the practicality of each phase. |

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| CO221BA.3 | APPLYING   | MAKE USE OF the Data warehouse Lifecycle.   |
|-----------|------------|---|
| CO221BA.4 | ANALYSING  | FORMULATE Requirements Definition using requirements gathering methods.   |
| CO221BA,5 | EVALUATING | DETERMINE users of information and SELECT appropriate Information Delivery Tools, OLAP models and Data Mining Techniques. |
| CO221BA.6 | CREATING   | CREATE an Implementation Plan for a Data warehouse Project.   |

#### Semester III and IV Syllabus

#### Generic Core (GC) Courses - Semester III

| Semester III |            | 301- Strategic Managemen       |
|--------------|------------|--------------------------------|
| 3 Credits    | LTP: 2:1:1 | Compulsory Generic Core Course |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|---------|------------------------|---|
| CO301.1 | REMEMBERING            | DESCRIBE the basic terms and concepts in Strategic Management.  |
| CO301.2 | UNDERSTANDING          | EXPLAIN the various facets of Strategic Management in a real world context.   |
| CO301.3 | UNDERSTANDING          | DESCRIBE the trade-offs within and across strategy formulation, implementation, appraisal.  |
| CO301.4 | APPLYING               | INTEGRATE the aspects of various functional areas of management to develop a strategic perspective.   |
| CO301.5 | ANALYSING              | EXPLAIN the nature of the problems and challenges confronted by the top management team and the approaches required to function effectively as strategists. |
| CO301.6 | CREATING               | DEVELOP the capability to view the firm in its totality in the context of its environment.  |

| Semester III |            | 302- Decision Science          |
|--------------|------------|--------------------------------|
| 3 Credits    | LTP: 2:1:1 | Compulsory Generic Core Course |

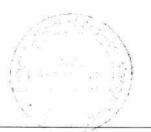
Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|---------|------------------------|---|
| CO302.1 | REMEMBERING            | DESCRIBE the concepts and models associated with Decision Science.  |
| CO302.2 | UNDERSTANDING          | UNDERSTAND the different decision-making tools required to achieve optimisation in business processes.      |
| CO302.3 | UNDERSTANDING          | APPLY appropriate decision-making approach and tools to be used in business environment.                    |
| CO302.4 | APPLYING               | ANALYSE real life situation with constraints and examine the problems using different decision-making tools |
| CO302.5 | ANALYSING              | EVALUATE the various facets of a business problem and develop problem solving ability                       |
| CO302.6 | CREATING               | DISCUSS & propose the various applications of decision tools in the present business scenario.              |

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#### Generic Core (GC) Courses - Semester IV

| Semester IV |            | 401 – Enterprise Performance Management |
|-------------|------------|---|
| 3 Credits   | LTP: 2:1:1 | Compulsory Generic Core Course          |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|---------|------------------------|---|
| CO401.1 | REMEMBERING            | Enumerate the different parameters & facets of management control of an enterprise.                                 |
| CO401.2 | UNDERSTANDING          | Illustrate the various techniques of enterprise performance management for varied sectors.                          |
| CO401.3 | UNDERSTANDING          | Determine the applicability of various tools and metrics as a performance evaluation & management tools.            |
|         | APPLYING               | Analyse the key financial & non-financial attributes to evaluate enterprise performance.                            |
| CO401.5 | ANALYSING              | Formulate the various parameters to evaluate enterprise performance effectively through implementation of strategy. |

| Semester IV |            | 402 - Indian Ethos & Business Ethic |
|-------------|------------|-------------------------------------|
| 3 Credits   | LTP: 2:1:1 | Compulsory Generic Core Course      |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |  |
|---------|------------------------|--|--|
| CO402.1 | REMEMBERING            | Recall and spell the human universal values of Indian Ethos and it applications in Business ethics   |  |
| CO402.2 | UNDERSTANDING          | Recognize and Demonstrate the relevance of Indian Ethos by taking the rationale and ethical business decision derived from Indian Heritage Scriptures.                   |  |
| CO402.3 | APPLYING               | Apply the concepts of Indian Ethos, Values, and Ethics with moral reasoning to develop sustainable solutions to solve complex business issues                            |  |
| CO402.4 | ANALYSING              | Analyze and make inferences to contemporary business practices in relation to Indian Ethos & Business Ethics   |  |
| CO402.5 | EVALUATING             | Appraising the importance of business decisions on the basis of ethics and thus create a value driven management.  |  |
| CO402.6 | CREATING               | ELABORATE Ethical dilemmas in different business areas of marketing. HRM and Finance and ADAPT dilemma resolution interventions by referring to Ethical decision making. |  |

#### Generic Courses (Electives) - University Level - Semester III & IV

| Semester III |            | 306 - International Business Economics |
|--------------|------------|--|
| 2 Credits    | LTP: 2:0:0 | Generic Elective University Level      |

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| CO#       | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|-----------|------------------------|---|
| CO 306.1  | Remembering            | RECALL and DEFINE the economic aspects of international business.   |
| CO 306 .2 | Understanding          | DEMONSTRATE the outcomes of globalising and liberalising trade environment, trade policy frameworks and macroeconomic linkages of the open economy. |
| CO 306.3  | Applying               | IDENTIFY the mechanisms and working of the foreign exchange markets.  |
| CO 306 .4 | Anarysing              | EXAMINE how a trade policy improves or diminishes the prospects of survival / growth of business.   |
| CO 306 .5 | Evaluating             | MEASURE the implications of International Financial Crisis and its repercussions on International Trade   |
| CO306.6   | CREATING               | COMPOSE a matrix of various economic aspects of international business and their linkages with Indian Economy                                       |

| Semester III |            | 307-International Business Environment |
|--------------|------------|--|
| 2 Credits    | LTP: 2:0:0 | Generic Elective – University Level    |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#       | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|-----------|------------------------|--|
| CO 307.1  | REMEMBERING            | Recall and Describe the key concepts of international Business<br>Environment  |
| CO 307 .2 | UNDERSTANDING          | Understand the relevance of Multinational Corporations (MNCs) in global trade  |
| CO 307 .3 | APPLYING               | Demonstrate the significance of FDI and FPI in respect of developing economy   |
| CO 307 .4 | ANALYSING              | Analyze the issues related to Labor, Environmental and Global Value chain  |
| CO 307 .5 | EVALUATING             | Formulate and discuss the case related to various Agreements under WTO and contemporary global business environment. |

| Semester III |            | 308 - Project Management            |
|--------------|------------|-------------------------------------|
| 2 Credits    | LTP: 2:0:0 | Generic Elective – University Level |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#       | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|-----------|------------------------|---|
| CO 308.1  | Remembering            | DEFINE the key terms and concepts in project management.  |
| CO 308 .2 | Understanding          | EXPLAIN the Importance of project management methodologies and tools at the distinct stages in the Project's life cycle |
| CO 308 .3 | Applying               | ILLUSTRATE the importance of PM in most industries and businesses   |

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| CO 308 .4 | Analysing  | EXAMINE the importance of Leadership specifically in heterogenous and virtual teams as well as governance and approaches to conflict resolutions |
|-----------|------------|--|
| CO 308 .5 | Evaluating | DESIGN dashboard, status report and index for Key Performance<br>Indicators of project for the Management  |

| Semester III |            | 309 – Knowledge Managem             |  |
|--------------|------------|-------------------------------------|--|
| 2 Credits    | LTP: 2:0:0 | Generic Elective - University Level |  |

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| CO#       | COGNITIVE<br>ABILITILS | COURSE OUTCOMES  |
|-----------|------------------------|--|
| CO 309.1  | Remembering            | DEFINE the key terms and concepts in Knowledge Management.   |
| CO 309.2  | Understanding          | DESCRIBE the Knowledge Management cycle  |
| CO 309.3  | Applying               | DISCUSS the types of Knowledge and its implications.   |
| CO 309 .4 | Analysing              | OUTLINE the importance of capturing knowledge elements and its structures application as a competitive advantage to business |
| CO 309.5  | Evaluating             | EXPLAIN the human and business aspects of knowledge management.  |

| Semester III |            | 310- Corporate Governance           |
|--------------|------------|-------------------------------------|
| 2 Credits    | LTP: 2:0:0 | Generic Elective - University Level |

# Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|---------|------------------------|---|
| CO310.1 | REMEMBERING            | ENUMERATE the global contemporary developments in Corporate Governance.   |
| CO310.2 | UNDERSTANDING          | EXPLAIN the importance of regulation, markets and information in corporate governance and CATEGORIZE the role of Board of Directors and Committees for good Corporate Governance. |
| CO310.3 | APPLYING               | EXAMINE the provision of Corporate Governance for listed and unlisted firms.  |
| CO310.4 | ANALYSING              | ANALYSE the enterprise risk for formulating the Internal control policies   |
| CO310.5 | EVALUATING             | Evaluate the legal framework and global perspective of Corporate Governance.  |
| CO310.6 | CREATING               | DISCUSS Cases related to Corporate Governance.  |

| Semester III |            | 311-Management of Non-profit organizations |  |
|--------------|------------|--|--|
| 2 Credits    | LTP: 2:0:0 | Generic Elective – University Level        |  |

#### Course Outcomes: O . successful completion of the course the learner will be able to

| CO#     | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|---------|------------------------|---|
| CO311.1 | REMEMBERING            | DESCRIBE the basic concepts and frameworks in the field of Non-Profit Sector & Non-Profit Organization. |

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| CO311.2 | UNDERSTANDING | EXPLAIN the characteristics of Non-Profit organizations, summarizing the factors affecting development of Non-Profit organization. |
|---------|---------------|--|
| CO311.3 | APPLYING      | MAKE use of theoretical concepts, frameworks while registration process of Non-Profit Organization.                                |
| CO311.4 | ANALYSING     | EXAMINE the role of any public policies which helps NPO in decision making.  |
| CO311.5 | EVALUATING    | EVALUATE the performance of Non- Profit organizations, the critical financial considerations of the Non - Profit organization.     |

| Semester IV |            | 405 – Global Strategie Managemer    |  |
|-------------|------------|-------------------------------------|--|
| 2 Credits   | LTP: 2:0:0 | Generic Elective – University Level |  |

| CO#     | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|---------|------------------------|---|
| CO405.1 | Remembering            | Define the concept and key terms associated with the global strategic management.                 |
| CO405.2 | Understanding          | Describe in detail global strategic alliance, merger and acquisitions.                            |
| CO405.3 | Applying               | Demonstrate various global organisation models in global strategic management context.            |
| CO405.4 | Analyzing              | Examine various entry and business-level strategies from global strategic management prospective. |
| CO405.5 | Evaluating             | Explain globalization, innovation, and sustainability and challenges to strategic management.     |
| CO405.6 | Creating               | Design global strategies and understand their relative merits and demerits.                       |

| Semester IV |            | 406 - Technology Competition and Strategy |
|-------------|------------|---|
| 2 Credits   | LTP: 2:0:0 | Generic Elective – University Level       |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|---------|------------------------|---|
| CO408.1 | Remembering            | DEFINE the key terms and concepts.  |
| CO408.2 | Understanding          | EXPLAIN how technology affects strategic interactions among firms and consumers |
| CO408.3 | Applying               | DETERMINE the linkages Technology & Business Strategies                         |
| CO408.4 | Analyzing              | EXAMINE the technology environment of a firm.                                   |
| CO408.5 | Evaluating             | APPRAISE the risks pertaining to technology and competition.                    |

| Semester IV |            | 407 – Cyber Laws                    |
|-------------|------------|-------------------------------------|
| 2 Credits   | LTP: 2:0:0 | Generic Elective – University Level |

Course Outcomes: On successful completion of the course the learner will be able to

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| CO#     | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|---------|------------------------|--|
| CO407.1 | Remembering            | DEFINE the key terms and concepts pertaining to cyber laws.  |
| CO407.2 | Understanding          | DESCRIBE the relevant legal provisions in detail.  |
| CO407.3 | Applying               | DETERMINE the applicability of the legal provisions in a specific scenario.  |
| CO407.4 | Analyzing              | OUTLINE the course of action in case of violation of the leg. 'provisions.   |
| CO407.5 | Evaluating             | EXPLAIN the various legal, social and international issues and the various remedies available under the Information Technology Act for the breach and commission of offence in cyber space |

| Semester IV |            | 408 - Corporate Social Responsibility & Sustainability |
|-------------|------------|--|
| 2 Credits   | LTP: 2:0:0 | Generic Elective - University Level                    |

| CO#     | COGNITIVE<br>ABILITIES  | COURSE OUTCOMES   |  |
|---------|---|---|--|
| CO408.1 | Remembering   | DESCRIBE What is CSR, Scope & Complexity, Companies Act 2013, when was CSR Initiated, Evolution, How CSR matters. Aims, objectives, Importance, Benefits of CSR, CSR in India, CSR In global Context, Implementation. |  |
| CO408.2 | Understanding   | EXPLAIN the implications of CSR from the perspectives of employees, managers, leaders, organization and the Community.  |  |
| CO408.3 | Applying  | MAKE USE OF the Theories and Principles and Frameworks of CSR in specific organizational settings.  |  |
| CO408.4 | Analyzing   | DECONSTRUCT The Role of Companies towards the society and impact on the community.  |  |
| CO408.5 | FORMULATE The companies how they are practicing CSR act Auditing the committees & Board of Committees, CSR Annual |   |  |
| CO408.6 | Creating  | ELABORATE UPON the challenges of the Companies in shaping organizational culture and Development of the society.  |  |

#### Subject Core (SC) Courses - Semester III Specialization: Marketing Management

| Semester III | SC - MKT - 03 | 304 MKT: Services Marketing                     |
|--------------|---------------|---|
| 3 Credits    | LTP: 2:1:1    | Subject Core (SC) Course - Marketing Management |

Course Outcomes: On successful completion of the course, the learner will be able to

| CO#            | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|----------------|------------------------|---|
| CO304<br>MKT.1 | REMEMBERING            | RECALL the key concepts in services marketing   |
| CO304<br>MKT.2 | UNDERSTANDING          | Describe the role of Extended Marketing Mix in Services in managing consumer behavior and in improving service quality. |

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| CO304<br>MKT.3 | APPLYING   | Identify concepts related to service experience in the context of real world offering.   |
|----------------|------------|--|
| CO304<br>MKT.4 | ANALYSING  | Examine the elements of services marketing and service quality in contemporary context.  |
| CO304<br>MKT.5 | EVALUATING | EVALUATE Segmentation, Targeting & Positioning of Services and assess its importance and challenges in the dynamic marketing environment |
| CO304<br>MKT.6 | CREATING   | DEVELOP marketing mix, service blueprint and servicescapes for various services offering   |

| Semester !II | SC - MKT- 04 | 305MKT: Sales & Distribution Man. ger rent      |
|--------------|--------------|---|
| 3 Credits    | LTP: 3:1:1   | Subject Core (SC) Course – Marketing Management |

| CO#        | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|------------|------------------------|---|
| CO305MKT.1 | REMEMBERING            | DESCRIBE the theoretical concepts related to Sales and Distribution Management Domain.  |
| CO305MKT.2 | UNDERSTANDING          | UNDERSTAND the role, concepts, importance, techniques and approaches required for effective designing and implementation of various aspects in the Sales and Distribution Management. |
| CO305MKT.3 | APPLYING               | APPLY various concepts related to Sales and Distribution Management.  |
| CO305MKT.4 | ANALYZING              | ANALYZE the real-life issues related to design and implementation of Sales and Distribution Management Strategy.  |
| CO305MKT.5 | EVALUATING             | EVALUATE suitability of alternative Sales and Distribution Management strategies of an organization.  |
| CO305MKT.6 | CREATING               | DESIGN and implement Sales and Distribution Management Strategies for an organization.  |

#### Subject Elective (SE) Courses - Semester III Specialization: Marketing Management

| Semester III | SE -IL -MKT- 07 | 312 MKT: Business to Business Marketing             |
|--------------|-----------------|---|
| 2 Credits    | LTP: 1:1:1      | Subject Elective (SE) Course – Marketing Management |

# Course Outcomes: On successful completion of the course, the learner will be able to

| CO#            | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|----------------|------------------------|--|
| CO312<br>MKT.1 | REMEMBERING            | DEFINE the terms and concepts related to Business to Business marketing  |
| CO312MKT.2     | UNDERSTANDING          | EXPLAIN the terms and concepts used in business to business marketing    |
| CO312<br>MKT.3 | APPLYING               | IDENTIFY challenges and opportunities in Business-to-Business Marketing. |

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| CO312<br>MKT.4 | ANALYSING  | FORMULATE segmentation, targeting and positioning, consumer buying behavior and marketing mix in the context of Business to Business marketing |
|----------------|------------|--|
| CO312MKT.5     | EVALUATING | DESIGN marketing mix elements considering business-to-business sales and service situations.   |
| CO312MKT.6     | CREATING   | DEVELOP marketing plan for business-to-business Marketing situations.  |

| Semester III | SE-1L-MKT-08 | 313MKT:International Marketing                      |
|--------------|--------------|---|
| 2 Credits    | LTP: 2:1:1   | Subject Flective (SE) Course - Marketing Management |

| CO#        | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|------------|------------------------|---|
| CO313MKT.1 | REMEMBERING            | DESCRIBE various terms and key concepts associated with international marketing.  |
| CO313MKT.2 | UNDERSTANDING          | EXPLAIN various key concepts used in all aspects of international marketing.  |
| CO313MKT.3 | APPLYING               | ILLUSTRATE all stages in international marketing management process.  |
| CO313MKT.4 | ANALYSING              | EXAMINE various facets of international marketing environment and the relevant aspects of international marketing management process from a data driven decision perspective.   |
| CO313MKT.5 | EVALUATING             | JUDGE suitability of alternative market segmentation bases, target market selection, market entry strategies, positioning strategies and international marketing mix strategies based on assessment of international marketing environment. |
| CO313MKT.6 | CREATING               | DESIGN appropriate market segmentation, target market, market entry strategies, positioning strategies and international marketing mix strategies for global business organizations.  |

| Semester III | SE - IL - MKT - 09 | 314 MKT: Digital Marketing II                       |
|--------------|--------------------|---|
| 2 Credits    | LTP: 1:1:1         | Subject Elective (SE) Course – Marketing Management |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#            | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|----------------|------------------------|--|
| CO<br>314MKT.1 | REMEMBERING            | DEFINE the key terms and concepts related with digital marketing   |
| CO<br>314MKT.2 | UNDERSTANDING          | EXPLAIN the role of Facebook, Google Ad words, Youtube, Email marketing and other related tools in digital marketing.                              |
| CO<br>314MKT.3 | APPLYING               | MAKE USE OF Facebook, Google Ad words, Youtube and Email marketing and other related tools for carrying out digital marketing for given situation. |
| CO<br>314MKT.4 | ANALYSING              | ILLUSTRATE the use of Facebook, Google Ad words,<br>Youtube and Email marketing and other related tools in<br>given situation.                     |

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| CO<br>314MKT.5 | EVALUATING | DESIGN digital media campaign using appropriate mix of Facebook, Google Ad words, Youtube and Email marketing and other related tools. |
|----------------|------------|--|
| CO<br>314MKT.6 | CREATING   | CREATE appropriate content for a digital marketing campaign.   |

| Semester III | SE - IL - MKT - 10 | 315 MKT: Marketing of Financial Services - II       |
|--------------|--------------------|---|
| 2 Credits    | LTP: 1:1:1         | Subject Elective (SE) Course - Marketing Management |

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| CO#        | COGNITIVE ABILITIES | COURSE OUTCOMES  |
|------------|---------------------|--|
| CO315MKT.1 | REMEMBERING         | REMEMBERING -RECALL the key terminology of Financial Services, Mutual fund, Insurance products and other alternative investment products.                                |
| CO315MKT.2 | UNDERSTANDI<br>NG   | UNDERSTANDING: Compare the characteristics of different types of financial products and services.  |
| CO315MKT.3 | APPLYING            | APPLYING: IDENFITY characteristics, risks and returns associated with financial products and services offered in Indian Market from an investment advisor's perspective. |
| CO315MKT.4 | ANALYSING           | ANALYSING - Compare the different financial products available in Indian financial market  |
| CO315MKT.5 | Evaluating          | EVALUATING - EVALUATE the financial products and services from an investment perspective for various kinds of investors.   |
| CO315MKT.6 | CREATING            | CREATING: Design Financial Product Portfolio for Indian Investor   |

| Semester III | SE - IL – MKT - 11 | 316MKT:Marketing Analytics                          |
|--------------|--------------------|---|
| 2 Credits    | LTP: 1:1:1         | Subject Elective (SE) Course - Marketing Management |

Course Outcomes: On successful completion of the course the learner will be able to

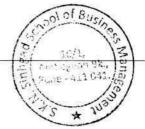
| CO#         | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|-------------|------------------------|--|
| CO316MKT.1  | REMEMBERING            | DEFINE various key concepts in Marketing Analytics   |
| CO316MKT.2  | UNDERSTANDING          | DESCRIBE various key concepts in Marketing Analytics   |
| СО316МКТ.3  | APPLYING               | IDENTIFY what customers' value in a product/service, and assess what they are willing to pay for it. |
| CO316MKT.4  | ANALYSING              | EXPLAIN the use of various models and frameworks to solve<br>marketing problems using marketing data |
| CO31611KT.5 | EVALUATING             | MEASURE the effectiveness of marketing efforts and key outcomes in multiple areas of Marketing.      |
| CO316MKT.6  | CREATING               | DESIGN a study that incorporates the key tools and techniques of Marketing Analytics                 |



| Semester III | SE - IL - MKT- 12 | 317MKT: Marketing of High Technology Products       |
|--------------|-------------------|---|
| 2 Credits    | LTP: 1:1:1        | Subject Elective (SE) Course - Marketing Management |

| CO#     | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|---------|------------------------|--|
| CO317.1 | REMEMBERING            | DESCRIBE the characteristics of High Technology<br>Products and key concepts associated with Marketing of<br>High-Tech Products. |
| CO317.2 | UNDERSTANDING          | EXPLAIN key concepts associated with Marketing of HighTech Products.   |
| CO317.3 | APPLYING               | APPLY marketing plans and decisions in specific situations in High-Tech Markets.   |
| CO317.4 | ANALYSING              | EXAMINE the suitability of Marketing Mix<br>Strategies/Plans in the light of marketing environment for<br>high Tech products.    |
| CO317.5 | EVALUATING             | EVALUATE alternative Marketing Mix Strategies/Plans for High-Tech Products.  |
| CO317.6 | CREATING               | DEVELOP Marketing Mix Strategies/Plans for High-Tech Products.   |

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#### Subject Core (SC) Courses - Semester IV Specialization: Marketing Management

| Semester IV | SC - MKT - 05 | 403MKT- Marketing 4.0                         |
|-------------|---------------|---|
| 3 Credits   | LTP:: 2:1:1   | Subject Core (SC) Course Marketing Management |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|---------|------------------------|--|
| CO403.1 | REMEMBERING            | DESCRIBE the various concepts associated with Marketing 4.0.   |
| CO403.2 | UNDERSTANDING          | EXPLAIN the importance of various concepts in Marketing 4.0. like prompted Advocacy ,5A's, Four Major Industry Archetypes, and content marketing leading to Brand Affinity.                                      |
| CO403.3 | APPLYING               | APPLY the concepts of digital marketing by Using Digital Anthropology to connected customers, which will drive up the productivity, by Integrating the Best of Online and Offline Channels in the digital world. |
| CO403.4 | ANALYSING              | ANALYSE the online and offline interactions between the companies and customers to be the effective marketers.   |
| CO403.5 | EVALUATING             | EVALUATE how Technology & connectivity has changed human life and business in the context of real-world commodities, products & services.  |
| CO403.6 | CREATING               | CREATING WOW! Moments with customer engagement by using Marketing 4.0.   |

| Semester-<br>IV | SC - MKT - 06 | 404MKT: Marketing Strategy                    |
|-----------------|---------------|---|
| 3 Credits       | LTP: 2:1:1    | Subject Core (SC) Course Marketing Management |

Course Outcomes: On successful completion of the course, the learner will be able to

| CO#        | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|------------|------------------------|---|
| CO404MKT.1 | REMEMBERING            | DESCRIBE various concepts of marketing strategies.  |
| CO404MKT.2 | UNDERSTANDING          | EXPLAIN various marketing strategies to handle marketing circumstances  |
| CO404MKT.3 | APPLYING               | APPLY the concepts of marketing strategy to solve real-life business problems.  |
| CO404MKT.4 | ANALYSING              | DISCOVER the suitable competitive advantage useful to design market specific and organization specific marketing strategies.    |
| CO404MKT.5 | EVALUATING             | ESTIMATE the attractiveness of segment to decide targeting strategy and MONITOR marketing performance using marketing matrices. |
| CO404MKT.6 | CREATING               | DESIGN marketing strategies to lead the organization towards sustainable growth.  |

Subject Elective (SE) Courses - Semester IV Specialization: Marketing Management

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| Semester IV | SE-IL-MKT-13 | 409MKT: Customer Relationship Management            |
|-------------|--------------|---|
| 2 Credits   | LTP: 1:1:1   | Subject Elective (SE) Course - Marketing Management |

| CO#         | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|-------------|------------------------|---|
| CO 409MKT.1 | REMEMBERING            | Define concepts and components of B2B, B2C CRM, customer acquisition & retention and CRM mechanics  |
| CO 409MKT.2 | UNDERST. NDING         | EXPLAIN key concepts and theories associated with CRM.  |
| CO 409MKT.3 | APPLYING               | APPLY and ILLUSTRATE principles, theories and models of CRM in B2B and B2C markets.   |
| CO 409MKT.4 | ANALYZING              | CLASSIFY Customer acquisition and retention strategies and ANALYZE Customer database in CRM.  |
| CO 409MKT.5 | EVALUATING             | EVALUATE suitability and effectiveness of CRM strategies in marketing situations of products, services & e-products services across various industries. |
| CO 409MKT.6 | CREATING               | DEVELOP CRM strategies plans for various B2B and B2C markets.   |

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| Semester IV | SE-IL-MKT-14 | 410MKT: Rural and Agriculture Marketing             |
|-------------|--------------|---|
| 2 Credits   | LTP: 1:2:0   | Subject Elective (SE) Course - Marketing Management |

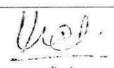
Course Outcomes: On successful completion of the course the learner will be able to

| CO#        | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|------------|------------------------|--|
| CO410MKT.1 | REMEMBERING            | DEFINE various concepts related to Rural and Agricultural Marketing  |
| CO410MKT.2 | UNDERSTANDING          | UNDERSTAND the rural consumer buying Behavior, Rural Marketing Mix, Industrial and Agriculture Market, Difference between Rural and Urban market on different terms and Environment, |
| CO410MKT.3 | APPLYING               | APPLY Rural Marketing research for Segmentation, Positioning with data collection methods for current rural market in India.   |
| CO410MKT.4 | ANALYSING              | ILLUSTRATE the Rural product, Pricing and Distribution Strategies with modern approach and chailenges faced in rural Market and emerging Models in Rural Market.                     |
| CO410MKT.5 | EVALUATING             | ASSESS the use of ICT in Agriculture Marketing with use of various models in domestic and international Market.  |
| CO410MKT.6 | CREATING               | FORMULATE a model for Marketing of Agricultural products by using marketing mix tools.   |

| Semester IV | SE – IL – MKT - 15 | 411 MKT: Tourism & Hospitality Marketing            |
|-------------|--------------------|---|
| 2 Credits   | LTP: 1:1:1         | Subject Elective (SE) Course - Marketing Management |

Course Outcomes: On successful completion of the cours: the learner will be able to

| CO#          | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|--------------|------------------------|--|
| CO 411 MKT.1 | REMEMBERING            | DEFINE core concepts, components of Tourism and Hospitality industry like marketing mix, STP, CRM & legal aspects. |





| CO411 MKT.2 | UNDERSTANDI | NGDISCUSS and EXPLAIN aspects of Tourism and Hospitality<br>Marketing and EXEMPLIFY the various related terms.   |
|-------------|-------------|--|
| CO411 MKT.3 | APPLYING    | DEMONSTRATE the concepts of marketing mix. Segmentation, targeting & positioning in the contemporary real world scenarios of tourism & hospitality industry  |
| CO411 MKT.4 | ANALYSING   | EXAMINE & LIST the critical tourism & hospitality marketing issues concerning segmenting, targeting, positioning, customer relationship management, marketing mix, and changing trends.  |
| CO411 #KT.5 | EVALUATING  | Evaluate the Marketing Mix, CRM & STP strategies of players of the hospitality and tourism industry.   |
| CO411 MKT.6 | CREATING    | FORMULATE Marketing Mix, CRM & STP strategies for hospitality and tourism industry players a companies and PROPOSE a blend of legal and customer based strategies to meet customer relationship marketing and face the challenges. |

| Semester IV | SE -IL - MKT - 16 | 412 MKT – Retail Marketing                          |
|-------------|-------------------|---|
| 2 Credits   | LTP - 1:1:1       | Subject Elective (SE) Course – Marketing Management |

| CO#             | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|-----------------|------------------------|--|
| CO 412<br>MKT.1 | REMEMBERING            | DEFINE and RECALL concepts associated with retail marketing                                      |
| CO412<br>MKT.2  | UNDERSTANDING          | UNDERSTAND the various retail Formats, merchandise management and recent trends                  |
| CO412<br>MKT.3  | APPLYING               | APPLY the best practices for retail store management along with USE of social media in retailing |
| CO412<br>MKT.4  | ANALYSING              | ANALYSE and COMPARE the contemporary issues in Retailing and Etailing                            |
| CO412<br>MKT.5  | EVALUATING             | EVALUATE the store location based on the determinants and effectiveness of Retail marketing mix  |
| CO412<br>MKT.6  |                        | DESIGN effective CRM programs suitable for each retail format                                    |

| Semester IV | SE-IL-MKT-17 | 413 MKT: Retailing Analytics                        |
|-------------|--------------|---|
| 2 Credits   | LTP:1:1:1    | Subject Elective (SE) Course – Marketing Management |

| CO#          | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|--------------|------------------------|--|
| CO 413 MKT.1 | REMEMBERING            | ENUMERATE the characteristics, opportunities and challenges of<br>New Age Retailing, Digital Consumers Dynamics, List the data<br>required for retail analytics. |
| CO 413 MKT.2 | UNDERSTANDING          | UNDERSTAND Consumer Buying Behavior and Trends in new age retailing.   |
| CO 413 MKT.3 | APPLYING               | USE various kinds of data and tools for performing Retailing Analytics.  |
| CO 413 MKT.4 | ANALYSING              | ILLUSTRATE the use of various tools and frameworks for predictive retail Analytics.  |

| CO 413 MKT.5 | EVALUATING | DERIVE a variety of metrics and quantify key outcomes in multiple areas of Retail. |
|--------------|------------|--|
| CO 413 MKT.6 | CREATING   | BUILD value for Retail and Marketing by deriving Marketing ROI metrics.            |

#### - MBA Revised Curriculum 2022 - NEP - CBCGS & OBE Pattern

Semester IV SE - IL - MKT - 18 414 MKT - Marketing to Emerging Markets & Bottom of the Pyramid 2 Credits LTP: 1:10 Subject Elective (SE) Course - Marketing Management

Course Outcomes: On successful completion of the course the learner will be able to

| СО#        | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|------------|------------------------|---|
| CO414MKT.1 | REMEMBERING            | RECALL Concepts, characteristics, strategies, size and composition of emerging Markets and BOP markets.                                   |
| CO414MKT.2 | UNDERSTANDING          | SUMMERISE challenges and opportunities of BOP & Emerging markets and effect of different business environments on BOP & Emerging markets. |
| CO414MKT.3 | APPLYING               | IDENTIFY Marketing Implications in terms of strategy, policy & practice of marketing for BOP and Emerging markets.                        |
| CO414MKT.4 | ANALYSING              | COMPARE BRICKS, Next 11 and countries in emerging markets, developed markets and BOP markets.   |
| CO414MKT.5 | EVALUATING             | ASSESS Demographic & economic scenario and Comparative Advantage of emerging market countries for a given scenario.                       |
| CO414MKT.6 | CREATING               | Develop marketing strategies for BOP and emerging market in context of real world marketing offerings.                                    |

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### Subject Core (SC) Courses - Semester III Specialization: Financial Management

| Semester III |            | 304 FIN- Advanced Financial Management |
|--------------|------------|--|
| 3 Credits    | LTP: 2:1:1 | Subject Core - SC - FIN - 03           |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#       | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|-----------|------------------------|--|
| CO 304.1  | REMEMBERING            | DESCRIBE the basic concepts in financing, investing and profit distribution in a fin                                       |
| CO 304.2  | UNDERSTANDING          | EXPLAIN theoretical concepts related to raising and use of funds and value of firm   |
| CO 304 .3 | APPLYING               | CALCULATE values for making capital structure, investment, liquidity and didecisions in the financial management of a firm |
| CO 304.4  | ANALYSING              | ANALYZE the Leverage and PBIT EPS Analysis associate with Financial Data in corporate                                      |
| CO 304.5  | EVALUATING             | Evaluate the key strategic financial issues that must be considered in an acquisi merger                                   |
| CO304.6   | CREATING               | DESIGN an appropriate financial strategy using any one or multiple concepts/ tech learned in this course.                  |





| Semester III |            | 305 FIN – International Finance                  |  |
|--------------|------------|--|--|
| 3 Credit     | LTP: 2:1:1 | Subject Core (SC) Course – International Finance |  |

| CO#        | Cognitive Ability | Course Outcomes   |
|------------|-------------------|---|
| CO305FIN.1 | Remembering       | RECALL the basic concepts associated with international hance.  |
| CO305FIN.2 | Understanding     | EXPLAIN the various the concepts related to Foreign Exchange Markets, transactions on the international foreign exchange market. Taxation Systems, International Receivables and cash management.                       |
| CO305FIN.3 | Applying          | USE International Monetary Fund, World Bank, credit rating agencies. foreign exchange, foreign exchange transactions, taxation system. International Receivables and cash management in International financial market. |
| CO305FIN.4 | Analyzing         | ANALYZE the role of exchange rate and credit rating agencies, foreign exchange transactions, taxation system, Receivables and cash management in International financial market.  |
| CO305FIN.5 | Evaluating        | EVALUATE the International Monetary Fund. World Bank, credit rating agencies, foreign exchange, foreign exchange transactions, taxation system, Receivables and cash management in International finance.               |
| CO305FIN.6 | Creating          | CREATE the investment/ business plan by adopting various international finance concepts   |

Subject Electives (SE) Courses - Semester III Specialization: Financial Management

| Semester III |            | 312 FIN – Behavioural Finance                       |
|--------------|------------|---|
| 2 Credit     | LTP: 0:3:1 | Subject Elective (SE) Course – Financial Management |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#        | Cognitive Ability | Course Outcomes   |
|------------|-------------------|---|
| CO312FIN.1 | Remembering       | Enumerate the concepts and assumptions associated with traditional and behavioral finance.                |
| CO312FIN.2 | Understanding     | Illustrate the various important theories, heuristics & biases associated with financial decision making. |
| CO312FIN.3 | Applying          | Identify behavioural factors that influence financial decision making at individual & corporate level.    |
| CO312FIN.4 | Analyzing         | Analyze the implications of human psychology on financial decision makers and financial markets.          |
| CO312FIN.5 | Evaluating        | Interpret various investment strategies based on theories of personal & corporate behavioural finance.    |
| CO312FIN.6 | Creating          | Plan the systematic approach for efficient financial decisions taking into account behavioural factors.   |

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| Semester III |            | 313 FIN: Technical Analysis of Financial Markets    |
|--------------|------------|---|
| 2 Credits    | LTP: 0:3:1 | Subject Elective (SE) Course - Financial Management |

| CO#                      | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|--------------------------|------------------------|---|
| CO313FIN.1               | Remembering            | Remember the concepts, terminologies, frameworks, tools, techniques and theories of technical analysis taught in the syllabus.  |
| CO313FIN.2               | Understanding          | UNDERSTAND the applications of technical analysis and the various types of charts and the psychology behind a pattern and its formation                               |
| CO313FIN.3               | Applying               | MAKE PRACTICAL USE of the Theories, Models, Principles and Frameworks of technical analysis for estimating market prices of different securities                      |
| CO313FIN.4               | Analyzing              | ANALYSE AND FORECAST the market prices of securities in order to take and execute investment decisions  |
| CO313FIN.5<br>CO313FIN.6 | Evaluating<br>Creating | EVALUATE opportunities for Buy & Sale on the basis of technical analysis  FORMULATE an ideal portfolio of investments with a combination of wide number of securities |

| Semester II |            | 314FIN: Commodities Markets                         |
|-------------|------------|---|
| 2 Credits   | LTP: 0:3:1 | Subject Elective (SE) Course – Financial Management |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#        | COGNITIVE ABILITIES | COURSE OUTCOMES   |
|------------|---------------------|---|
| CO314FIN.1 | REMEMBERING         | DESCRIBE the key concepts of Commodities Markets  |
| CO314FIN.2 | UNDERSTANDING       | Understanding the pricing mechanism of commodity, regulatory framework and the difference between commodity and financial derivatives |
| CO314FIN.3 | APPLYING            | APPLY all the required strategies and calculations of commodities trading.  |
| CO314FIN.4 | ANALYSING           | ANALYZE both the fundamental and technical factors that drive the commodity price movements   |
| CO314FIN.5 | EVALUATING          | EVALUATE the various methods and tools to detect the pulse of the markets and determine the trend in which the prices are moving.     |
| CO314FIN.6 | CREATING            | ADAPT the skills of commodity analysis and build their own trading strategies   |

| SEMESTER III |            | 315 FIN – Indirect Taxation                            |
|--------------|------------|--|
| 2 Credit     | LTP: 1:1:1 | Subject Elective (SE-1L) Course – Financial Management |

Course Outcomes: On successful completion of the course the learner will be able to:

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| CO#        | Cognitive Ability | Course Outcomes   |
|------------|-------------------|---|
| CO315FIN.1 | Remembering       | Remembering the key concepts of Indirect Taxes in India Identifying and enumerating the various terms associated with GST and other indirect taxes.   |
| CO315FIN.2 | Understanding     | Explain how GST works as an Uniform Tax Structure, Illustrate the GST framework of India, & describe the important concepts such as supply, dual-taxation method, registration process, etc.  |
| CO315FIN.3 | Applying          | Apply the theories and Principles and perform all calculation through numerical problems on valuation and calculation of taxes. Identify the time value of supply: determine the taxable person and tax levied on goods and services. |
| CO315FIN.4 | Analysing         | Illustrate the e filling process of GST Categorize the Goods and Services under GST and amount of tax to be paid using Dual tax concept.  |
| CO315FIN.5 | Evaluating        | Evaluate Input Tax Credit Process, reversal, late filing and New Amendments; appraise various indirect taxes; Interpret the GST framework in India & verify the tax levied on Goods and Services.                                     |
| CO315FIN.6 | Creating          | Elaborate all Provisions of GST and can correlate with filing of returns; virtual e filling can be done Estimate the GST, TDS, anticipate goods, services, tax payable person for the business.                                       |

| Semester III |            | 316 FIN – Corporate Financial Restructuring         |
|--------------|------------|---|
| 2 Credits    | LTP: 0:3:1 | Subject Elective (SE) Course - Financial Management |

| CO#        | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|------------|------------------------|--|
| CO316FIN.1 | REMEMBERING            | DESCRIBE the basic concepts related corporate restructuring, Mergers & Acquisitions, Valuation Aspects of Corporate Restructuring and Corporate Governance Aspects of Restructuring. |
| CO316FIN.2 | UNDERSTANDING          | EXPLAIN the motivations, decision processes, transaction execution, and valuation consequences of financial, business, and organizational restructuring by corporate units.          |
| CO316FIN.3 | APPLYING               | PERFORM all the required calculations through relevant numerical problems.   |
| CO316FIN.4 | ANALYSING              | ANALYZE the situation by calculations of exchange ratio, financial returns, valuations and others.   |
| CO316FIN.5 | EVALUATING             | EVALUATE impact of corporate financial restructuring on all stakeholders   |
| CO316FIN.6 | CREATING               | CREATE an interface and model on various dimensions of corporate finance and restructuring process.  |

| Semester III |            | 317 FIN: Financial Modeling                         |
|--------------|------------|---|
| 2 Credits    | LTP: 2:0:0 | Subject Elective (SE) Course – Financial Management |

Course Outcomes: On successful completion of the course the learner will be able to

| CO# | COGNITIVE | COURSE OUTCOMES  |  |
|-----|-----------|--|--|
|     | ABILITIES | In the control of the |  |

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| CO317.1 | REMEMBERING   | Remember the concepts, terminologies, frameworks, tools and techniques of Financial modeling                      |
|---------|---------------|---|
| CO317.2 | UNDERSTANDING | UNDERSTAND the applications and use of MS Excel in financial modeling and its different techniques                |
| CO317.3 | APPLYING      | DEVELOP, APPLY and actually use core functionality of MS Excel in decision framework to solve managerial problems |
| CO317.4 | ANALYSING     | ANALYSE different financial models in order to eliminate substantial risk of poor spreadsheet coding              |
| CO317.5 | EVALUATING    | FORMULATE an idea and acceptable solutions to solve different problems in the area of financial management        |
| CO317.6 | Creating      | BUILD financial models by making appropriate assumptions on financial factors relevant to the situation.          |

| Semester III |            | 318 Fin-Digital Banking                                  |
|--------------|------------|--|
| 2 Credits    | LTP: 2:1:1 | Subject Elective (SE) Course- Financial Management (Fin) |

| CO#         | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|-------------|------------------------|--|
| CO318 FIN 1 | REMEMBERING            | Remember various concepts and products in Digital Banking                          |
| CO318 FIN.2 | UNDERSTANDING          | Explain and understand the significance and development of Digital Banking         |
| CO318 FIN 3 | APPLYING               | Compare and contrast the Branchless Banking and Traditional Banking                |
| CO318 FIN.4 | ANALYSING              | Analyze the payment system of digital banking from consumer's point of view        |
| CO318 FIN.5 | EVALUATING             | Evaluate Role of digital banking and emerging technologies in economic development |
| CO318 FIN.6 | CREATING               | Create a holistic digital transformation strategy for a bank                       |

| SEMESTER III |            | 319 FIN – Treasury Management                          |  |
|--------------|------------|--|--|
| 2 Credit     | LTP: 2:1:0 | Subject Elective (SE-IL) Course – Financial Management |  |

Course Outcomes: On successful completion of the course the learner will be able to:

| Cognitive Ability | Course Outcomes  |
|-------------------|--|
| Remembering       | REMEMBER the key concepts of Treasury Management   |
| Understanding     | UNDERSTAND the role of Treasury Management in Business world.  |
| Applying          | APPLY the acquired knowledge to real-life treasury management problems   |
| Analysing         | ANALYSE the techniques used to identify and manage exposure to cash-flow and liquidity risk  |
| Evaluating        | Evaluate the risk management framework required for corporate, banking and government entities in areas such as foreign exchange, interest rates, liquidity, credit and commodity price risk management; |
| Creating          | Identify and develop key strategies for treasury management  |
|                   | Remembering Understanding Applying Analysing Evaluating  |



| Semester III |            | 320 FIN - Project Finance and Trade Finance              |
|--------------|------------|--|
| 2 Credits    | LTP: 1:2:0 | Subject Elective (SE-IL) Course – Finance Specialization |

| CO#        | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|------------|------------------------|--|
| CO320.1    | REMEMBERING            | REMEMBER the concepts of Project Finance and Trade Finance.  |
| CO320.2    | UNDERSTANDING          | SUMMARIZE the key aspects in context with Project Finance and Trade Finance.                               |
| CO320.3    | APPLYING               | IDENTIFY the applicability of Project Finance and Trade Finance in modern business era.                    |
| CO320,4    | ANALYSING              | EXAMINE the risks involved in Project Finance and Trade Finance.   |
| CO320.5    | EVALUATING             | EVALUATE the proposal of securing finance by considering the capital structure and documentation involved. |
| CO320FIN.6 | CREATING               | CREATE proposal for trade finance and project finance  |

| Semester III |            | 321 FIN Insurance Laws and Regulation |
|--------------|------------|---------------------------------------|
| 2 Credits    | LTP: 2:0:0 | Subject Elective- Institute Level     |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#         | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|-------------|------------------------|---|
| CO321FIN.1  | REMEMBERING            | RELATE to terminologies used in Insurance Law   |
| CO321 FIN.2 | UNDERSTANDING          | EXPLAIN the role of insurance law in overall development of the country through risk management and insurance coverage.                 |
| CO321 FIN.3 | APPLYING               | IDENTIFY risk management plans, strategies and techniques in Life and General Insurance.  |
| CO321 FIN.4 | ANALYSING              | APPRAISE Regulatory Framework of Insurance Business in India & Corporate Governance Practices for Insurance Companies.                  |
| CO321 FIN.5 | EVALUATING             | ASSESS the insurance policies in the light of risk valuation.   |
| CO321 FIN.6 | CREATING               | DESIGN the Insurance Policy (Life/General) on a hypothetical situation & calculating the annuity for a specified life insurance product |

| Semester III |            | 322FIN – Marine Insurance                                |
|--------------|------------|--|
| 2 Credits    | LTP: 1:2:0 | Subject Elective (SE-IL) Course – Finance Specialization |

Course Outcomes: On successful completion of the course the learner will be able to

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| COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|------------------------|---|
| REMEMBERING            | Enumerate the key terms associate with Marine Insurance. Documentation and Reinsurance.                         |
| UNDERSTANDING          | Understand various statutes applicable, necessary arrangements and documentation required for Marine Insurance. |
| APPLYING               | Determine the insurance _ver and policy type considering the risk involved.                                     |
| ANALYSING              | Detect the insurable interest, probable losses and the profitability element.                                   |
| EVALUATING             | Evaluate the risk involved and need for reinsurance   |
| CREATING               | DESIGN the Marine Insurance Policy on a hypothetical situation  |
|                        | ABILITIES REMEMBERING  UNDERSTANDING  APPLYING ANALYSING EVALUATING   |

| Semester III |            | 323FIN: Fire Insurance                              |
|--------------|------------|---|
| 2 Credits    | LTP: 0:3:1 | Subject Elective (SE) Course - Financial Management |

| CO#     | COGNITIVE ABILITIES | COURSE OUTCOMES  |
|---------|---------------------|--|
| CO323.1 | REMEMBERING         | UNDERSTAND the major concepts and terms in fire insurance    |
| CO323.2 | UNDERSTANDING       | EXPLAIN the procedure of underwriting, claims and settlement |
| CO323.3 | APPLYING            | IDENTIFY the types of Fire Hazards and the suitable policies |
| CO323.4 | ANALYSING           | ANALYSE the Inspection and Survey Reports                    |
| CO323.5 | EVALUATING          | DETERMINE the Claim Amount in the Fire Insurance Claim       |
| CO323.6 | CREATING            | DESIGN the Fire Insurance Policy on a hypothetical situation |

Subject Core (SC) Courses - Semester IV Specialization: Financial Management

| Semester IV |            | 403 FIN: Fina | ncial Laws         |           |             | Course   |
|-------------|------------|---------------|--------------------|-----------|-------------|----------|
| 3 Credit    | LTP: 2:1:1 | SUBJECT       | CORE (SC)          | COURSE:   | - Financial |          |
| ž.          |            | Spec          | ialization Managem | ent (FIN) |             |          |
|             |            |               |                    |           |             | Outcomes |

successful completion of the course the learner will be able to:

| CO#          | Cognitive Ability | Course Outcomes  |
|--------------|-------------------|--|
| CO403FIN .1  | REMEMBERING       | Define and Describe the basic concepts related to Financial Laws                                     |
| CO403 FIN. 2 | UNDERSTANDING     | Illustrate the implications of various laws, Explain concepts and details of various financial laws. |
| CO403 FIN. 3 | APPLYING          | Make use of contextual financial laws applicable to organisations.                                   |
| CO403 FIN. 4 | ANALYZING         | Infer the application of financial laws to organisations   |
| CO403 FIN. 5 | EVALUATING        | Appraise and perceive the benefits of applicable laws to the organisations.                          |
| CO403 FIN.6  | CREATING          | CREATE debt restructuring portfolio/ proposal.   |

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| Semester IV |            | 404 FIN Current Trends & Cases in Finance       |
|-------------|------------|---|
| 3 Credits   | LTP: 2:1:1 | Subject Core (SC) Course - Financial Management |

| CO#        | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|------------|------------------------|--|
| CO404FIN.1 | REMEMBERING            | L'ESCRIBE the concepts related to emerging areas of Microfinance, Smal finance banks, Payment Banks, Start-Ups, SHG and Digitization and analytics |
| CO404FIN.2 | UNDERSTANDING          | EXPLAIN in detail, all the theoretical concepts taught through the syllabus  |
| CO404FIN.3 | APPLYING               | APPLY the various theories and models of financial management in the case.   |
| CO404FIN,4 | ANALYSING              | ANALYSE the situation and decide the key financial as well as non-financial elements involved in the situation.                                    |
| CO404FIN.5 | EVALUATING             | EVALUATE the financial impact of the alternative on the given case.  |
| CO404FIN.6 | CREATING               | CREATE financial models based on theories and concepts studied   |

Subject Elective (SE) Courses - Semester IV Specialization: Financial Management

| Semester IV |            | 409 FIN- Fixed Income Securities                    |
|-------------|------------|---|
| 2 Credit    | LTP: 2:1:0 | SUBJECT ELECTIVE (SE - IL)- Fixed Income Securities |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#        | Cognitive Ability | Course Outcomes  |
|------------|-------------------|--|
| CO409FIN.1 | REMEMBERING       | Describing the basic concepts of Fixed Income Securities.  |
| CO409FIN.2 | UNDERSTANDING     | Understanding the various types of securities traded in the fixed income market.                 |
| CO409FIN.3 | APPLYING          | Applying the knowledge of fixed income securities for diversifying the portfolio of investments. |
| CO409FIN.4 | ANALYZING         | Predictive analysis of the economic outlook through yield curve analysis.                        |
| CO409FIN.5 | EVALUATING        | Evaluate the risk and returns of different Fixed income securities.                              |
| CO409FIN.6 | CREATING          | Devise the various investment strategies based on portfolio returns.                             |

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| Semester IV |            | 410 FIN – Business Valuation                       |
|-------------|------------|--|
| 2 Credits   | LTP: 2:0:0 | Subject Elective (SE) Course- Financial Management |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE ABILITIES | COURSE OUTCOMES                                     |
|---------|---------------------|---|
| CO410.1 | REMEMBERING         | RECALL concepts of value and valuation              |
| CO410.2 | UNDERSTANDING       | EXPLAIN valuation process of business firms         |
| CO410.3 | APPLYING            | CALCULATE business value using different techniques |

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| CO410.4 | ANALYSING  | EXAMINE special factors to be considered in business valuation                           |
|---------|------------|--|
| CO410.5 | EVALUATING | ASSESS the value of the firm in the light of business environment and regulatory aspects |
| CO410.6 | CREATING   | DESIGN a structured business valuation model for business.                               |

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| Semester III |            | 411 FIN – Risk Management                           |
|--------------|------------|---|
| 2 Credit     | LTP: 1:1:0 | Subject Elective (SE) Course – Financial Management |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#        | Cognitive Ability | Course Outcomes   |
|------------|-------------------|---|
| CO411FIN.1 | Remembering       | Describe various concept associated with risk management and financial risk management.   |
| CO411FIN.2 | Understanding     | Exemplify the financial risk management processes, frameworks.  |
| CO411FIN.3 | Applying          | Determine the various building blocks of risk management system and strategies.   |
| CO411FIN.4 | Analyzing         | Classify various risks associated with enterprise, banks, insurance etc.  |
| CO411FIN.5 | Evaluating        | Formulate the strategies to overcome with currency risk, credit risk, interest rate risk, legal risk, asset liability risk, liquidity risk etc. |
| CO411FIN.6 | Creating          | Formulate the strategies to manage currency risk, credit risk, interest rate risk, legal risk, asset liability risk, liquidity risk etc.        |

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| Semester IV |            | 412 FIN-Strategic Cost Management                   |
|-------------|------------|---|
| 2 Credits   | LTP: 1:1:1 | Subject Elective (SE) Course – Financial Management |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#        | COGNITIVE ABILITIES | COURSE OUTCOMES   |
|------------|---------------------|---|
| CO412FIN.1 | REMEMBERING         | Remember the basic concepts, tools and techniques of cost management in the contemporary business environment and how it has influenced cost management |
| CO412FIN.2 | UNDERSTANDING       | EXPLAIN in detail, all the theoretical concepts taught through the syllabus; differentiate between various costing techniques.                          |
| CO412FIN.3 | APPLYING            | ILLUSTRATE contemporary management techniques and how they are used in cost management to respond to the contemporary business environment.             |
| CO412FIN.4 | ANALYSING           | ANALYSE the situation and decide the key cost factors / elements involved in the decision making  |
| CO412FIN.5 | EVALUATING          | FORMULATE new models and techniques for managing the cost strategically in any business organization.   |
| CO412FIN.6 | CREATING            | FORMULATE new models for managing the cost strategically for business organization.   |

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| SEM IV    |            | 413FIN -Rural and Micro Finance                  |  |
|-----------|------------|--|--|
| 2 Credits | LTP: 2:0:0 | Subject Elective(SE) Course-Financial Management |  |

| CO#        | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|------------|------------------------|--|
| CO413FIN.1 | REMEMBERING            | DEFINE the key concepts of Microfinance and other terms associated with rural and micro finance.   |
| CO413FIN.2 | UNDERSTANDING          | EXPLAIN the relevance of Microfinance and how its work towards rural development.  |
| CO413FIN.3 | APPLYING               | USE of micro finance, microfinance models and their contribution towards. Economic growth, poverty elimination, women empowerment and gender equality. |
| CO413FIN.4 | ANALYSING              | ANALYZE the linkage between MFIs and Rural development   |
| CO413FIN.5 | EVALUATING             | EVALUATE the significance of the microfinance institutions & Self-Help Group for rural development   |
| CO413FIN.6 | CREATING               | CREATE/DEVELOP models, cases and plans related to micro finance.   |

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| Semester III |            | 414 FIN: Reinsurance                                |
|--------------|------------|---|
| 2 Credits    | LTP: 0:3:1 | Subject Elective (SE) Course - Financial Management |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#        | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|------------|------------------------|---|
| CO414FIN.1 | REMEMBERING            | Remember the key Reinsurance terms and concepts.  |
| CO414FIN.2 | UNDERSTANDING          | Understand the purpose of reinsurance, its types, parties involved in, legal framework and risk management.                         |
| CO414FIN.3 | APPLYING               | Apply the principles and practices of reinsurance to property, casualty, marine and aviation business.                              |
| CO414FIN.4 | ANALYSING              | Analyse different reinsurance methods applied to property, casualty, marine and aviation reinsurance.                               |
| CO414FIN.5 | EVALUATING             | Evaluate the different bases of cover including risks attaching, losses occurring, claims made and losses discovered.               |
| CO414FIN.6 | CREATING               | Create or come up with the ability to think independently, identify and analyze reinsurance relations and take management decisions |

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| Semester IV |            | 415 FIN: Agricultural Insurar                       |  |
|-------------|------------|---|--|
| 2 Credits   | LTP: 1:2:0 | Subject Elective (SE) Course – Financial Management |  |

Course Outcomes: On successful completion of the course the learner will be able to

| CO# | COGNITIVE   | COURSE OUTCOMES & BUSINESS |  |
|-----|-------------|----------------------------|--|
|     | ABILITIES . | (3)                        |  |
|     |             | 1,51                       |  |

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| CO415FIN.1 | REMEMBERING   | RECALL the different terms related to agriculture Insurance, crop insurance, livestock insurance, government schemes related to insurance. |
|------------|---------------|--|
| CO415FIN.2 | UNDERSTANDING | EXPLAIN the importance of agriculture insurance, crop insurance, livestock insurance and government schemes on agriculture.                |
| CO415FIN.3 | APPLYING      | USE of the agricultural insurance in agricultural development.   |
| CO415FIN.4 | ANALYSING     | ANALYSE the role of different regulatory mechanisms and government schemes in agricultural insurance                                       |
| CO415FIN.5 | EVALUATING    | EVALUATE the different types of risks nivolved. in agriculture insurance in India and other countries                                      |
| CO415FIN.6 | CREATING      | CREATE the business plan/model/proposal related agricultural insurance.  |

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#### Subject Core (SC) Courses - Semester III Specialization: Human Resource Management

| Semester-III |            | 304HRM- Strategic Human Resource Management         |
|--------------|------------|---|
| 3 Credits    | LTP: 2:1:1 | Subject Core (SC) Course- Human Resource Management |

Course Outcome: On successful completion of the course the learner will be able to

| CO#                    | COGNITIVE<br>ABILITIES    | COURSE OUTCOMES   |  |
|------------------------|---------------------------|---|--|
| CO304HRM.1 REMEMBERING |                           | REMEMBER the strategies adopted by HR and their implementation issues and challenges faced by the organization in national and international context. |  |
| CO304HRM.2             | UNDERSTANDING             | Ability to UNDERSTAND and ARTICULATE the basic concepts of SHRM and link the HR strategies to the organizational business strategies.                 |  |
| CO304HRM.3             | APPLYING AND<br>ANALYZING | Ability to ANALYZE HR as an investment to the company.  |  |
| CO304HRM.4             | EVALUATING                | Ability to INTERPRET and EVALUATE the implementation of the HR strategies.  |  |
| CO304HRM.5             | CREATING                  | FORMULATE and provide realistic solutions to the industry by designing innovative strategies and logical decision making.                             |  |

| Semester III |            | 305HRM: HR Operations                                |  |
|--------------|------------|--|--|
| 3 Credits    | LTP: 2:1:1 | Subject Core (SC) Course - Human Resource Management |  |

Course Outcomes: On successful completion of the course the learner will be able to:

| CO#        | COGNITIVE<br>ABILITIES | COURSE OBJECTIVES (CO'S)  |
|------------|------------------------|---|
| CO305HRM.1 | REMEMBERING            | Describe the functioning of personnel department  |
| CO305HRM.2 | UNDERSTANDING          | Understand the communication of HR & Personnel department   |
| CO305HRM.3 | APPLYING               | Apply the knowledge of various provisions under laws related to social Security and Labour welfare                |
| CO305HRM.4 | ANALYSING              | Examine various compensation structure and disciplinary policies  |
| CO305HRM.5 | EVALUATING             | Evaluate applicability of provisions of laws related to social security and labour welfare across various sectors |
| CO305HRM.6 | CREATING               | Design a salary structure incorporating all components of payroll system  |

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# Subject Elective (SE) Courses - Semester III Specialization: Human Resource Management

| Semester III |            | 312HRM: Talent Management                                |
|--------------|------------|--|
| 2 Credits    | LTP: 1:1:1 | Subject Elective (SE) Course - Human Resource Management |

Cours Outcomes: On successful completion of the course the learner will be able to:

| CO#      | COGNITIVE<br>ABILITIES | COURSE OBJECTIVES (CO'S)   |
|----------|------------------------|--|
| CO.312.1 | REMEMBERING            | DEFINE Talent Management and its significance  |
| CO.312.2 | UNDERSTANDING          | UNDERSTANDING performance excellence through Talent Management                       |
| CO.312.3 | APPLYING               | APPLY Talent Management concepts in Human<br>Resource Management                     |
| CO.312.4 | ANALYSING              | ANALYSING Talent Management practices in employee development and career enhancement |
| CO.312.5 | EVALUATING             | FORMULATE the Talent Management Strategies for any organisation                      |

| Semester III | 313HRM : Psychometric testing and Assessmen |  |
|--------------|---|--|
| 2 Credits    | LTP: 0:3:1                                  | Subject Elective (SE) Course - Human Resource Management |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE ABILITIES | COURSE OUTCOMES (CO'S)  |
|---------|---------------------|---|
| CO313,1 | REMEMBERING         | KNOW various tools of psychometry designed to measure traits of individuals       |
| CO313.2 | UNDERSTANDING       | UNDERSTAND & Conduct the group simulated exercises for organizational purpose     |
| CO313.3 | APPLYING            | IDENTIFY AND ADMINISTER psychometric tools to respondents                         |
| CO313.4 | ANALYSING           | INTERPRET results and counsel the respondent based on the results                 |
| CO313.5 | CREATING            | CREATE Psychometric Tests for the specific traits as required by the organization |

| Semester III |            | 314 HRM : HR Perspectives in Mergers & Acquisitions      |
|--------------|------------|--|
| 2 Credits    | LTP: 0:3:1 | Subject Elective (SE) Course - Human Resource Management |

| CO#        | COGNITIVE<br>ABILITIES | COURSE OBJECTIVES (CO'S)   |
|------------|------------------------|--|
| CO314HRM.1 | REMEMBERING            | LIST conceptual framework of Mergers & Acquisitions and organization integration             |
| CO314HRM.2 | UNDERSTANDING          | UNDERSTAND HR's role and due diligence process in Mergers & Acquisitions                     |
| CO314HRM.3 | APPLYING               | MANAGE/ SOLVE HR issues arising out during Mergers & Acquisitions                            |
| CO314HRM.4 | ANALYSING              | ORGANIZE HR due diligence before M & A   |
| CO314HRM.5 | EVALUATING             | SUPPORT process of change management in M & A  |
| CO314HRM.6 | CREATING               | FORMULATE HR processes for restructuring compensation and benefits in Mergers & Acquisitions |

| Semester III |            | 315HRM : International HR                                |
|--------------|------------|--|
| 2 Credits    | LTP: 0:3:1 | Subject Elective (SE) Course - Human Resource Management |

Course Outcomes: On successful completion of the course the learner will be able to:

| CO#        | COGNITIVE<br>ABILITIES | COURSE OBJECTIVES (CO'S)  |
|------------|------------------------|---|
| CO315HRM.1 | REMEMBERING            | IDENTIFY key perspectives of global workforce management  |
| CO315HRM.2 | UNDERSTANDING          | UNDERSTAND cultural aspects of International HRM  |
| CO315HRM.3 | APPLYING               | PREPARE HR planning for long term global staffing   |
| CO315HRM.4 | ANALYSING              | ILLUSTRATE steps involved in global selection of human resources  |
| CO315HRM.5 | EVALUATING             | FORMULATE Training and development policy for expatriate employees of an organization   |
| CO315HRM.6 | CREATING               | ANALYZE / COMPARE important points that needs to be included while drafting global workforce performance & development management system of an organization |

| Sem- III 316 HRM: Mentoring and Coaching |            | 316 HRM: Mentoring and Coaching                        |     |
|--|------------|--|-----|
| 2 Credits                                | LTP: 0:3:1 | Subject Elective (SE) Course-Human Resource Management | -01 |

Course Outcomes: At the end of this course the learner shall be able to -

| CO#        | COGNITIVE ABILITIES | COURSE OUTCOMES  |
|------------|---------------------|--|
| CO316HRM.1 | Remembering         | ENUMERATE various concepts of Mentoring and Coaching.          |
| CO316HRM.2 | Understanding       | UNDERSTAND techniques of Mentoring and Coaching                |
| CO316HRM.3 | Applying            | APPLY models of Mentoring and Coaching to real world scenarios |
| CO316HRM.4 | Analyzing           | ANALYSE issues in Mentoring and Coaching                       |

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| CO316HRM.5 | Evaluating & Creating | DEVELOP skills needed to become Mentor, Coach |
|------------|-----------------------|---|
|            |                       |   |

| Semester III |            | 317 HRM: Compensation and Reward Management              |
|--------------|------------|--|
| 2 Credits    | LTP: 0:3:1 | Subject Elective (SE) Course - Human Resource Management |

| CO#                  | COGNITIVE<br>ABILITIES | COURSE OBJECTIVES (CO'S)   |
|----------------------|------------------------|--|
| CO317HRM.1           | REMEMBERING            | DESCRIBE concept of compensation and cost  |
| CO317HRM.2           | UNDERSTANDING          | UNDERSTAND compensation and reward management process  |
| CO317HRM.3 APPLYING  |                        | COMPARE issues related to compensation and survey of wages & salary administration in various industries |
| CO317HRM.4 ANALYSING |                        | EXPERIMEMT to calculate various types of monetary and profit sharing incentives                          |
| CO317HRM.5           | EVALUATING             | CALCULATE income tax as per the current slabs for the employees under different salary brackets          |
| CO317HRM.6           | CREATING               | FORMULATE salary structure incorporating tax saving components.  |

| Semester  |             | 318 HRM : Performance Management System          |  |
|-----------|-------------|--|--|
| 2 Credits | LTP: 2: 0:0 | Subject Elective (SE)- Human Resource Management |  |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#            | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |  |
|----------------|------------------------|---|--|
| CO318<br>HRM.1 | REMEMBERING            | DESCRIBE key components and applicability of theories of Performance<br>Management System     |  |
| CO318<br>HRM.2 | UNDERSTANDING          | DEMONSTRATE the communication skills required when managing achievement and underachievement. |  |
| CO318<br>HRM.3 | APPLYING               | IDENTIFY factors affecting Performance Measurement  |  |
| CO318<br>HRM.4 | ANALYSING              | ANAI YZE various tools for performance assessment   |  |
| CO318<br>HRM.5 | EVALUATING             | COMPARE various organizational performance management systems and best practices.             |  |
| CO318<br>HRM.6 | CREATING               | DESIGN a performance management process for an organization.                                  |  |

| Semester IV |            | 319 HRM -: Change Management & new technologies in HRM   |
|-------------|------------|--|
| 2 Credits   | LTP: 1:1:1 | Subject Elective (SE) Course - Human Resource Management |

Course Outcomes: On successful completion of the course the learner will be able to:

CO# COGNITIVE ABILITIES COURSE OUTCOMES (CO'S)

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| 319HRM.1 | REMEMBERING               | DEFINE Change Management and its significance                               |
|----------|---------------------------|---|
| 319HRM.2 | UNDERSTANDING             | UNDERSTANDING change management model and practices                         |
| 319HRM.3 | APPLYING                  | APPLY Change Management in context to digital transformation                |
| 319HRM.4 | ANALYSING &<br>EVALUATING | EXAMINE and DETERMINE various concepts in human resource information system |
| 319HRM.5 | CREATING                  | IMPLEMENT change management in the organization.                            |

Subject Core (SC) Courses - Semester IV Specialization: Human Resource Management

| Semester IV |            | 403 HRM - Organizational Diagnosis & Development |
|-------------|------------|--|
| Credits: 3  | LTP: 2:1:1 | Subject Core – Human Resource Management         |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#              | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|------------------|------------------------|--|
| CO404.1          | REMEMBERING            | DESCRIBE the major theories, concepts, terms, models tools and frameworks in the field of Organizational Diagnosis & Development.          |
| CO404.2          | UNDERSTANDING          | UNDERSTAND concept of OD and 'intervention'.   |
| CO404.3 APPLYING |                        | MAKE USE of the Theories. Models. Principles and Frameworks of Organizational Diagnosis & Development in specific organizational settings. |
| CO404.4          | ANALYSING              | ANALYZE the external and internal environment with right tool of diagnosis and review the role of consultant in OD.                        |
| CO404.5          | EVALUATING             | IDENTIFY AND MAP an intervention to organisational need  |
| CO404.6          | CREATING               | DESIGN the role of the consultant for an organisational issue  |

| Semester – IV |            | 404 HRM: Current Trends & Cases in Human Resource Management |
|---------------|------------|--|
| 3 Credits     | LTP: 2:1:1 | Subject Core (SC) Course -Human Resource Management          |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#        | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|------------|------------------------|---|
| CO404HRM.1 | REMEMBERING            | DESCRIBE the conceptual framework of Digital Disruptions and its impact on the current HR Trends. |
| CO404HRM.2 | UNDERSTANDING          | SUMMARIZE the impact of Current HR trends on HR Functions   |
| CO404HRM.3 | APPLYING               | ILLUSTRATE value creation & competitive advantage of Technology on current HR Trends              |

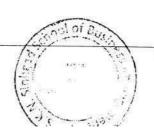
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| CO404HRM.4 | ANALYSING  | EXAMINE the changing role of HR Priorities                                     |
|------------|------------|--|
| CO404HRM.5 | EVALUATING | ELABORATE upon the various types of current HR Trends                          |
| CO404HRM.6 | CREATING   | APPLY the existing Tech tools to real time HRM Challenges and offer Solutions. |

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#### SPPU - MBA Revised Curriculum 2022 - NEP - CBCGS & OBE Pattern

Subject Elective (SE) Courses - Semester IV Specialization: Human Resource Management

| Semester IV    |                     | 409 HRM         | : Labour Legislation  |
|----------------|---------------------|-----------------|---|
| 2 Credits      | LTP: 0:3:1          | Subject E       | ective (SE) Course – Human Resource Management                                  |
| Course Outcome | es: On successful c | ompletion of th | e course the learner will be able to  |
| CO#            | Cognitive Abilities |                 | Course Outcomes   |
| CO1            | REMEMBERING         |                 | AWARENESS about foundation of labor legislation.                                |
| CO2            | UNDERSTANDING       |                 | UNDERSTAND the legislation related to various labor and social laws.            |
| CO3            | APPLYING            |                 | APPLY formulas of specific laws and calculate.                                  |
| CO4            | ANALYSING           |                 | STUDY labor legislation and effective implementation of them througe case laws. |
| CO5            | EVALUATING          |                 | REVIEW AND UNDERSTAND different labor legislations and its amendments.          |

| Semester IV |            | 410HRM : Designing HR Policies                           |
|-------------|------------|--|
| 2 Credits   | LTP: 2:1:1 | Subject Elective (SE) Course - Human Resource Management |

Course Outcomes: On successful completion of the course the learner will be able to:

| CO#         | COGNITIVE<br>ABILITIES | COURSE OBJECTIVES (CO'S)  |
|-------------|------------------------|---|
| CO.410HRM.1 | REMEMBERING            | IDENTIFY important points to be incorporated in HR Manual                   |
| CO.410HRM.2 | UNDERSTANDING          | UNDERSTAND policy requirement for Recruitment & Selection process           |
| CO.410HRM.3 | APPLYING               | PREPARE policies on employee benefits for an organization of your choice    |
| CO.410HRM.4 | ANALYSING              | ILLUSTRATE steps involved in better employee relations & grievance handling |
| CO.410HRM.5 | CREATING               | CONSTRUCT various HR policies for an organization of your choice            |

| Semester IV |            | 411: Labour Economics and Costing          |
|-------------|------------|--|
| 2 Credits   | LTP: 0:3:1 | Subject Elective Human Resource Management |

Course Outcome: On successful completion of the course, the learner will be and to

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| CO#     | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|---------|------------------------|--|
| CO411.1 | REMEMBERING            | IDENTIFY the basic concepts of Labour Economics, Wage Determination, Labour Productivity and Costing.                                  |
| €0411.2 | UNDERSTANDING          | UNDERSTANDING the Labour Markers in India with reference to demand and supply of Labour and Social Security Problems associated to it. |
| CO411.3 | APPICATION             | DETERMINATION of various Wage and Non-Wage Factors applicable in various sectors of businesses.  |
| CO411.4 | ANALYSIS               | IMPLEMENTATION of various theories of wage determination   |

in various business sectors.

HR functions.

EVALUATION of Labour Cost Benefit Analysis of important

APPLICATION of social security of labours in various sectors.

| Semester IV |            | 412HRM: Best Practices In HRM                            |
|-------------|------------|--|
| 2 Credits   | LTP: 1:1:1 | Subject Elective (SE) Course - Human Resource Management |

Course Outcomes: On successful completion of the course the learner will be able to:

| CO#         | COGNITIVE<br>ABILITIES    | COURSE OBJECTIVES (CO'S)   |
|-------------|---------------------------|--|
| CO.412HRM.1 | REMEMBERING               | DEFINE dynamic approach towards Human Resource activities and practices.                         |
| CO.412HRM.2 | UNDERSTANDING             | EXPLAIN theoretical framework for best practices.  |
| CO.412HRM.3 | APPLYING                  | IDENTIFY & CLASSIFY the practices according to the industry and sub sectors of the industry.     |
| CO.412HRM.4 | ANALYSING &<br>EVALUATING | COMPARE and DETERMINE various skill sets required at Human Resource Section.                     |
| CO.412HRM.5 | CREATING                  | PLAN a survey of various industry and DEVELOP a trend analysis of Human Resource Best Practices. |

| Semester IV |                        | 413: Employee Engagement and Ownership                |
|-------------|------------------------|---|
| 2 Credits   | LTP: 1:1:              | 1 Subject Elective – Human Resource Management        |
| Course Ou   | tcome: On successful   | completion of the course, the learner will be able to |
| CO#         | COGNITIVE<br>ABILITIES | COURSE OUTCOMES                                       |

CO411.5

CO411.6

**EVALUATION** 

CREATION

| CO413.1 | REMEMBERING   | IDENTIFY the basic concepts of Employee Engagement and Employee Ownership.   |
|---------|---------------|--|
| CO413.2 | UNDERSTANDING | UNDERSTANDING the various factors, models and metrics involved in Employee engagement.   |
| CO413.3 | APPICATION    | DETERMINATION of various Employee Engagement Activities and types of Employee Ownership practiced in all scales of companies at various sectors. |
| CO413.4 | ANALYSIS      | IMPLEMENTATION of Engagement strategies and BUILDING Engagement Culture in companies.  |
| CO413.5 | EVALUATION    | EVALUATION of Employee engagement and Employee Ownership and its impact on the performance of businesses   |
| CO413.6 | CREATION      | APPLICATION of Employee engagement practices and Employee Ownership at various sectors of industry.  |

| Semester IV |            | 414HRM : Leadership and Succession Planning              |
|-------------|------------|--|
| 2 Credits   | LTP: 1:1:1 | Subject Elective (SE) Course - Human Resource Management |

| CO#         | COGNITIVE<br>ABILITIES    | COURSE OUTCOMES (CO'S)  |
|-------------|---------------------------|---|
| CO.414HRM.1 | REMEMBERING               | IDENTIFY the basic concepts of leadership and succession planning.          |
| CO.414HRM.2 | UNDERSTANDING             | UNDERSTANDING the modern theories and styles of leadership.                 |
| CO.414HRM.3 | APPLYING                  | IMPLEMENTING the appropriate succession plan through leadership development |
| CO.414HRM.4 | ANALYSING &<br>EVALUATING | ANALYSING and EVALUATING the existing human capital.                        |
| CO.414HRM.5 | CREATING                  | BUILDING appropriate Succession Plan required in an organization.           |

| Sem- III  |            | HRM: e-HRM   |
|-----------|------------|--|
| 2 Credits | LTP: 0:3:1 | Subject Elective (SE) Course-Human Resource Management |

Course Outcomes: At the end of this course the learner shall be able to -

| CO#        | COGNITIVE ABILITIES | COURSE OUTCOMES   |
|------------|---------------------|---|
| CO316HRM.1 | Remembering         | ENUMERATE fundamental concept of HRIS   |
| CO316HRM.2 | Understanding       | UNDERSTAND various technology driven features that can be adapted for HRM functions |
| CO316HRM.3 | Applying            | DETERMINE impact of rechild by on HRM functions.                                    |

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|-------------------|-------------------------------|--|
| CO316HRM.4        | Analyzing                     | ANALYSE issues regarding technology in HRM functions.            |
| CO316HRM.5        | Evaluating & Creating         | DEVELOP competencies needed to adapt technology in HRM functions |

# Subject Core (SC) Courses - Semester III Specialization: Operations & Supply Chain Management

| Semester III |            | 304 OSCM- Services Operations Management – II                   |
|--------------|------------|---|
| 3 Credits    | LTP: 2:1:1 | Subject Core (SC) Course - Operations & Supply Chain Management |

Course Outcomes: On successful completion of the course, the learner will be able to

| CO#          | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|--------------|------------------------|---|
| CO304OSCM .1 | REMEMBERING            | DEFINE the key concepts in Services Operations Management.  |
| CO304OSCM .2 | UNDERSTANDING          | DIFFERENRTIATE between various service strategies, service quality dimensions, and customer relationships based on life time value.     |
| CO304OSCM .3 | APPLYING               | IDENTIFY the sources of value in a service supply relationship & three factors that drive profitability for a professional service firm |
| CO304OSCM .4 | ANALYSING              | CATEGORIZE a service firm according to its stage of competitiveness.  |
| CO304OSCM .5 | EVALUATING             | MODIFY the Service strategies of an organization for achieving the strategic service vision.  |
| CO304OSCM .6 | CREATING               | SOLVE the relevant numerical in the scope of the subject.   |

| Semester III |            | 305 OSCM - Logistics Management                                 |
|--------------|------------|---|
| 3 Credits    | LTP: 2:1:1 | Subject Core (SC) Course - Operations & Supply Chain Management |

Course Outcomes: On successful completion of the course, the learner will be able to

| CO#         | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|-------------|------------------------|---|
| CO305OSCM.1 | REMEMBERING            | DEFINE basic terms and concepts related to Logistics management.  |
| CO305OSCM.2 | UNDERSTANDING          | EXPLAIN the infrastructure of logistics, its linkage with various types of communication modes.   |
| CO305OSCM.3 | APPLYING               | DESCRIBE the various dimensions of logistics management and transport, their inter-linkages with different types of freights.   |
| CO305OSCM.4 | ANALYSING              | CALCULATE logistic costs and various classification methods of reducing the cost. Involving the information technology and its impacts.   |
| CO305OSCM.5 | EVALUATING             | OUTLINE a typical logistic framework and services. ILLUSTRATE the linkag s with its dynamic storage system / Customer Issues, Logistic and Business Issues in a real world context. |
| CO305OSCM.6 | CREATING               | DISCUSS modern real world logistical systems using the various concepts in the syllabus.  |

Subject Elective (SE) Courses - Semester III

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Specialization: Operations & Supply Chain Management

| Semester III |            | 312 OSCM- Manufacturing Resource Planning                           |
|--------------|------------|---|
| 2 Credits    | LTP: 1:1:1 | Subject Elective (SE) Course - Operations & Supply Chain Management |

Course Outcomes: On successful completion of the course, the learner will be able to

| CO#         | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|-------------|------------------------|---|
| CO312OSCM.1 | REMEMBERING            | DEFINE basic terms and concepts related to MRP II.  |
| CO312OSCM.2 | UNDERSTANDING          | DESCRIBE the integrated planning structure and functions incorporated within MRP.                       |
| CO312OSCM.3 | APPLYING               | ILLUSRATE the importance of MRP as a top-management planning tool                                       |
| CO312OSCM.4 | ANALYSING              | IDENTIFY the vertical and horizontal cross-functional integration within the MRP II planning hierarchy. |
| CO312OSCM.5 | EVALUATING             | EXPLAIN how what-if simulation, modeling, and analysis are used to produce feasible plans.              |
| CO312OSCM.6 | CREATING               | DISCUSS how MRP supports the company's cost, quality, and delivery operating objectives.                |

| Semester III |            | 313 OSCM- Sustainable Supply Chains                                 |
|--------------|------------|---|
| 2 Credits    | LTP: 2:0:0 | Subject Elective (SE) Course - Operations & Supply Chain Management |

Course Outcomes: On successful completion of the course, the learner will be able to

| CO#         | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|-------------|------------------------|--|
| CO313OSCM.1 | REMEMBERING            | FNUMFRATE the key concepts of Sustainable Supply Chains and Sustainable Supply Chain Management.   |
| CO313OSCM.2 | UNDERSTANDING          | DESCRIBE and DISCUSS the role and importance of sustainability and sustainable development in different types of supply chains.              |
| CO313OSCM.3 | APPLYING               | IDENTIFY and USE relevant established and emerging principles, frameworks and theories in sustainable logistics and supply chain management. |
| CO313OSCM.4 | ANALYSING              | INTEGRATE fundamental strategies, tools and techniques to analyze and design environmentally sustainable supply chain systems.               |
| CO313OSCM.5 | EVALUATING             | DETERMINE the unsustainable impact of logistics activities, both individual, and in the wider context of the supply chain.                   |
| CO313OSCM.6 | CREATING               | COMPILE the managerial challenges, and FORMULATE a structured solution to these, with clear implications for relevant stakeholders.          |

Semester III

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314 OSCM- Business Excellence

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|----------------|---------------------------|---|
| 2 Credits      | LTP: 2:0:0                | Subject Elective (SE) Course - Operations & Supply Chain Management |

| CO#         | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|-------------|------------------------|--|
| CO314OSCM.1 | REMEMBERING            | REPRODUCE the essential tenets of Business Excellence in organizations with special emphasis on Operations Excellence  |
| CO314OSCM.2 | UNDERSTANDING          | EXPLAIN the basic principles of various models of Business Excellence.   |
| CO314OSCM.3 | APPLYING               | MAKE USE OF the concepts, tools and techniques of Business Excellence in the various areas of Operations, Supply Chain and Services  |
| CO314OSCM.4 | ANALYSING              | ILLUSTRATE the various facets of development, implementation and assessment of business excellence   |
| CO314OSCM.5 | EVALUATING             | FORMULATE a managerial perspective and DEVELOP an informed decisionmarking ability for driving Business Excellence in the various areas of Operations, Supply Chain and Services |
| CO314OSCM.6 | CREATING               | DISCUSS what makes some organizations best-in-class organizations.   |

| Semester III |            | 315 OSCM- Toyota Production System                                  |
|--------------|------------|---|
| 2 Credits    | LTP: 2:0:0 | Subject Elective (SE) Course - Operations & Supply Chain Management |

Course Outcomes: On successful completion of the course, the learner will be able to

| CO#         | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|-------------|------------------------|---|
| CO315OSCM.1 | REMEMBERING            | DESCRIBE 14 principles of the Toyota Way.   |
| CO315OSCM.2 | UNDERSTANDING          | RELATE the TPS with other business situations.  |
| CO315OSCM.3 | APPLYING               | IMPLEMENT TPS principles to a real-life situation.  |
| CO315OSCM.4 | ANALYSING              | EXAMINE the application of TPS principles in a service or manufacturing unit/ organization. |
| CO315OSCM.5 | EVALUATING             | DESIGN a process for executing Improvement Initiatives at workplace.                        |
| CO315OSCM.6 | CREATING               | BUILD an organization culture to fos er continuous improvement.                             |

| Semester III |            | 316OSCM- Operations & Service Strategy                              |
|--------------|------------|---|
| 2 Credits    | LTP: 2:0:0 | Subject Elective (SE) Course - Operations & Supply Chain Management |

Course Outcomes: On successful completion of the course, the learner will be able to

| CO#         | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|-------------|------------------------|--|
| CO316OSCM.1 | REMEMBERING            | ENUMERATE the key components of operations strategy.   |
| CO316OSCM.2 | UNDERSTANDING          | EXPLAIN the linkages between operations strategy and competitive advantage as the basis of competitive position through superior product development, cost, quality, features. |

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| CO316OSCM.3 | APPLYING   | ILLUSTRATE the broader context of business strategy & fit between manufacturing and operations capabilities and the business strategy  |
|-------------|------------|--|
| CO316OSCM.4 | ANALYSING  | EXAMINE the concepts of competitive leverage using manufacturing and operations, the fit of the various elements of manufacturing and operations, the impact of the competitive environment, and the structure of the value chain. |
| CO316OSCM.5 | EVALUATING | DESIGN the operations and service strategy.  |
| CO316OSCM.6 | CREATING   | FORMULATE an operations strategy (long-term plan) and link witi.   |

| Semester III |            | 317 OSCM- Six Sigma for Operations                                  |
|--------------|------------|---|
| 2 Credits    | LTP: 2:0:0 | Subject Elective (SE) Course - Operations & Supply Chain Management |

| CO#         | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|-------------|------------------------|---|
| CO317OSCM.1 | REMEMBERING            | DESCRIBE the Key Concepts and Definitions associated with Quality<br>Management. Six Sigma and Process of Six Sigma                           |
| CO317OSCM.2 | UNDERSTANDING          | SUMMARIZE the six-sigma philosophy along with understanding of 7 QC Tools.  |
| CO317OSCM.3 | APPLYING               | PREDICT the change due to Six Sigma Implementation and Application of Six Sigma tools in new settings   |
| CO317OSCM.4 | ANALYSING              | APPRECIATE use of Six Sigma for services performance improvement and strengthening the Organizational Structures                              |
| CO317OSCM.5 | EVALUATING             | DECIDE control chart to use for given set of data and ROSS (Return on Six Sigma)  |
| CO317OSCM.6 | CREATING               | CREATING a Case for Business Models in Different Industries/Proposing a Strategy by Studying the cases of Successful Six Sigma Implementation |

# Subject Core (SC) Courses - Semester IV Specialization: Operations & Supply Chain Management

| Semester IV |            | 403 OSCM- E Supply Chains and Logistics                         |
|-------------|------------|---|
| 3 Credits   | LTP: 2:1:1 | Subject Core (SC) Course – Operations & Supply Chain Management |

Course Outcomes: On successful completion of the course, the learner will be able to

| CO#          | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|--------------|------------------------|---|
| CO403OSCM .1 | REMEMBERING            | DESCRIBE the structure of modern days Logistics.  |
| CO403OSCM .2 | UNDERSTANDING          | EXPLAIN the key concepts of Supply Chain Management and the – driving forces in contemporary Supply Chain Management.                 |
| CO403OSCM .3 | APPLYING               | IDENTIFY the various flows in real world supply chains and Logistics. IDSCRIBE the importance of documentations.                      |
| CO403OSCM .4 | ANALYSING              | COMPARE and CONTRAST push and pull strategies in Supply Chain Management. ANALYSE the impact of tracking system linkage in Logistics. |

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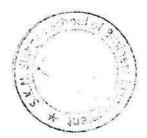
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| SPPU - MBA Revised | Curriculum 2022 - NEP | - CBCGS & OBE Pattern                                 |
|--------------------|-----------------------|---|
| CO403OSCM .5       | EVALUATING            | EXPLAIN the key Operational Aspects of E Procurement. |
| CO403OSCM .6       | CREATING              | DEVELOP a framework for e-logistics                   |

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| Semester IV |            | 404 OSCM- Industry 4.0  |
|-------------|------------|---|
| 3 Credits   | LTP: 2:1:1 | Subject Core (SC) Course - Operations & Supply Chain Management |

| CO#          | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|--------------|------------------------|--|
| CO404OSCM .1 | REML BERING            | DEFINE industrial revolutions and its different aspects.   |
| CO404OSCM .2 | UNDERSTANDING          | EXPLAIN the role of technology pillars of Industry 4.0.  |
| CO404OSCM .3 | APPLYING               | DEMONSTRATE the use of data in effective decision making.  |
| CO404OSCM .4 | ANALYSING              | ILLUSTRATE the need of cyber physical system for sustainable competitive advantage.                                |
| CO404OSCM .5 | EVALUATING             | EXPLAIN the challenges faced by various industries in full fledge implementation of Industry 4.0                   |
| CO404OSCM .6 | CREATING               | DEVELOP a framework for any organization using base of Smart<br>Industry Readiness Index Proposed by Singapore EDB |

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### Subject Elective (SE) Courses - Semester III Specialization: Operations & Supply Chain Management

| Semester IV |            | 409 OSCM- Enterprise Resource Planning                              |
|-------------|------------|---|
| 2 Credits   | LTP: 2:1:1 | Subject Elective (SE) Course - Operations & Supply Chain Management |

Course Outcomes: On successful completion of the course, the learner will be able to

| CO#             | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|-----------------|------------------------|--|
| CO409OSCM.1     | REMEMBERING            | DESCRIBE the key concepts of ERP systems for manufacturing or service organizations.                               |
| CO409<br>OSCM.2 | UNDERSTANDING          | EXPLAIN the scope of common ERP Systems modules.   |
| CO409<br>OSCM.3 | APPLYING               | DEVELOP basic understanding of how ERP enriches the business organizations in achieving a multidimensional growth. |
| CO409<br>OSCM.4 | ANALYSING              | EXAMINE the challenges associated with implementing enterprise systems and their impacts on organizations.         |
| CO409<br>OSCM.5 | EVALUATING             | JUSTIFY selection of an appropriate ERP transition strategy.   |
| CO409<br>OSCM.6 | CREATING               | FORMULATE best selection and implementation strategy in a real setting.  |

| Semester IV |            | 410 OSCM- World Class Manufacturing                                 |
|-------------|------------|---|
| 2 Credits   | LTP: 2:1:1 | Subject Elective (SE) Course - Operations & Supply Chain Management |

Course Outcomes: On successful completion of the course, the learner will be able to

| CO#         | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|-------------|------------------------|--|
| CO410OSCM.1 | REMEMBERING            | DEFINE the basic terms associated with Manufacturing Excellence and World Class Manufacturing  |
| CO410OSCM.2 | UNDERSTANDING          | SUMMARIZE the features of various frameworks used for World Class Manufacturing  |
| CO410OSCM.3 | APPLYING               | IDENTIFY the challenges to manufacturing industry in the information age   |
| CO410OSCM.4 | ANALYSING              | ANALYZE the usage of Information management tools, Material processing and handling tools.   |
| CO410OSCM.5 | EVALUATING             | EVALUATE the country's preparedness for World Class<br>Manufacturing   |
| CO410OSCM.6 | CREATING               | ESTIMATE the performance of manufacturing firms with the measurement system to determine the readiness for World Class Manufacturing |

| Semester IV |            | 411 OSCM- Supply Chain Strategy                                     |
|-------------|------------|---|
| 2 Credits   | LTP: 2:1:1 | Subject Elective (SE) Course – Operations & Supply Chain Management |

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Course Outcomes: On successful completion of the course, the learner will be able to

| CO#             | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|-----------------|------------------------|--|
| CO411OSCM.1     | REMEMBERING            | DEFINE basic terms and concepts related to Strategy, Supply Chain  |
| CO411OSCM.2     | UNDERSTANDING          | EXPLAIN the SC Components and Processes  |
| CO411OSCM.3     | APPLYING               | ILLUSTRATE the importance of SC strategies on competitive advantage.   |
| CO411OSCM.4     | ANALYSING              | OUTLINE a typical Supply Chain Model for a product / service and ILLUSTRATE the linkages of strategies with real time issues using Information Technology. |
| CO411OSCM.5     | EVALUATING             | EVALUATE and EXPLAIN impact of strategic decisions on SC   |
| CO411<br>OSCM.6 | CREATING               | FORMULATE and DISCUSS a model for SCM strategies   |

| Semester IV |            | 412 OSCM- Financial Perspectives in Operations Management           |
|-------------|------------|---|
| 2 Credits   | LTP: 2:1:1 | Subject Elective (SE) Course - Operations & Supply Chain Management |

Course Outcomes: On successful completion of the course, the learner will be able to

| CO#         | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|-------------|------------------------|---|
| CO412OSCM.1 | REMEMBERING            | REMEMBER basic concepts used in cost management. Budgeting and activity-based costing   |
| CO412OSCM.2 | UNDERSTANDING          | UNDERSTAND the importance of cost management as key to profitability.   |
| CO412OSCM.3 | APPLYING               | CALCULATE NPV. PI. IRR. BCR. NBCR, Project cost overruns and cost control with Microsoft Excel.                                 |
| CO412OSCM.4 | ANALYSING              | Outline capital budgeting techniques used in Operations.  |
| CO412OSCM.5 | EVALUATING             | Explain the role of Financial Institutions in project financing   |
| CO412OSCM.6 | CREATING               | Solve the real time issues involved in Operations and Project Management using appropriate method in order to reduce the costs. |

| Semester IV |            | 413 OSCM- Facilities Planning                                       |
|-------------|------------|---|
| 2 Credits   | LTP: 2:1:1 | Subject Elective (SE) Course - Operations & Supply Chain Management |

Course Outcomes: On successful completion of the course, the learner will be able to

| CO#          | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|--------------|------------------------|---|
| CO413OSCM.1  | REMEMBERING            | DESCRIBE the concepts and principles of Facilities Planning.  |
| CO413OSCM.2  | UNDERSTANDING          | EXPLAIN the key considerations in Facilities Planning.  |
| CO413OSCM.3  | APPLYING               | ILLUSTRATE the use of the concepts and principles of Facilities Planning.   |
| CO413OSCM.4  | ANALYSING              | EXAMINE the practical layouts in real world in light of the theoretical concepts and principles of Facilities Planning. |
| CO413OSCM.5  | EVALUATING             | EVALUATE various approaches to Facilities Planning.   |
| CO413 OSCM.6 | CREATING               | REARRANGE existing layouts for enhanced outcomes.   |

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| Semester IV |            | 414 OSCM- Purchasing and Supplier Relationship Management           |
|-------------|------------|---|
| 2 Credits   | LTP: 2:1:1 | Subject Elective (SE) Course - Operations & Supply Chain Management |

| CO#             | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|-----------------|------------------------|---|
| CO414OSCM.1     | REMEMBERING            | DESCRIBE the Purchasing Process and its importance in organizations.  |
| CO414OSCM.2     | UNDERSTANDING          | Students will understand the impact of purchasing on competitive success and profitability of modern-day organizations. |
| CO414OSCM.3     | APPLYING               | MAKE USE OF the various Negotiation technique in the context of Purchasing process.                                     |
| CO414OSCM.4     | ANALYSING              | ILLUSTRATE how Supplier evaluation and selection is done in organizations and its relationship with corporate Strategy. |
| CO414OSCM.5     | EVALUATING             | EXPLAIN the importance of Performance Measurement & Evaluation in operations management.                                |
| CO414<br>OSCM.6 | CREATING               | BUILD A purchasing strategy for a real world situation.   |

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| Semester IV |            | 415 OSCM- Strategic Supply Chain Management                         |
|-------------|------------|---|
| 2 Credits   | LTP: 2.0.0 | Subject Elective (SE) Course - Operations & Supply Chain Management |

Course Outcomes: On successful completion of the course, the learner will be able to

| CO#             | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|-----------------|------------------------|---|
| CO415OSCM.1     | REMEMBERING            | DEFINE Key configuration components of Strategic Supply Chain Management.                               |
| CO415OSCM.2     | UNDERSTANDING          | EXPLORE Process Architecture and Toolkits of in Strategic Supply<br>Chain Management                    |
| CO415OSCM.3     | APPLYING               | ILLUSTRATE the Design Organization for Performance and Organizational Change                            |
| CO415OSCM.4     | ANALYSING              | EXAMINE the Right Collaborative Model and Drivers of collaboration of Strategic Supply Chain Management |
| CO415OSCM.5     | EVALUATING             | ILLUSTRATE Use of Metrics to Drive Business Success and Roadmap to change                               |
| CO415<br>OSCM.6 | CREATING               | DEVELOP the architecture of a supply chain.   |

| Subject Core (SC) Courses - Semester III |  |
|--|--|
| Specialization: Business Analytics       |  |

| Semester III |            | 304 BA- Advanced Statistical Methods using R  |
|--------------|------------|---|
| 3 Credits    | LTP: 2:1:1 | Subject Core (SC) Course – Business Analytics |

Course Outcomes: On successful completion of the course, the learner will be able to

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| CON        | 000000000000000000000000000000000000000 |  |
|------------|---|--|
| CO#        | ABILITIES                               | COURSE OUTCOMES  |
| CO304BA .1 | REMEMBERING                             | RECALL all basic statistical concepts and associated values, formulae.   |
| CO304BA .2 | UNDERSTANDING                           | EXPLAIN the statistical tools and DESCRIBE their applications in multiple business domains and scenarios   |
| CO304BA .3 | APPLYING                                | APPLY time series analysis in prediction of various trends.  |
| CO304BA .4 | ANALYSING                               | DISCRIMINATE between various types of probability and probability distributions.   |
| CO304BA .5 | EVALUATING                              | FORMULATE and TEST nypothesis using tools of R.  |
| CO304BA .6 | CREATING                                | COMPILE various tools and functions of R programming language and use them in live analytical projects in multiple business domains and scenarios. |

| Semester III |            | 305 BA - Machine Learning & Cognitive intelligence using Python |
|--------------|------------|---|
| 3 Credits    | LTP: 2:1:1 | Subject Core (SC) Course – Business Analytic                    |

| CO#       | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|-----------|------------------------|--|
| CO305BA.1 | REMEMBERING            | DEFINE the key terms in Python. Machine Learning and Cognitive Intelligence  |
| CO305BA.2 | UNDERSTANDING          | EXPLAIN the applications of Machine Learning in multiple business domains and scenarios  |
| CO305BA.3 | APPLYING               | DEVELOP a thought process to think like data scientist/business Analyst  |
| CO305BA.4 | ANALYSING              | ANALYSE data using supervised and unsupervised Learning Techniques   |
| CO305BA.5 | EVALUATING             | SELECT the right functions, arrays of Python for Machine Learning algorithms.  |
| CO305BA.6 | CREATING               | COMBINE various tools and functions of Python language in developing Machine Learning algorithms and use them in live analytical projects in multiple business domain and scenarios. |

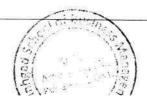
# Subject Elective (SE) Courses - Semester III Specialization: Business Analytics

| Semester III |            | 312 BA- Social Media, Web & Text Analytics        |
|--------------|------------|---|
| 2 Credits    | LTP: 1:1:1 | Subject Elective (SE) Course – Business Analytics |

Course Outcomes: On successful completion of the course, the learner will be able to

| CO#       | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|-----------|------------------------|---|
| CO312BA.1 | REMEMBERING            | DEFINE the key terms in Social Media Analytics, Web Analytics and Text<br>Analytics |

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| CO312BA.2 | UNDERSTANDING | EXPLAIN the applications of Social Media Analytics. Web Analytics and Text Analytics in multiple business domains and scenarios |
|-----------|---------------|---|
| CO312BA.3 | APPLYING      | DEVELOP a thought process to harness the power of social media analytics to improve website or business                         |
| CO312BA.4 | ANALYSING     | ANALYSE Social Media Analytics and Web Analytics Tools  |
| CO312BA.5 | EVALUATING    | SELECT the right metrics for Social Media Analytics and Web Analytics   |
| CO312BA.6 | CREATING      | COMBINE various tools and metrics in building high impact dashboard in multiple business domains and scenarios                  |

| Semester III |            | 313 BA- Industrial Internet of Things             |
|--------------|------------|---|
| 2 Credits    | LTP: 2:0:0 | Subject Elective (SE) Course – Business Analytics |

| CO#       | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|-----------|------------------------|---|
| CO313BA.1 | REMEMBERING            | ENUMERATE the key concepts of industry 4.0, data science in manufacturing, operations analytics and HOT |
| CO313BA.2 | UNDERSTANDING          | DISCUSS the value added by analytics in the operations function.  |
| CO313BA.3 | APPLYING               | DEMONSTRATE the practical applications of data analytics and data science in manufacturing operations.  |
| CO313BA.4 | ANALYSING              | EXAMINE the Industrial Internet of ings (IIoT) and the role of Big Data Analytics.                      |
| CO313BA.5 | EVALUATING             | EXPLAIN the applications of analytics in operations.  |
| CO313BA.6 | CREATING               | COMPILE the issues pertaining to the adoption of technologies that will shape industry                  |

| Semester III |            | 314BA: Supply Chain Analytics                     |
|--------------|------------|---|
| 2 Credits    | LTP: 2:0:0 | Subject Elective (SE) Course – Business Analytics |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#       | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|-----------|------------------------|---|
| CO314BA.1 | REMEMBERING            | DESCRIBE the importance of the basics of Supply Chain Analytics and Optimization  |
| CO314BA.2 | UNDERSTANDING          | EXPLAIN the role and applications of Descriptive, Predictive & Prescriptive Analytics in a Supply Chain   |
| CO314BA.3 | APPLYING               | ILLUSTRATE the basics of Modeling through R Language.   |
| CO314BA.4 | ANALYSING              | EXAMINE the level of uncertainty associated with the supply of products and services to targeted customer segments and justify the choice of a supply chain strategy and its fit with competitive strategy. |
| CO314BA.5 | EVALUATING             | DETERMINE the right tools for addressing various issues in Supply Chain Analytics.  |

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| SPPU - MBA R | evised Curriculum 202. | 2 – NEP - CBCGS & OBE Pattern                                |
|--------------|------------------------|--|
| CO314BA.6    | CREATING               | COMBINE the various approaches to Supply Chain Analytics for |
|              |                        | improvements in the supply chain system                      |

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| Semester III |            | 315 BA- Cognos                                    |
|--------------|------------|---|
| 2 Credits    | LTP: 2:0:0 | Subject Elective (SE) Course – Business Analytics |

| CO#       | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|-----------|------------------------|--|
| CO315BA.1 | REMEMBERING            | TELL how and when to use visualization   |
| CO315BA.2 | UNDERSTANDING          | ILUSTRATE uses of crosstabs and SQL queries  |
| CO315BA.3 | APPLYING               | BUILD stunning Dashboards with Cognos Analytics  |
| CO315BA.4 | ANALYSING              | ILLUSTRATE the full-fledged Report Authoring tool  |
| CO315BA.5 | EVALUATING             | EXPLAIN how a dashboard is different from a report, and when to use both   |
| CO315BA.6 | CREATING               | DEVELOP the advanced reporting solutions which allow users to perform complex analysis tasks and interact with information |

| Semester III |            | 316BA- Predictive Modelling using SPSS Modeler    |
|--------------|------------|---|
| 2 Credits    | LTP: 2:0:0 | Subject Elective (SE) Course - Business Analytics |

Course Outcomes: On successful completion of the course, the learner will be able to

| CO#       | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|-----------|------------------------|--|
| CO316BA.1 | REMEMBERING            | DESCRIBE what Predictive Modeling is all about and know why you would want to use it   |
| CO316BA.2 | UNDERSTANDING          | EXPLAIN the CRISP-DM methodology and the IBM SPSS Modeler Workbench  |
| CO316BA.3 | APPLYING               | Explore, Prepare, Model and Evaluate your data using IBM SPSS Modeler  |
| CO316BA.4 | ANALYSING              | ILLUSTRATE how to use modeling skills to make decisions.   |
| CO316BA.5 | EVALUATING             | FORMULATE models based on trained data, test the model with historical data, and use qualifying models on live data or other historical untested data. |
| CO316BA.6 | CREATING               | SOLVE real world problems using predictive modeling techniques on a realworld data set   |

| Semester III |            | 317 BA- E Commerce Analytics - I                  |
|--------------|------------|---|
| 2 Credits    | LTP: 2:0:0 | Subject Elective (SE) Course – Business Analytics |

Course Outcomes: On successful completion of the course, the learner will be able to

| CO#       | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|-----------|------------------------|---|
| CO317BA.1 | REMEMBERING            | DESCRIBE the key concepts in e-commerce analytics.  |
| CO317BA.2 | UNDERSTANDING          | DEMONSTRATE the use of analytics to drive profitability th oughout the organization, and across the entire customer experience and lifecycle. |
| CO317BA.3 | APPLYING               | SOLVE the unique problems in e-commerce, and transform data into better decisions and customer experiences.                                   |
| CO317BA.4 | ANALYSING              | DISCOVER high-value insights via dashboards and visualization.  |

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| CO317BA.5 | EVALUATING | DEVELOP analytical approaches to improve ecommerce marketing and advertising, understand customer behavior, increase conversion rates, strengthen loyalty, optimize merchandising and product mix, streamline transactions, optimize product mix, and accurately attribute sales. |
|-----------|------------|---|
| CO317BA.6 | CREATING   | FORMULATE the right analytics driven strategy for ecommerce businesses  |

# Subject Core (SC) Courses - Semester IV Specialization: Business Analytics

| Semester IV |            | 403 BA- Economics of Network Industries       |
|-------------|------------|---|
| 3 Credits   | LTP: 2:1:1 |   |
| o credits   | L11. Z.1.1 | Subject Cor: (SC) Course - Business Analytics |

Course Outcomes: On successful completion of the course, the learner will be able to

| CO#        | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|------------|------------------------|---|
| CO403BA .1 | REMEMBERING            | APPRECIATE the differences in the nature of information goods as opposed to traditional goods and services.   |
| CO403BA .2 | UNDERSTANDING          | DESCRIBE the characteristics of the markets for network products.   |
| CO403BA .3 | APPLYING               | ILLUSRTRATE the characteristics of the cost structure of information goods and its implications for pricing of information goods w.r.t. price discrimination, versioning of information goods, and bundling |
| CO403BA .4 | ANALYSING              | COMPARE and CONTRAST the pros and cons of keeping products compatible, and strategic aspects of the decision regarding compatibility.   |
| CO403BA .5 | EVALUATING             | EVALUATE the role of complementary products, compatibility and standards, switching costs and lock-in in network industries.  |
| CO403BA .6 | CREATING               | DISCUSS the economics of Internet advertising, and the business model of zero pricing.  |

| Semester IV |            | 404 BA- Artificial Intelligence in Business Applications |
|-------------|------------|--|
| 3 Credits   | LTP: 2:1:1 | Subject Core (SC) Course - Business Analytics            |

Course Outcomes: On successful completion of the course, the learner will be able to

| CO#        | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|------------|------------------------|---|
| CO404BA .1 | REMEMBERING            | IDENTIFY KNOWLEDGE associated and represent it by logical sequence and plan a strategy to solve given problem |
| CO404BA .2 | UNDERSTANDING          | UNDERSTAND AI's fundamental concepts and methods.   |
| CO404BA .3 | APPLYING               | APPLY various machine learning algorithms on structured data to develop machine learning models.              |
| CO404BA .4 | ANALYSING              | ACQUIRE advanced Data ANALYSIS SKILLS through algorithm and search processes.                                 |
| CO404BA .5 | EVALUATING             | SELECT logical and functional process to develop the model  |
| CO404BA .6 | CREATING               | CREATE SOLUTIONS for various business problems using AI techniques.   |

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Subject Elective (SE) Courses - Semester III Specialization: Business Analytics

| Semester IV |            | 409 BA- E Commerce Analytics - II                 |
|-------------|------------|---|
| 2 Credits   | LTP: 2:1:1 | Subject Elective (SE) Course - Business Analytics |

Course Outcomes: On successful completion of the course, the learner will be able to

| CO#        | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|------------|------------------------|---|
| CO409BA.1  | REMEMBERING            | DESCRIBE the key concepts in e-commerce analytics.  |
| CO409 BA.2 | UNDEPST ANDING         | DEMONSTRATE the use of analytics to drive profitability throughout the organization, and across the entire customer experience and lifecycle.   |
| CO409 BA.3 | APPLYING               | SOLVE the unique problems in e-commerce, and transform data into better decisions and customer experiences.   |
| CO409 BA.4 | ANALYSING              | DISCOVER high-value insights via dashboards and visualization.  |
| CO409 BA.5 | EVALUATING             | DEVELOP analytical approaches to improve ecommerce marketing and advertising, understand customer behavior, increase conversion rates, strengthen loyalty, optimize merchandising and product mix, streamline transactions, optimize product mix, and accurately attribute sales. |
| CO409 BA.6 | CREATING               | FORMULATE the right analytics driven strategy for ecommerce businesses.   |

| Semester IV |            | 410BA: Healthcare Analytics                       |
|-------------|------------|---|
| 2 Credits   | LTP: 2:0:0 | Subject Elective (SE) Course – Business Analytics |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#       | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|-----------|------------------------|--|
| CO410BA.1 | REMEMBERING            | DESCRIBE the key terms in healthcare data analytics  |
| CO410BA.2 | UNDERSTANDING          | EXPLAIN the fundamental concepts in Health Care Analytics  |
| CO410BA.3 | APPLYING               | ILLUSTRATE the use of specific tools and techniques to design effective ways of handling, retrieving, analyzing, and making use of healthcare data |
| CO410BA.4 | ANALYSING              | EXAMINE the issues associated with the applications of intelligent data acquisition, processing, and analysis of healthcare data                   |
| CO410BA.5 | EVALUATING             | EXPLAIN the perspectives of healthcare related opportunities for developing new analytical approaches.   |
| CO410BA.6 | CREATING               | ADAPT healthcare data analytics for improving the health and well-being of people.   |

| Semester IV |            | 411 BA- Watson                                    |
|-------------|------------|---|
| 2 Credits   | LTP: 2:1:1 | Subject Elective (SE) Course – Business Analytics |

Course Outcomes: On successful completion of the course, the learner will be able to

CO# COGNITIVE COURSE OUTCOMFS
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| SPPU - MBA Revi | sed Curriculum 2022 - NEP - | CBCGS & OBE Pattern   |
|-----------------|-----------------------------|---|
| CO411BA.1       | REMEMBERING                 | RECALL the key aspects of cognitive computing and Watson.   |
| CO411BA.2       | UNDERSTANDING               | DESCRIBE & DISCUSS the conceptual components and practical aspects of a cognitive system.   |
| CO411BA.3       | APPLYING                    | MAKE USE OF Watson platform and its underlying technologies for natural language processing and question answering in particular. |
| CO411BA.4       | ANALYSING                   | ILLUSTRATE the various use cases of Watson.   |
| CO411BA.5       | EVALUATING                  | EXPLAIN fundamentals of IBM Cloud and creating service instances.   |
| CO411 BA.6      | CREATING                    | BUILD a Customer Complaints Analyzer using Watson Natural Language Understanding.   |

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| Semester IV |            | 412 BA- Scala and Spark                           |
|-------------|------------|---|
| 2 Credits   | LTP: 2:0:0 | Subject Elective (SE) Course – Business Analytics |

Course Outcomes: On successful completion of the course, the learner will be able to

| CO#       | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|-----------|------------------------|--|
| CO412BA.1 | REMEMBERING            | DESCRIBE the ecosystem associated with SCALA and SPARK.                          |
| CO412BA.2 | UNDERSTANDING          | ILLUSTRATE the use of SPARK and SCALA.   |
| CO412BA.3 | APPLYING               | USE the core RDD and DataFrame APIs to perform analytics on datasets with Scala. |
| CO412BA.4 | ANALYSING              | EXAMINE how and when it differs from familiar programming models                 |
| CO412BA.5 | EVALUATING             | READ data from persistent storage and load it into Apache Spark.                 |
| CO412BA.6 | CREATING               | MANIPULATE data with Spark and Scala   |

## 1. Management (MINOR ONLY SPECIALIZATION)

| - RABM - 01 Agriculture and Indian Economy |
|--|
| Rural & Agri Business Management           |
|  |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#      | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|----------|------------------------|---|
| RABM01.1 | REMEMBERING            | DEFINE the key terms in Indian Agriculture/Land Reforms/ economic holding.  |
| RABM01.2 | UNDERSTANDING          | EXPLAIN the key terms in The place of agriculture in the national economy/ The present position of Indian Agriculture with an advanced management perspective.                      |
| RABM01.3 | APPLYING               | IDENTIFY the various issues in the Agriculture Industry in India. DEMONSTRATE their significance from the perspective of Indian farmer & Indian Economy & business decision making. |
| RABM01.4 | ANALYSING              | EXAMINE the inter-relationships between various facets of Agriculture & economy from the perspective of a farmer, Labour, firm, industry, market, competition and business cycles.  |

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| RABM01.5 | EVALUATING | DEVELOP critical thinking based on changing pattern of ownership and operational holdings in India, Farms size. Productivity/ Profitability and farm efficiency                 |
|----------|------------|---|
| RABM01.6 | CREATING   | ANTICIPATE how other firms in an industry and consumers will respond to economic decisions made by a business, and how to incorporate these responses into their own decisions. |

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| Semester IV |            | SE - RABM - 02 ICT for Agriculture Management |
|-------------|------------|---|
| 3 Credits   | LTP: 2:1:1 | Rural & Agri Business Management              |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#      | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |  |
|----------|------------------------|---|--|
| RABM02.1 | RLMEMBERING            | RECALL the basic terminologies related to ICT   |  |
| RABM02.2 | UNDERSTANDING          | UNDERSTAND the use of ICT with different aspects & various issues & challenges for ICT information services |  |
| RABM02.3 | APPLYING               | apply the GIS Applications in micro resource mapping  |  |
| RABM02.4 | ANALYSING              | ANALYZE the different tools and techniques used under ICT in Agriculture Management                         |  |
| RABM02.5 | EVALUATING             | EVALUATE the common ICT platforms for information services  |  |
| RABM02.6 | CREATING               | CHOOSE the right ICT as per the requirement of agriculture activity   |  |

| Semester III |            | SE – RABM – 03 Rural Credit and Finance |
|--------------|------------|---|
| 2 Credits    | LTP: 1:1:1 | Rural & Agri Business Management        |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#      | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |  |  |
|----------|------------------------|--|--|--|
| RABM03.1 | REMEMBERING            | RECALL the Role of Credit in Agriculture & Role of Agriculture in Economic Development                                       |  |  |
| RABM03.2 | UNDERSTANDING          | UNDERSTAND the concept and special features of co-operative banking,<br>Structure of the co-operative credit system in India |  |  |
| RABM03.3 | APPLYING               | Apply the theories of Agricultural finance with concept of credit  |  |  |
| RABM03.4 | ANALYSING              | ANALYZE Players and Approaches in Microfinance & Rural Finance.  |  |  |
| RABM03.5 | EVALUATING             | EXPLAIN the triangle of microfinance and the role of BDS in rural finance.   |  |  |
| RABM03.6 | CREATING               | Develop a plan to create awareness about different rural finance schemes   |  |  |

| Semester IV |           | SC - RABM - 04 Rural Marketing - I |
|-------------|-----------|------------------------------------|
| 2 Credits   | LTP:1:1:1 | Rural & Agri Business Management   |

Course Outcomes: On successful completion of the course the learner will be able to

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| CO#      | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |  |  |  |
|----------|------------------------|--|--|--|--|
| RABM04.1 | REMEMBERING            | RECALL and REPRODUCE the various concepts, principles, frameworks, and terms related to the function and role of marketing in Rural areas.                                 |  |  |  |
| RABM04.2 | UNDERSTANDING          | DISCUSS the Rural versus Urban Marketing concept and ILLUSTRATE the role that marketing plays in the 'tool kit' of a Rural Marketer  |  |  |  |
| RABM04.3 | APPLYING               | APPLY the models of consumer behavior the rural market   |  |  |  |
| RABM04.4 | ANALYSING              | EXAMINE and LIST different aspects of segmentation, targeting and positioning, marketing environmental forces, consumer buying behavior, in the context of rural marketing |  |  |  |
| RABM04.5 | EVALUATING             | EVALUATE the challenges of Rural marketing research with different approaches and tools  |  |  |  |
| RABM04.6 | CREATING               | CREATE a new consumer behavior model on the rural consumer with the help of cases with rural marketing experiences   |  |  |  |

| Semester IV |            | SE – RABM – 05 Agri – Entrepreneurship |
|-------------|------------|--|
| 2 Credits   | LTP: 1:1:1 | Rural & Agri Business Management       |

| CO#      | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|----------|------------------------|---|
| RABM05.1 | REMEMBERING            | DEFINE the term rural entrepreneurship and ENUMERATE factors that support women's participation in rural entrepreneurship |
| RABM05.2 | UNDERSTANDING          | UNDERSTAND the Process of entrepreneurship, aims, and barriers  |
| RABM05.3 | APPLYING               | APPLY different ICT in Rural entrepreneurship development.  |
| RABM05,4 | ANALYSING              | Analyze the importance of IT in rural India and role of entrepreneur in rural development.                                |
| RABM05.5 | EVALUATING             | EVALUATE the rural capabilities, Endowment of Skill sets and Natural resources in rural India                             |
| RABM05.6 | CREATING               | Design the business plan, factors considering rural development & Rural BPO   |

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|---------------------------------|----------|-------|------|----|-----|---------|
| Section 1997                    |          |       | -    |    | -   |         |

| Semester IV |            | SE – RABM – 06 Rural Marketing II |
|-------------|------------|-----------------------------------|
| 2 Credits   | LTP: 1:1:1 | Rural & Agri Business Management  |

| CO#      | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|----------|------------------------|--|
| RABM06.1 | REMEMBERING            | DESCRIBE the key terms associated with the Strategies of marketing.  |
| RABM06.2 | UNDERSTANDING          | COMPARE and CONTRAST various approaches to pricing for a real world marketing offering in both rural and urban markets |
| RABM06.3 | APPLYING               | DEMONSTRATE an understanding of Framework of IMC   |
| RABM06.4 | ANALYSING              | EXAMINE the various distribution Strategies of a real-world marketing offering   |
| RABM06.5 | EVALUATING             | EXPLAIN the rising organized rural retailing, malls & Government initiatives   |
| RABM06.6 | CREATING               | DESIGN the Promotion Strategy in rural marketing   |

#### Syllabus for Pharma & Health Care Management (MINOR ONLY SPECIALIZATION)

| Semester III |            | SC-PHCM- 01 Fundamental of Pharma and Healthcare Management |
|--------------|------------|---|
| 3 Credits    | LTP: 2:1:1 | Pharma and Healthcare Management                            |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#      | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|----------|------------------------|--|
| PHCM01.1 | REMEMBERING            | DESCRIBE concept of Pharma and healthcare management and FIND out the different role and responsibilities of managers. |
| PHCM01.2 | UNDERSTANDING          | UNDERSTAND the different managerial functions of managers  |
| PHCM01.3 | APPLYING               | IDENTIFY right the motivation for right stakeholder in the healthcare sector for effective delivery of service.        |
| PHCM01.4 | ANALYSING              | ANALYZE modern Pharma and Healthcare models  |
| PHCM01.5 | EVALUATING             | EXPLAIN government initiatives to provide healthcare facilities in each part of country                                |
| PHCM01.6 | CREATING               | CONSTRUCT model to provide effective service in healthcare management  |

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| Semester IV |            | SC-PHCM- 02 Pharma and Healthcare regulatory environment in |
|-------------|------------|---|
| 8           |            | India   |
| 3 Credits   | LTP: 2:1:1 | Pharma and Healthcare Management                            |

Course Outcomes: On successful completion of the course the learner will be able to

| CO# | COGNITIVE | COURSE OUTCOMES |
|-----|-----------|-----------------|
|     | ABILITIES |                 |

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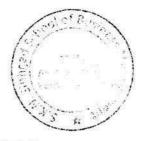
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| SPPU - MBA R | evised Curriculum 2022 – N | EP - CBCGS & OBE Pattern  |
|--------------|----------------------------|---|
| РНСМ02.1     | REMEMBERING                | IDENTIFY various environmental factors affecting on Pharma and Healthcare industry                          |
| PHCM02.2     | UNDERSTANDING              | UNDERSTAND various laws applicable to Pharma and Healthcare industry  |
| PHCM02.3     | APPLYING                   | Understand the situation and identity right legal way to solve the problem.                                 |
| PHCM02.4     | ANALYSING                  | ANALYSE steps involved in Intellectual Property Rights registrations  |
| PHCM02.5     | EVALUATING                 | CHOOSE the right type of IPR as per the content and work available to protect.                              |
| PHCM02.6     | CREATING                   | Elaborate the different laws developed by constitutions to support and protect Pharma and Healthcare sector |





Semester III SE-PHCM- 03 Strategic Planning & Healthcare Management

| 2 Credits  | LTP: 1:1:1 | Pharma and Healthcare Management |
|--|------------|----------------------------------|
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Course Outcomes: On successful completion of the course the learner will be able to

| CO#      | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|----------|------------------------|--|
| PHCM03.1 | REMEMBERING            | DEFINE strategy and DESCRIBE various types of Strategic planning                   |
| PHCM03.2 | UNDERSTANDING          | EXPLAIN why Vision Mission needs to consider for strategy formulation              |
| PHCM03.3 | APPLYING               | USE strategic planning to solve the management problem in healthcare management    |
| PHCM03.4 | ANALYSING              | ANALYSE various management problem where it is required to take strategic actions. |
| PHCM03.5 | EVALUATING             | COMPARE various strategic formulations and the select right strategy               |
| PHCM03.6 | CREATING               | Understand the problem and DEVELOP strategy to solve it.                           |

| Semester III |            | SE-PHCM- 04 Information Technology in Pharma and Healthcare |  |
|--------------|------------|---|--|
| 2 Credits    | LTP: 1:1:1 | Pharma and Healthcare Management                            |  |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#      | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|----------|------------------------|--|
| PHCM04.1 | REMEMBERING            | IDENTIFY the different types of information required in Pharma and Healthcare system                               |
| PHCM04.2 | UNDERSTANDING          | DESCRIBE the different types of Networks and structure require to establish computerize system in daily operations |
| PHCM04.3 | APPLYING               | Identify the different Integrated Health information Systems used by different Pharma and Healthcare companies     |
| PHCM04.4 | ANALYSING              | SIMPLIFY the process to maintain an electronic record, its analysis, and Presentation for decision making          |
| PHCM04.5 | EVALUATING             | DETERMINE the various components require to develop Hospital<br>Information Systems (HIS)                          |

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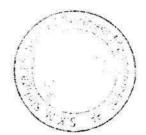
| PPU - MBA R | l<br>evised Curriculum 202; | 2 – NEP - CBCGS & OBE Pattern  |
|-------------|-----------------------------|--|
|             | CREATING                    | DEVELOP architecture for routine business activities in pharma and healthcare sector |

| 1. ".       |            |  |  |
|-------------|------------|--|--|
| Semester IV |            | SE-PHCM- 05 Pharmaceutical Import and Ex |  |
| 2 Credits   | LTP: 1:1:1 | Pharma and Halthcare Management          |  |

| CO#      | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|----------|------------------------|--|
| PHCM05.1 | REMEMBERING            | DEFINE the various concepts related to import and export procedure                             |
| PHCM05.2 | UNDERSTANDING          | DISCUSS various steps involved in export procedures of pharmaceutical product                  |
| PHCM05.3 | APPLYING               | IDENTIFY the international market for pharmaceutical product                                   |
| PHCM05.4 | ANALYSING              | ANALYZE different payments methods used in international trade                                 |
| PHCM05.5 | EVALUATING             | DETERMINE various rules and regulations related to export procedures of pharmaceutical product |
| PHCM05.6 | CREATING               | CHOOSE right product for the right International market.                                       |

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| Semester IV |            | SE-PHCM- 06 Entrepreneurship in Pharma and Healthcare |
|-------------|------------|---|
| 2 Credits   | LTP: 1:1:1 | Pharma and Healthcare Management                      |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#      | COGNITIVE ABILITIES | COURSE OUTCOMES   |
|----------|---------------------|---|
| PHCM06.1 | REMEMBERING         | DEFINE the key terms, LIST the Attributes and Characteristics of Entrepreneurs feature and ENUMERATE the Factors influencing Entrepreneurship Growth.     |
| PHCM06.2 | UNDERSTANDING 1     | DISCUSS the various theories of entrepreneurship.   |
| PHCM06.3 | APPLYING            | CONSTRUCT a framework for a typical EDP for the Pharma industry   |
| PHCM06.4 | ANALYSING           | EXAMINE the role of Government and various support organizations in encouraging and supporting Entrepreneurship.  |
| PHCM06.5 | EVALUATING          | COMPOSE an inventory of possible entrepreneurial opportunities in contemporary local, regional and national the context for Pharma and Healthcare sector. |
| PHCM06.6 | CREATING            | BUILD a business plan for an entrepreneurial pharma of healthcare venture.  |

### SPECIALIZATION)

| emester III |            | SC-THM-01 Fundamentals of Hospitality Management |
|-------------|------------|--|
| 3 Credits   | LTP: 2:1:1 | Tourism and Hospitality Management               |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|---------|------------------------|---|
| THM01.1 | REMEMBERING            | DESCRIBE different types of hotels & travel agents  |
| THM01.2 | UNDERSTANDING          | UNDERSTAND the basic functioning of star hotels, major operational, Departments, government rules & regulations |
| THM01.3 | APPLYING               | USE of flow charts & diagrams of various Hospitality Sectors to know the hierarchy of the organization          |
| THM01.4 | ANALYSING              | EXAMINE current changes taking place in the Hotel & Tourism Industry  |
| THM01.5 | EVALUATING             | EVALUATE the changes required to improve traditional methods to suit the current market trends.                 |
| THM01.6 | CREATING               | DEVELOP Smart techniques adaptable to the present market scenario for better customer satisfaction              |

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Semester IV

3 Credits

SC-THM-02 Tourism and Travel Management Tourism and Hospitality Management

Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|---------|------------------------|--|
| THM02.1 | REMEMBERING            | DEFINE the various components of the Tourism Industry & Types of Tourism                         |
| THM02.2 | UNDERSTANDING          | UNDERSTAND basic operations of a Travel Agency & tour conduction                                 |
| THM02.3 | APPLYING               | EXECUTE theoretical knowledge to design various tour packages & work on costing for the packages |
| THM02.4 | ANALYSING              | Analyze changing trends in Travel & Transport industry- Domestic & International                 |
| THM02.5 | EVALUATING             | INTERPRET the impacts of Tourism Industry globally & practicing of EcoTourism                    |
| THM02.6 | CREATING               | BUILD new concepts of Eco-Tourism according to customer requirements                             |

| Semester III |            | SE-THM-03 Event Management         |
|--------------|------------|------------------------------------|
| 2 Credits    | LTP: 2:1:1 | Tourism and Hospitality Management |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |
|---------|------------------------|---|
| THM03.1 | REMEMBERING            | DESCRIBE the fundamentals of event management & different types of Events   |
| THM03.2 | UNDERSTANDING          | EXPLAIN the concepts of Events & guest requirements to plan an event  |
| THM03.3 | APPLYING               | DESIGN & Budget an event from various perspectives  |
| THM03.4 | ANALYSING              | EXAMINE possible shortfalls on an event & create necessary back up systems to avoid failures  |
| THM03.5 | EVALUATING             | COMPARE Success of an event in comparison to the set objectives   |
| THM03.6 | CREATING               | COMPOSE New concepts of the event with innovative ideas to leave a lasting impression in the guest's mind along with achieving organizational growth. |



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| LTP: 2:1:1 |  |
|------------|--|

Semester III 2 Credits SE-THM-04 Tourism Planning and Development Tourism and Hospitality Management

Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|---------|------------------------|--|
| THM04.1 | REMEMBERING            | DISCUSS Structures, Processes, Policies of Tours- Domestic & International Rules & regulations for operating a travel agency |
| THM04.2 | UNDERSTANDING          | UNDERSTAND Forex & Documentations for Operations   |
| THM04.3 | APPLYING               | APPLY Knowledge to design attractive tours for clients   |
| THM04.4 | ANALYSING              | ANALYZE Environmental impact & advantages of Eco-Tourism to promote sustainable tourism globally                             |
| THM04.5 | EVALUATING             | DETERMINE Environmental issues & adverse effects observed of Tourist destinations  |
| THM04.6 | CREATING               | DESIGN backup systems to face crisis & emergencies Formulate Tourism policies for safe & secured travel of passengers        |

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| CO#     | COGNITIVE<br>ABILITIES | COURSE OUTCOMES  |
|---------|------------------------|--|
| THM05.1 | REMEMBERING            | DEFINE Concept & process of Strategic thinking Major Players of 11, spitality & Travel Industry  |
| THM05.2 | UNDERSTANDING          | DISCUSS Strategic management for various organizations factors influencing strategy formulations   |
| THM05.3 | APPLYING               | IMPLEMENT strategies for Hotels & Travel Agents with the help of structured designs & flow charts  |
| THM05.4 | ANALYSING              | ANALYSE Suitable strategies for different Hospitality sectors with consideration to micro & macro environments                             |
| THM05.5 | EVALUATING             | EVALUATE Current market scenario & suggest strategies that can be utilized for the benefits of the company                                 |
| THM05.6 | CREATING               | DEVELOP Strategies for standalone units, a chain of hotels, small and large travel agents International strategies for small & big players |

Semester III

2 Credits

SE-THM-06 Revenue Management for Hospitality

Tourism and Hospitality Management

Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE<br>ABILITIES | COURSE OUTCOMES   |  |
|---------|------------------------|---|--|
| THM06.1 | REMEMBERING            | DESCRIBE Basic concepts & terminologies related to finance & revenue  |  |
| THM06.2 | UNDERSTANDING          | EXPLAIN Flow of cash, capital, investment, loan & generation of revenue from various sectors of Hospitality Franchising, leasing & renting out properties                     |  |
| THM06.3 | APPLYING               | DETERMINE the utilization of available funds for business maximization  |  |
| THM06.4 | ANALYSING              | To ANALYSE Financial status of the organisation   |  |
| THM06.5 | EVALUATING             | MEASURE the relation between income & outflow of revenue, profit & loss of organization Budgeting of required necessities Forecasting business & making necessary investments |  |
| THM06.6 | CREATING               | DEVELOP Business plan for future prospectus of organization<br>Business proposals & expansions  |  |

## Syllabus for International Business Management (MINOR ONLY SPECIALIZATION)

| Semester: III | Course Code: SC-IB-<br>01 | 304 IB: Import Export Documentation and Procedures |
|---------------|---------------------------|--|
| 3 Credits     | LTP: 2:1:1                | Generic Core Course                                |

Course Outcomes: On successful completion of the course the learner will be able to

CO COGNITIVE ABILITIES

COURSE OUTCOMES

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SPPU - MBA Revised Curriculum 2019 CBCGS & OBE Pattern

| CO304IB.1 | REMEMBERING   | DESCRIBE THE PROCESS OF IMPORT AND EXPORT IN THE CONTEXT OF BUSINESS                          |
|-----------|---------------|---|
| CO304IB.2 | UNDERSTANDING | EXPLAIN THE IMPORT AND EXPORT TRANSACTIONS, CLASSIFICATION AND VARIOUS PAYMENT TERMS          |
| CO304IB.3 | APPLYING      | IDENTIFY VARIOUS TYPES OF DOCUMENTS REQUIRED FOR THE PROCEDURES INVOLVED IN IMPORT AND EXPORT |
| CO304IB.4 | ANALYSING     | EXAMINE VARIOUS DOCUMENTATION FORMATS FOR THE IMPORT AND EXPORT PROCESSES                     |
| CO304IB.5 | EVALUATING    | EXPLAIN PRE AND POST ACTIVITIES OF IMPORT AND EXPORT PROCESS                                  |
| CO304IB.6 | CREATING      | DISCUSS ON VARIOUS ASPECTS OF TRADES.  DOCUMENTATION AND PROCEDURES FOR IMPORTAND EXPORT      |

| Semester: IV | Course Code: SC-IB-<br>02 | 404 IB: Global Trade and Logistics Management |
|--------------|---------------------------|---|
| 3 Credits    | LTP: 2:1:1                | Generic Core Course                           |

Course Outcomes: On successful completion of the course the learner will be able to

| CO        | COGNITIVE ABILITIES | COURSE OUTCOMES   |
|-----------|---------------------|---|
| CO404IB.1 | REMEMBERING         | DESCRIBE THE ECONOMIC SIGNIFICANCE OF TRADE ALONG WITH THE LOGISTICS PROCESSES          |
| CO404IB.2 | UNDERSTANDING       | EXPLAIN INTERNATIONAL TRADE THEORIES AND APPLICATIONS IN BUSINESS                       |
| CO404IB.3 | APPLYING            | IDENTIFY VARIOUS ENVIRONMENTAL FACTORS ASSOCIATED WITH INTERNATIONAL BUSINESS           |
| CO404IB.4 | ANALYSING           | EXAMINE VARIOUS MODES AND PRACTICES OF INTERNATIONAL LOGISTICS                          |
| CO404IB.5 | EVALUATING          | EXPLAIN THE ACTIVITIES INVLOLVED IN ENTIRE LOGISTICS PROCESSS IN INTERNATIONAL BUSINESS |
| CO404IB.6 | CREATING            | DEVELOP THE APPROPRIATE STTRATEGY OF OPERATIONS FOR GLOBAL TRADE AND LOGISTICS          |

| Semester: III | Course Code: SE-<br>IB01 | 312 IB: Cross Cultural Management and Globa<br>Leadership |
|---------------|--------------------------|---|
| 2 Credits     | LTP: 1:1:1               | Elective Core Course                                      |

Course Outcomes: On successful completion of the course the learner will be able to

| CO        | COGNITIVE ABILITIES | COURSE OUTCOMES   |
|-----------|---------------------|---|
| CO312IB.1 | REMEMBERING         | DESCRIBE THE CONCEPT OF CULTURE AND SIGNIFICANCE OF CROSS-CULTURAL MANAGEMENT |

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| CO312IB.2 | UNDERSTANDING | OUTLINE THE CULTURAL VALUES AND DIFFERENCES WITH DIMENSIONS OF CULTURAL NORMS AND BEHAVIORS |
|-----------|---------------|---|
| CO312IB.3 | APPLYING      | IDENTIFY VARIOUS FACTORS AFFECTING CULTURE<br>AND DECISION-MAKING MODELS ACROSS<br>CULTURES |
| CO3121B.4 | ANALYSING     | EXAMINE THEORIES OF LEADERSHIP WITH LEADERSHIP ACROSS CULTURES                              |
| CO3121B.5 | EVALUATING    | EXPLAIN CULTURALLY INTELLIGENT LEADERSHIP IN INTERNATIONAL TRADE                            |
| CO312IB.6 | CREATING      | DISCUSS ON LEADING AND MANAGING MULTICULTURAL TEAMS IN INTERNATIONAL CONTEXT                |

| Semester: III | Course Code: SE-IB-<br>02 | 313 IB: International Business and Employmen<br>Laws |
|---------------|---------------------------|--|
| 2 Credits     | LTP: 1:1:1                | Elective Core Course                                 |

| CO        | COGNITIVE ABILITIES | COURSE OUTCOMES   |
|-----------|---------------------|---|
| CO313IB.1 | REMEMBERING         | DESCRIBE THE INTERNATIONAL BUSINESS CONTRACT IN THE LEGAL FRAMEWORK OF INTERNATIONAL BUSINESS                     |
| CO313IB.2 | UNDERSTANDING       | EXPLAIN INTERNATIONAL BUSINESS LAWS PERTAINING TO COMPETITION, COMPLIANCES, ARBITRATION, AND CUSTOMS              |
| CO3131B.3 | APPLYING            | IDENTIFY VARIOUS ASPECTS OF INTERNATIONAL TRADE LAWS FOR BUSINESS   |
| CO313IB.4 | ANALYSING           | EXAMINE INTERNATIONAL LEGAL TRADE TERMS<br>FOR THE<br>APPLICABILITY AND SIGNIFICANCE IN<br>INTERNATIONAL BUSINESS |
| CO3131B.5 | EVALUATING          | EXPLAIN LEGAL ASPECTS INVOLVED IN THE IMPORT EXPORT AND INTERNATIONAL BUSINESS                                    |
| CO313IB.6 | CREATING            | DISCUSS ON VARIOUS ASPECTS OF<br>INTERNATIONAL EMPLOYEMENT LAWS AND<br>ISSUES                                     |

| Semester: IV | Course Code: SE-<br>IB03 | 409 IB: Global Competitiveness, Value Chains and Alliances |
|--------------|--------------------------|--|
| 2 Credits    | LTP: 1:1:1               | Elective Core Course                                       |

Course Outcomes: On successful completion of the course the learner will be able to

| CO | COGNITIVE ABILITIES | COURSE OUTCOMES |
|----|---------------------|-----------------|
|----|---------------------|-----------------|

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| CO409IB.1 | REMEMBERING   | DESCRIBE THE CONCEPT OF GLOBALISATION AND GLOBAL COMPETITIVENESS IN INTERNATIONAL BUSINESS           |
|-----------|---------------|--|
| CO409IB.2 | UNDERSTANDING | EXPLAIN THE EFFICACY OF THE FOREIGN COLLABORATIONS AND JOINT VENTURES IN INTERNATIONAL BUSINESS      |
| CO409IB.3 | APPLYING      | IDENTIFY VARIOUS ELEMENTS OF VALUE CHAIN INVOLVED IN IMPORT AND EXPORT BUSINESS                      |
| CO4091B.4 | ANALYSING     | EXAMINE VARIOUS FACTORS OF INTERNATIONAL SUPPLY CHAIN DESIGN AND GLOBAL PROCUREMENT AND DISTRIBUTION |
| CO409IB.5 | EVALUATING    | EVALUATE THE GLOBAL COMPETITIVENESS INDEX FOR INTERNATIONAL BUSINESS                                 |
| CO409IB.6 | CREATING      | DISCUSS ON ROLE AND SIGNIFICANCE OF<br>STRATEGIC ALLIANCES IN INTERNATIONAL<br>BUSINESS CONTEXT      |

| Semester: IV | Course Code: SE-IB-<br>04 | 410 IB: International Banking and Foreign Exchange<br>Management |
|--------------|---------------------------|--|
| 2 Credits    | LTP: 1:1:1                | Elective Core Course   |

Course Outcomes: On successful completion of the course the learner will be able to

| CO        | COGNITIVE ABILITIES | COURSE OUTCOMES   |
|-----------|---------------------|---|
| CO410IB.1 | REMEMBERING         | DESCRIBE THE CHARACTERISTICS AND SIGNIFICANCE OF INTERNATIONAL BANKING                              |
| CO410IB.2 | UNDERSTANDING       | EXPLAIN THE RELEVANCE OF MONEY MARKET AND MONITORY POLICY IN INTERNATIONAL BANKING                  |
| CO410IB.3 | APPLYING            | IDENTIFY VARIOUS TYPES OF FOREIGN EXCHANGE MARKETS AND TRANSACTIONS                                 |
| CO410IB.4 | ANALYSING           | EXAMINE SUPPLY AND DEMAND VIEW OF EXCHANGE RATES IN INTERNATIONAL BUSINESS                          |
| CO410IB.5 | EVALUATING          | EXPLAIN THE EXCHANGE RATE RISK AND EXPOSURE IN INTERNATIONAL MARKETS                                |
| CO410IB.6 | CREATING            | DISCUSS ON LINKAGES OF INTERNATIONAL<br>BANKING AND FOREIGN EXCHANGE WITH<br>INTERNATIONAL BUSINESS |

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